New professional services structure

September 2022

Vice-Chancellor and Chief Executive

DVC Education | **DVC Cornwall** | **DVC Research and Impact** | **DVC Business Engagement and Innovation** | **DVC Global** | **Registrar and Secretary** | **DVC Strategy Integration and Resources** | **Provost** | **Chief Digital Officer**

Education and Academic Services (Deputy Registrar)

- Faculty Professional Services Leadership
- Faculty Operations *(currently College Operations)*
- Sport *(from CIOSS)*
- Arts and Culture
- Teaching Enhancement, Quality Assurance, Policy and Standards
- Education and Student Support including:
  - Welfare and Wellbeing Services
  - Library and Special Collections
  - Student Employability and Academic Success
  - Student Immigration Services
  - Guild/SU liaison
  - Degree Apprenticeships *(delivery)*

Research Services

- Doctoral College
- Research Finance
- Research Development and Management
- Research Strategy, Policy and Performance
- Faculty PS partnering DC/IIB/RS
- Technical Services *(from CIOSS)*

Innovation, Impact and Business

- Impact and Partnership Development
- Enterprise and Innovation Support
- Regional Engagement including:
  - Degree Apprenticeships *(Corporate Engagement)*
- Business Support and Student Start Up

External Engagement and Global

- Strategic Marketing
- Student Access, Recruitment and Admissions
- Communications
- International Student Recruitment
- Global Advancement
- Global Partnerships
- Study Abroad *(Global Opportunities)*

University Corporate Services

- Executive Support *(Office of the Vice-Chancellor)*
- Policy, Planning and Business Intelligence
- Compliance, Governance and Risk
- Health and Safety
- SDU *(from College Ops)*
- Corporate Systems *(new)*
- Staff Service Centre *(new)*

Human Resources

- Policy and Rewards including:
  - Payroll
  - Global Mobility
- Change and Strategic projects
- Employment Law
- HR Operations including:
  - Business Partnering
  - Casework
  - Employee Services
- OD including:
  - Occupational Health
  - Colleague Wellbeing
- Talent management including:
  - Temporary Resourcing Unit
- Culture and Inclusion
- Colleague Communication *(BP under discussion)*

Finance, Infrastructure and Commercial Services

- Environment and Sustainability *(from CIOSS)*
- Financial Planning and Reporting
- Financial Operations and Procurement
- Estate Services
- Grounds
- Campus Services
- Student Accommodation

Information Technology

IT Services

- Solutions Delivery
  - Business Analysis
  - IT Projects
  - Development Teams
  - Data Management
  - Testing
- Service Management
  - Customer Services
  - Security
  - Infrastructure
  - IT Risk and Compliance
- IT Business Partnering and Services
  - Partnerships and Vendor Management
  - Business Partnering
- Architecture
- Research IT