

How do I report as a student?

If I need help urgently, I can contact:

Police / Ambulance: 999

Estate Patrol (Exeter): 01392 723999 Campus Security (Penryn): 01326 255875



I've **EXPERIENCED** harassment / bullying / inappropriate behaviour



I've WITNESSED harassment / bullying / inappropriate behaviour

I CAN GET SUPPORT FROM



- Dignity and Respect Advisors
- Residence Life Team/ Living Support Team
- Student Wellbeing Team
- Personal Tutors
- Students' Guild Advice Unit/Falmouth & Exeter Students' Union Advice

REPORT

INFORMALLY

I want to report informally and get advice and support with my concerns



A member of the Equality and Diversity team will contact me to begin a conversation about what I would like to do next, and how the University can support me.

FORMALLY

I can report using the Exeter Speaks Out formal reporting tool



In order for my concerns to be considered formally, I will need to submit my complaint using the form mentioned in the student complaints procedure. My completed complaints form should be submitted to the relevant Pro-Vice Chancellor/Head of Service



An investigation appropriate to the nature of my complaint will be carried out



ANONYMOUSLY

I want to report but I don't wish to reveal my identity



The information you provide will feed into our overarching reports. The University will be unable to act on the information or respond to me in person but they will use the information I provide to inform their understanding of incidents within our community.

I will receive a written decision which addresses the points I have made and gives reasons for the conclusion reached (which may include a summary of any investigation report). The letter will also advise me of my right to refer the matter to the Review Stage.

- Your conversation with these contacts will be confidential, unless they fear for your or others' safety. The contacts listed above may be obliged to investigate and may need to share information on a need to know basis and they will, other than in exceptional circumstances, follow the guiding principle of asking for your permission to liaise with others. You will be kept informed at every stage.
- The support services and welfare contacts are also available to the alleged Harasser.

 $\label{thm:community} \textbf{The University of Exeter is an inclusive community, where everyone has the right to be treated with respect.}$

