

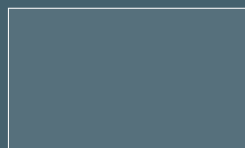
UNIVERSITY **living**

Your guide to university accommodation



UNIVERSITY living

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At Exeter we offer a wide range of accommodation, from traditional catered halls to contemporary purpose-built residences, giving you different options to suit your budget.

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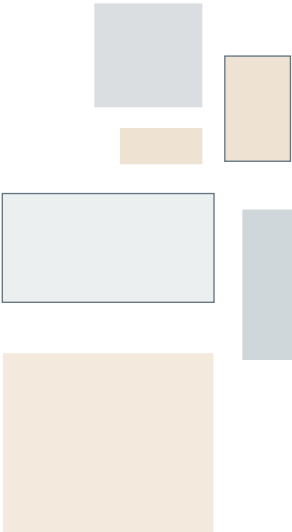
Welcome

Starting at university is an exciting time and we realise the importance of finding the right place to live. There are new friends to be made, new places to discover and the chance to develop many new interests. Being in university residences enables you to meet a diverse range of people from different backgrounds and cultures, on a variety of courses, and allows you to make friends straight away. We hope this guide gives you the ideal opportunity to find out just what the University of Exeter can offer students looking for accommodation.

Everyone has different requirements and the University is able to offer a wide range of accommodation to suit all tastes. In recent years the University has made a multi-million pound investment in the building of bright, modern, accommodation which is designed to the highest standard to complement our existing residences.

Each residence is a vibrant community, with its own distinctive character, offering you a safe and secure environment in which to socialise, study and relax. Residences vary in style and size with many being on campus; others are conveniently situated close to the campuses and the city centre.

We hope this guide gives you all the information you need, but if you require further information we have a friendly and experienced team happy to assist with any queries you may have (contact details on page 12).



Located in a historic city, Exeter is regarded as a leading university for research and teaching both nationally and internationally. It is consistently listed among the top twenty universities in the UK in national league tables.

The information in this guide is correct at the time of going to press (April 2011). However, service levels may be subject to change. Final details will be given in your contract for accommodation. Please ensure you check this contract before accepting your accommodation offer.

The University of Exeter has signed the Universities UK Code of Practice and has been audited to assess its compliance with this code.



It's guaranteed



“Excellent service with email. I had got my contract within days as the University understood my problems with Visa application. I would like to thank the accommodation team for this. Thank you.”
Lafrowda resident

Undergraduate students

All new students entering Year One of an undergraduate programme, who have firmly accepted the offer of a place at the University of Exeter and who have applied for accommodation by **31 July 2011**, will be guaranteed an offer of a place in University accommodation*.

Study Abroad and Erasmus students at the University of Exeter for the full academic year will be guaranteed University accommodation if their application is received by **31 July 2011**.

** University accommodation is accommodation owned, managed or approved by the University.*

Students who apply after **the above deadline** will be allocated accommodation if places are available. We will endeavour to provide assistance in finding alternative accommodation in our residences and/or the private sector. For further information please visit our website.

Postgraduate students

We welcome applications from new unaccompanied international students[▲] provided an application for accommodation is received by **31 July 2011**.

There will also be a limited number of places for home and EU students available on a first-come, first-served basis. International postgraduate students who apply after the above deadline and all Home or EU postgraduates, will be offered a place if rooms are still available. We will update our application site with details of whether rooms are still available during the year.

[▲] You are defined as an international student only if you pay international fees (see your academic offer letter).

It's convenient!

Choosing your accommodation

University is not simply about education – the residential experience is one we would very much recommend. There are many advantages to living in residences; here are just some of them:

- The student experience: our residences give you the opportunity to mix with people from diverse social and cultural backgrounds.
- Our residences are within easy reach of all academic sites on foot, by bike or the city bus service. The buses take you to the city centre, railway and coach stations.
- No bills! Fees for rooms in residences include utility costs and internet connection for the duration of your stay*.
- Throughout the University there is a comprehensive range of wellbeing services offered, as well as our 24/7 security response team. In our residences, we also have a dedicated team who are available to provide help and advice on welfare issues whilst you are resident within accommodation.

**At Northfield there is a charge for internet connection.*

You need to make your choice from the wide range available to you on campus or in the city, where much of our accommodation is conveniently located for the city centre with everything on your doorstep. Before you start to narrow down your choice, you'll have to think about what is most important to you.

- Catered or self-catered accommodation?
- Standard, enhanced, en-suite, studio or flat?
- Cost of accommodation?
- Do you require a room during the vacation period?





Our accommodation

Self-catered residences

Flats where between 4 and 12 students have their own study bedroom and share communal facilities (bathroom/shower and toilet facilities, depending on whether the room is en-suite or not). Each flat has a kitchen/diner and some also have a communal lounge.

Houses are shared residences of up to 21 students who have their own study bedroom and share communal facilities (bathrooms, showers, WCs and kitchens).

Studios consist of one room which provides open-plan living space including small kitchenette and en-suite facilities.

Self-contained flats are suitable for couples/families. They include separate bedroom(s), bathroom, kitchen and lounge. Dining facilities vary between flats and are either in the lounge or kitchen area.



www.exeter.ac.uk/accommodation



Catered residences

Catered accommodation offers a well-balanced range of meals including a vegetarian option at every meal. In catered Halls you are provided with breakfast and an evening meal, Monday to Friday; and continental breakfast, brunch and dinner on Saturday and Sunday. Weekday lunches may be purchased from a number of outlets on both the Streatham and St Luke's campuses. There are some twin (shared) rooms in all residences except Holland Hall and St Luke's Hall, therefore we cannot guarantee that you will be given a single room.

Standard rooms are located in our more traditional residences and the vast majority have a washbasin in the room. Bathroom facilities are shared with other residents.

Enhanced rooms have more modern fixtures and fittings, including washbasins. Bathroom facilities are shared with other residents.

En-suite rooms have a shower, washbasin and toilet in the room.

Our facilities

Facilities include:

- **Common rooms in some residences**
- **Internet facilities**
- **Wellbeing support**
- **Launderettes**
- **Vending machines**

We normally allocate a mix of male and female students to each flat or corridor. If you would like to request that you are placed in a male or female only flat or corridor, please indicate this on your application. We will endeavour to place everyone who requests it in a single-sex flat but cannot guarantee it.

We normally allocate separate blocks of residences to undergraduates (including Study Abroad/Erasmus students) and postgraduates. However, this may not always be possible especially if the numbers of one group are higher than anticipated.

Please note our **Catered Accommodation** is let for 31 weeks (based around our term dates), while our **Self-catered Accommodation** is let for 40, 42, 44 or 51 weeks per year, including Welcome Week. You will be expected to pay for University accommodation for the full period as stated in your contract (see our website for detailed information on contract lengths).

Note: **Peninsula College of Medicine and Dentistry students studying Bachelor of Medicine or Bachelor of Surgery** will be offered self-catered accommodation on the St Luke's Campus for 43 weeks.



“For me it was very important to have the availability of accommodation for families because I am here with my husband.

I really appreciate that the University has special accommodation to satisfy this need.”

Clydesdale resident

Information

Students with a disability

We are committed to promoting equality of opportunity and have adapted accommodation in most of our residences. We are happy to discuss individual requirements with students who have a disability and we encourage you to contact the Accommodation Office and the Disability Resource Centre (disability@exeter.ac.uk) at an early stage. We will do all that we reasonably can to find or adapt accommodation that will be suitable for you. Although you do not have to do so, it will help us to help you if you mention your requirements in your application. Even though you may have told others in the University, we would strongly advise that you make us fully aware of your requirements for accommodation separately so that we can support you during your stay.

The adapted rooms have single beds and usually have a larger bathroom than other rooms. Rooms with special facilities, such as fire alarms for those with impaired hearing, will be issued to residents who require them for health and safety reasons. Once we have allocated all students with special requirements, any remaining adapted rooms are allocated to the next student wanting accommodation.

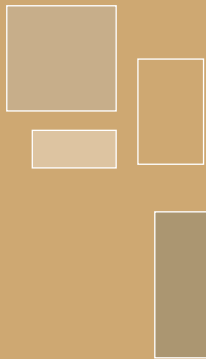
Students with families

International students intending to bring their family to Exeter with them are advised to contact the International Office for further advice and to make sure they have secured a contract for suitable family accommodation before bringing their family to the UK. For Home and EU students please contact the Accommodation Office for assistance.

Building works

The University of Exeter is a top 20 University and as such has embarked on an ambitious £275 million pound investment programme designed to improve living, learning and research facilities. Leading accommodation provider, University Partnerships Programme (UPP), is currently building new residences at Lafrowda on the Streatham Campus.

You may find that your accommodation is close to building works and this may cause some unavoidable disturbance or inconvenience. If you are concerned about any building works which may be scheduled to take place near your accommodation please contact the Accommodation Office for information. The projects will be completed in summer 2012. For further details visit our website.



Services and Costs

The information in this guide applies to the year starting in October 2011. Accommodation fees are payable in instalments at the start of each term. Full details are given at www.exeter.ac.uk/staff/calendar.shtml

More information?

Virtual tours of some of our residences are available on our website at www.exeter.ac.uk/accommodation.shtml

Where is the accommodation located?

The maps on our website show where the on-campus accommodation is in relation to other University buildings and the location of off-campus sites. The approximate walking time is given in the tables which can also be found on the website.



“The accommodation staff were highly professional and very efficient. I had a problem and it was resolved the same day. Wonderful service.” Holland Hall resident

How to apply



You can apply for accommodation when you firmly accept an academic place and when applications for the next academic year are open — visit website for details.

If you are eligible for the University’s accommodation guarantee, and wish to take advantage of this, you must apply online by **31 July 2011**.

We make every effort to allocate accommodation according to your preferred choices. When this is not possible we use your stated preferences as a guide to the type of accommodation you would prefer and offer you alternative accommodation. There are a number of twin rooms in the catered Halls of Residence; therefore we cannot guarantee that you will be given a single room.

Please read through all the information carefully, as once you accept the offer it creates a legally binding contract. You will need to accept the offer and pay a **deposit** to secure the accommodation.

If you are allocated accommodation, one of the following will happen:

University owned or managed accommodation

You will receive an email asking you to log onto the website to review the offer made to you online.

Nominated accommodation

You will receive information to confirm that you have been nominated to a residence and you will then be contacted by the provider of this accommodation with regards to the contract and deposit.

If you do not accept your offer of accommodation by the reply date you will be informed that your room has been re-allocated.

If you reject an offer of accommodation, we will be unable to make you another offer unless there are special circumstances of which we were unaware of at the time of allocation.

At the start of Welcome Week pick up your key from the office or residence as advised in your documents.

Unless you have agreed a late arrival date with us in advance, we will re-allocate your room from 12 noon on the first Wednesday after the start of term. If you agree a late arrival date with us and do not arrive on that date, we may also reserve the right to re-allocate your room. If you arrive late you will be liable for the accommodation charges from the start of the contract.

Notes:

First Year Undergraduates

- If you wish to take advantage of, and are eligible for, the University's accommodation guarantee, you must apply online by **31 July 2011**. However, if Exeter is your first choice, it is advisable to apply by the end of June in the year of entry.
- If you are a deferred student arriving in September 2011 an early application is advisable and an offer of accommodation will be made around June/July 2011.
- If you are taking a gap year in 2011/12 please apply for accommodation in 2012.
- If you have Exeter as your Insurance or Clearing choice you will only be able to apply for accommodation when your University offer is confirmed. Once it is, please apply as soon as possible; we will endeavour to offer you any accommodation that may be available, but are unable to guarantee you a room.

One Semester Study Abroad and Erasmus Students

- If you are coming for the first semester, you will be able to apply online from 18 April 2011 onwards.
- If you are coming for the second semester, you will be able to apply online from November 2011 onwards.

New Postgraduate Students

- If you are a postgraduate taught student you may have had to pay a tuition deposit to the University for your offer to become firm.



Apply online

You can complete an application form online at www.exeter.ac.uk/accommodation. Please ensure that you will be able to access the email account you register with over the Summer of 2011.

Key dates 2011

- **April:**
Online application form is available on our website.
- **End of July:**
All students who have met their conditions of study and made an early application should receive a formal offer of accommodation.
- **31 July:**
All students who meet the guarantee criteria must submit an online application for accommodation.
- **Mid September:**
All students who have met the guarantee criteria should have received a formal offer of accommodation.
- **End of September:**
All rooms will be ready for students to occupy. Arrival information is provided when you accept an offer of accommodation.

Will you be studying at our Cornwall Campus?

If so, please contact the Cornwall Campus Accommodation Office for further information

Tel: +44 (0) 1326 370436 Email: accommodation@tremoughservices.com

Web: www.exeter.ac.uk/cornwall/facilities/accommodation

