

# WELCOME TO THE FORUM

The Forum is an ambitious and dynamic building situated at the heart of the Streatam Campus. It provides a rich range of facilities and amenities designed to enhance the day-to-day experience for students, staff and visitors. As well as linking the existing Great Hall, Devonshire House and Library, the Forum integrates functional services with recreational spaces to create a vibrant, central hub.

The services within the Forum support the University's core activities. They include the new Student Services Centre, a 400-seat Alumni Auditorium – recognising the generosity of our alumni community in helping fund and shape the project – the Forum Library, inspirational learning spaces and retail, banking and catering outlets.

## LEVEL 0

The Street, which links the Forum's main North and South entrances, gives direct access to the Student Services Centre, Library, Alumni Auditorium, seminar rooms, Market Place and the University branch of the NatWest.

The Student Services Centre provides a single gateway to a range of student services, including Wellbeing, International Student Support, Student Finance and Accommodation. It also includes the Student Information Desk, which offers friendly, professional and efficient support and guidance, and the Career Zone which provides a front of house service for all careers enquiries including information on graduate opportunities, volunteering, enterprise and self employment.

The Library Reception and main entrance is opposite the Student Services Centre. The Library's Level -1, which includes the Lasok Law Library, is reached from within the Library but is not directly accessible from The Street. The Seal Courtyard, which is a quiet outdoor space for reflection and relaxation, is also entered from Level -1 of the Library.

The Market Place, the largest retail outlet on campus, includes an online book retail service desk for Blackwells, a Royal Mail parcel service, and a dry cleaning outlet run by Johnsons.

## MEZZANINE

The bridges across The Street link the two technology-rich Exploration Labs with Level +1 of the Library, seminar rooms and the upper level of the Alumni Auditorium. This is a split floor and the Print Room and the Showers and Changing Rooms (including Baby Change facilities) can only be reached via the Lift or the stairs next to the Student Information Desk and the IT Help Desk.

## LEVEL 1

The Students' Guild offices including its Advice Unit and Information Point, together with Costa Coffee are on this floor. It also links to Devonshire House for the Ram Bar, Santander Bank, Students' Guild catering and retail outlets and the Terrace Restaurant and to the Great Hall and The Sanctuary.

## OPENING HOURS

The Forum is open 24/7 with services and facilities open as follows\*:  
 Library: 24/7 with a staffed service from 08:30–22:00  
 Market Place: 08:00–20:00  
 Student Information Desk: 08:00–20:00  
 Students' Guild Information Point and Print Room: 09:30–19:00

\* There are variations at the weekend, Bank Holidays and out-of-term time. This information is correct at June 2012.

## DIRECTORY

### LEVEL 1

- Costa
- Student Services Centre UPPER LEVEL including:  
*AccessAbility, Employability & Graduate Development, Interview Rooms 11 & 12, Training Suite*
- Students' Guild Information Point
- Students' Guild Advice Unit

### MEZZANINE

- Alumni Auditorium UPPER LEVEL
- Exploration Labs
- Print Room
- Seminar Rooms 7–12
- Showers & Changing Rooms including Baby Change

### LEVEL 0

- Alumni Auditorium
- Career Zone
- IT Help Desk
- Library
- Market Place
- NatWest
- Seminar Rooms 1–6
- Student Information Desk
- Student Services Centre including:  
*Career Zone, Chaplaincy, International Student Support, Interview Rooms 1–10, Wellbeing Services*

Key: Toilets Lift

