Professional Services Management and Leadership Development Opportunities Page 1

1. Get the basics

Induction for People Managers: the employee lifecycle: manager's role and procedures (recruitment, appointment, probation, wellbeing, PDR). Key legal concepts and duties including: health, safety and wellbeing, equality and diversity.



PDR Reviewer Skills: be able to describe the purpose of PDRs; understand the skills and behaviours of an effective PDR reviewer; be able to list a range of ways to make the PDR a useful, engaging and productive conversation.



2. Learn about HR Procedures (either or both modules)

Performance: Speak to your HR Partner for training and support: be aware of the potential causes of and how to spot poor performance; understand and have confidence in your responsibility when managing performance; know how to approach managing performance conversations in line with the University's policy & process.

Absence: <u>Speak to your HR Partner for training and support:</u> gain an understanding of the University absence trigger points; understand and have confidence in the practical steps to take to support an individual with frequent short-term sick absence or long-term sick absence, in line with the University's policy and process; understand the role of Occupational Health when managing absence and ill-health.

3. Develop People Management Skills (choose the best pathway for you)

3a If you are new to people management — click on topic to sign-up

My Role: active management; management v leadership; different leadership styles

My Communication: a communication model; listening with empathy; closing with action

Managing Performance: accountability; planning and prioritising; giving effective feedback; Impact of hybrid working

Planning for Performance: agreeing expectations; factors affecting performance; what and how (and our Values); delegation

3b If you have some management skills — click on topic to sign-up

<u>Developing Individuals</u>: Importance of development; motivation & engagement; career development; action planning

<u>Difficult Conversations</u>: what makes them difficult?; preparing and opening; sharing the message; powering up listening; conflict modes

Developing Teams: team building context; development model; 5 team dysfunctions; creating an inclusive culture; personal styles

3c Interested in gaining <u>accreditation through the Institute of Leadership</u>? Please email peopledevelopment@exeter.ac.uk

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4. Develop Leadership Skills (choose the best programme for you)

4a If you <u>have not</u> undertaken any previous leadership development enrol on **The Leadership Difference programme**

Tools to help you

- * 180 Review Insights
- * 1:1 coaching (optional)
- Action Plan (for the Leadership Difference programme)

90 minute Webinars

- * Protecting Team time
- * Goal-setting
- * Developing leadership wisdom
- * Leading through demanding times
- * Leading through change
- * Conflict management and resolution

Development Sessions (½ day)

- 1. Leader as coach
- 2. Leading self
- 3. Leading Systems
- 4. Leading Teams

Nominations process in place: PVCs, DPVCs, Divisional Directors

Please visit our Website for:

- * Additional Development for Women Leaders
- * Additional Development for All Leaders

4b If you <u>have</u> undertaken previous leadership development you can attend **The Leadership Academy**

1.5 hour webinars, expert speakers

- * Dark Triad and Leadership
- * Leadership in Crisis
- * CEOs and their climate crisis blindspot
- * Leadership in Practice
- * Olympic success to a new understanding of high performance
- * Leadership and Wellbeing
- * Self-Leadership
- * The hideous effects of destructive leadership

NOTE: by signing up to the first session you will be sent invitations to all the sessions advertised and can accept or decline as needed.

Tools to help you

- * 360 Feedback
- * 1-1 coaching
- * Insights profiling

Click to sign-up

Annual ½ day Leadership Conference

- * Keynote speakers
- * Breakout Sessions
- * Celebrating Completers
- * Networking opportunities