

# DELIVERING A WORLD-CLASS CAMPUS AND SERVICES



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European Regional  
Development Fund  
Investing in your Future

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**convergence**  
*for economic  
transformation*



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## A PIONEERING PARTNERSHIP TO ENHANCE YOUR UNIVERSITY EXPERIENCE

Welcome to the Tremough Campus, a 100 acre, £200M Higher Education hub that is shared and jointly managed by the University of Exeter (UoE) and University College Falmouth (UCF).

During the past decade, as a result of sustained investment, UCF and UoE have developed a pioneering partnership to deliver buildings, facilities and services at Tremough (and UCF's Woodlane Campus).

This successful partnership is now being taken to another level with the expansion of its joint venture, the Tremough Campus Services Group (TCSG). TCSG is exclusively owned by UoE and UCF on a 50:50 basis, and has charitable status.

TCSG is responsible for delivering four clusters of activity: Estates & Development Services, Academic Services, Student Support Services and Campus Services, underpinned by close collaboration with the students' union, FXU and all staff, to ensure that your interests are at the heart of everything we do.

As well as aiming to provide world-class buildings, facilities and services, TCSG will maximise opportunities to generate income through a fifth External Income cluster. This will focus on hiring out our facilities and services to external organisations for events and conferences, particularly during the summer. The income generated in this way will be continually reinvested in facilities and services for the future, benefiting all students and staff.

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## PLACING YOU AT THE HEART OF OUR DECISION MAKING

We engage with students and staff, and put you at the centre of all that we do.

The cluster and structure diagrams provided here are intended to give you a clear explanation of all the services that TCSG operate on behalf of UCF and UoE. We welcome your feedback and invite you to share your ideas through FXU if you are a student, through the stakeholder groups that are being established if you are a member of staff (the details of which will be communicated shortly) or directly with the TCSG staff who provide the service in question.



**NIAMH LAMOND**  
TCSG Chief Executive Officer

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### An exciting time to study, live and learn at Tremough

You will see around you lots of activity on campus including the development of new buildings.

All of these projects will be completed in 2012, providing exciting new opportunities for staff, students, graduates and businesses in the region.

To find out more, visit [www.tremoughcampus.com](http://www.tremoughcampus.com) and view the displays in the Learning Resources Centre.

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# FIVE FUNCTIONS FOR A NEW FUTURE

Here are TCSG's five clusters of activity and a breakdown of all the departments that they cover:

## ACADEMIC SERVICES

IT SERVICES/AUDIO VISUAL  
LIBRARY/INFORMATION  
SERVICES  
DYSLEXIA SUPPORT  
ASK: ACADEMIC SKILLS  
REPROGRAPHICS

## FXU

LINK AND SERVICES\*

## CAMPUS SERVICES

STUDENT  
ACCOMMODATION  
SPORT  
CATERING/BAR

## STUDENT SUPPORT SERVICES

COUNSELLING  
STUDENT LIVING  
NURSERY  
ACCESSIBILITY  
CHAPLAINCY

## ESTATES & DEVELOPMENT SERVICES

CAPITAL DEVELOPMENT  
ART & LANDSCAPE  
FACILITIES MANAGEMENT  
(INCLUDING HEALTH & SAFETY)  
INFRASTRUCTURE PLANNING  
CARBON MANAGEMENT  
TIMETABLING  
RECEPTION

## EXTERNAL INCOME

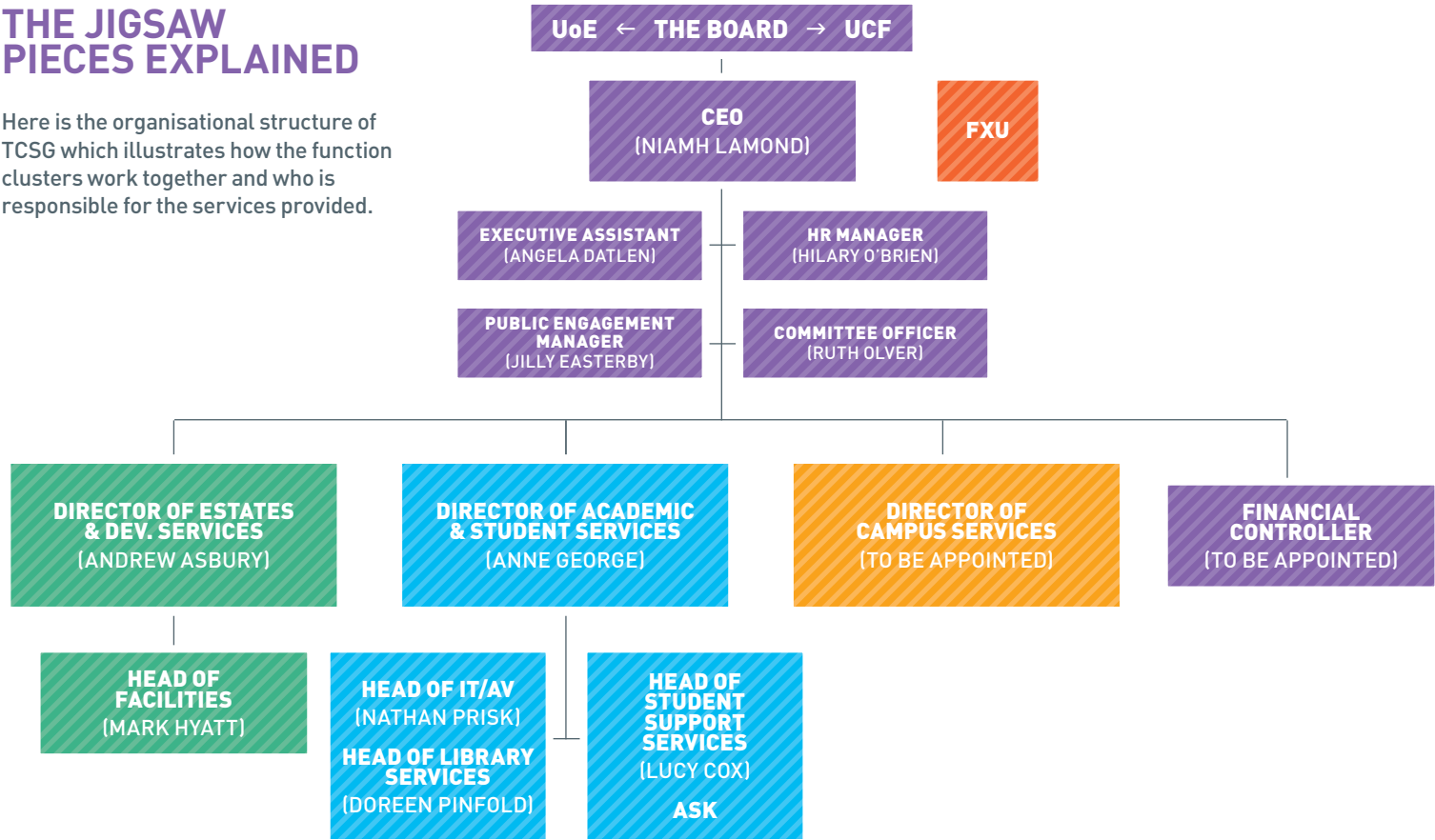
CONFERENCES  
EVENTS  
EDUTAINMENT  
SUMMER LETTING  
RETAIL

The External Income cluster engages with external organisations to generate revenue for reinvestment in our campuses and services.

\* FXU is independent but works in close partnership with TCSG.

# THE JIGSAW PIECES EXPLAINED

Here is the organisational structure of TCSG which illustrates how the function clusters work together and who is responsible for the services provided.



# A GUIDE TO THE UoE/UCF PARTNERSHIP AT TREMOUGH

Tremough Campus, Treliever Road, Penryn TR10 9EZ  
Tel: 01326 370400 Visit: [www.tremoughcampus.com](http://www.tremoughcampus.com)



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