

Streetwise

Dear Residents,

As the end of term approaches we wanted to highlight some of the schemes that our Student Community Wardens will be supporting and share some of the messages we are communicating to students at this time of year.

Social media messages will be sent to students regarding the need to socialise safely, responsibly and with consideration for neighbours. We will also be reminding students to plan ahead for their last grey-waste collection before departing for Christmas.

The Student Community Wardens will be encouraging students with accumulations of bottles (and no access to a vehicle) to dispose of their glass before Christmas. The 'glass-caddy' scheme will be in operation during the last few weeks of term.

Student Community Wardens have also been undertaking the following activities:

- Bicycle stop-checks to deter students from cycling without lights
- Burglary awareness messaging
- Food collections for Exeter Food Bank

We would like to remind residents that Estate Patrol can attend off-campus noise disturbances (pending on-campus emergencies) if direct contact from neighbours is not possible. Estate Patrol can be contacted 24 hours on 01392 723999. Our Community Liaison team will make follow-up contact with any addresses that are visited by the patrol.

If you have any questions about our off-campus activity or you wish to discover more about accessible events and activities on-campus, please contact us:

Email: streetwise@exeter.ac.uk
Tel: 01392 726252

I look forward to hearing from you,

Rory Cunningham

Community Liaison Officer



Carols at St James Park

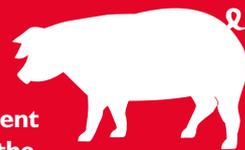
The Evangelical Christian Union (ECU) warmly invite Exeter residents to come and join them at St James Park Football Stadium for an evening of Carol singing. Enjoy a free mince pie and hear a Christmas message from our speaker, Michael Ots, with performances from 'Sweet Nothings', 'Semi-Toned' and local school children. This free, student-run event will take place on Monday 3 December, 7-8.45pm.

Christingle

The University's Chaplaincy team will be running a free 'Christingle' event in the University Forum building on Tuesday 4 December. This is an all-day family friendly event that will include Christingle making from 2-4pm, followed by carol singing at 4.30pm (with free mince pies and mulled wine). This event is open to the community, so please join us! There will also be a University Carol Service followed by mulled wine and mince pies on Wednesday 12 December at 7pm, Mary Harris Chapel. For more details of these events and others, please visit the University's Chaplaincy webpage.

Date for the diary: Chinese New Year

University of Exeter Chinese New Year celebrations are the biggest in the city and are regularly attended by over 2,500 people. The celebrations are presented by the Chinese Student Scholars Association (CSSA) and supported by the University of Exeter, Students' Guild and the Streetwise Fund.



The University of Exeter will celebrate the Year of the Pig on 17 February. The celebrations will begin in the city centre with Dragon Dancing in Bedford Square – leading a parade to Streatham Campus. There will be a Chinese Market, craft activities and traditional music and dancing, culminating in a fantastic firework display. Parking on campus is free, so we hope you can join us. For further details closer to the event please visit this website: www.exeter.ac.uk/chinesenewyear

Exeter Food Bank Appeal

Over 40 teams across the University are each creating a 'Reverse Advent Calendar' for Exeter Food Bank. Team members will be bringing in an item of food each day with the aim of filling a box with food that can be donated to help those in need. The Student Community Wardens will also be seeking donations from students living in the community, before they vacate their premises for Christmas.

Exeter food bank relies on the goodwill and support of local people. If you would like to donate please see the website for a priority list and food donation points: www.exeter.foodbank.org.uk



We will also be boosting our charitable efforts this year by appealing to University staff to donate unwanted coats for those in need over Christmas. This venture is being supported by Exeter 'CoLab', who will be helping to distribute collected items.

Key contacts

Exeter City Council's Environmental Health team:

If you are bothered by noise from premises (before 5pm) that requires investigation: **01392 265147**

Estate Patrol: deal with matters of security and safety and provide a 24 hour presence on-campus. Estate Patrol can sometimes visit student premises to explore noise issues after 5pm (pending on campus priorities) and can be contacted at any time on: **01392 723999** or email: e.patrol@exeter.ac.uk

PC Rob Deacock: is the Neighbourhood Beat Manager (NBM) for the Exeter University Community. PC Rob can be contacted by emailing 101@dc.police.uk or by calling: **101** and asking for PC Rob Deacock.

Exeter City Council's Waste and Recycling Dept: to report accumulations of rubbish likely to harbour or attract vermin, phone: **01392 665010**

StreetWise Helpline: for highlighting non-emergency community issues direct to the University phone: **01392 726252** or email: streetwise@exeter.ac.uk

Devon Highways: to report any issue relating to the repair and maintenance of most public roads – Devon Highways can also remove illegal signage (flyposting) in appropriate areas: **0845 1551 004**

Police switchboard: to report incidents of public disorder phone: **101**, or for emergencies call **999**

Exeter City Council's Cleansing Services: for missed bin collections, to request additional bins or to make recycling enquiries phone: **01392 265010**

Parking Enforcement: to report parking offences phone: **0345 155 1004**

Term Times 2018 – 19

Autumn Term: Mon 24 September – Fri 14 December

Spring Term: Mon 7 January – Fri 29 March

Summer Term: Mon 29 April – Fri 14 June



'Living in the Community' Videos

Communicating with students before they arrive at the University is an important part of our communication plan. Each year a series of pre-arrival messages are sent, along with a series of social media messages, during Freshers' Week and other busy times of the year.

This year, a series of videos were produced to boost our reach to students living and socialising in the city. We shared four 'Living in the Community' videos, under the themes of 'Noise', 'Bins', 'Cars/Parking' and 'Neighbours', and we are pleased to confirm that they have been viewed over 10,000 times. The most popular video, with just under 4,000 views, has been the 'Neighbours' video – emphasising the importance of early introductions and understanding the different lifestyles of neighbours. We now intend to use these videos at other times throughout the year, including the Student Housing Fair in 2019.



Our Student Wardens present all four community videos.

The Exeter Intergenerational Project



Abigail Coxon will be working with our Community Liaison team.

In 2011 the Exeter Care Homes Reading Project began. Pioneered by Dr Johanna Harris (Lecturer in English) and strongly supported by the student-led English Society. The project quickly became one of the University's most successful student volunteer initiatives.

The Exeter Care Homes Reading Project aims to strengthen the connections between young and old in the local community, making a difference in the daily lives of those living in residential care, and especially residents with dementia. Our student volunteers are trained and sent out to a large number of care homes across Exeter. They

visit residents regularly, reading poetry, plays, and short stories. Some simply spend time chatting. We are now proud to announce that the new phase of the project has launched. The Exeter Intergenerational Project is a pilot scheme that has identified two undergraduate volunteers and a graduate researcher to organise daily social activity with the residents of The Old Rectory care home on Old Tiverton Road. The project is enthusiastically supported by the manager, Mr Paul Courtney, and his staff. We hope that the scheme will help us find new ways to further ensure positive intergenerational friendships amongst the local Exeter community. Abigail Coxon is the new Research lead for this project and she will be based partly within our Community Liaison Team. We look forward to providing further updates in future editions of the newsletter.

Community Panellists wanted!

As we move towards the re-launch of our new Community Engagement Strategy, we are keen to identify a network of citizens from across Devon and Cornwall, to be members of a 'virtual' community panel. The panel will help to gauge the impact of new and emerging community engagement projects and initiatives that form part of our new plan. We also aim to recruit a smaller number of citizens from this panel to regularly meet directly with the University's Registrar, Mike Shore-Nye. We are keen to stress that the new panel will seek to compliment feedback that we already receive through a variety of existing community networks, including the Resident Liaison Group. To find out more about our panel or to register your interest please email s.parker2@exeter.ac.uk.

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Help us make less impact on the environment by receiving *StreetWise* via an email link to the University Website. Please contact Rory Cunningham directly if you would like to receive this newsletter via email: tel: 01392 726252 or email: streetwise@exeter.ac.uk

Rory would also like to hear your ideas for future articles and features!
www.exeter.ac.uk/businessandcommunity