

UNIVERSITY OF
EXETER



NEW STUDENTS' GUIDE 2018

FOR STUDENTS ARRIVING AFTER FRESHERS' WEEK

REED
HALL

LA
TOUCHE

THE
ROUNDHOUSE

MARKET
PLACE
FORUM

CROSS
KEYS

TERRACE
RESTAURANT

THE
ENGINE
ROOM

INNOVATION
CENTRE



SEE YOUR FRESHERS

PRICE HACK

BOOKLET

FOR YOUR **£4 OFF** KEEP CUP* VOUCHER

YOU COULD GET A CUP* FROM ONLY **£2.50**

along with a free hot drink

*AVAILABLE TO BUY IN ALL EAT & SHOP OUTLETS · SUBJECT TO AVAILABILITY.

25P OFF

— your —

HOT DRINKS

when you use a keep cup

PLEASE COLLECT YOUR 'PRICE HACK'
BOOKLET FROM ONE OF OUR
EAT & SHOP OUTLETS

UNIVERSITY OF
EXETER

Eat & Shop
on campus

WELCOME TO THE UNIVERSITY OF EXETER



We are delighted that you've chosen to study here and many congratulations for achieving your place.

There is a lot to take in when you first start at university. Please take your first few days to understand how your programme of study works, finding out which clubs and societies to join, exploring the campus and local area and getting to know new friends, some of whom you will have for life.

Our campuses are wonderful places to study with a friendly and welcoming atmosphere, innovative programmes and a great student experience. And remember the Students' Guild and University staff are on hand to help you settle in.

We aim for the University Campus, and community, to be an inclusive, supportive place for you to study and live. Look out for events that form part of our **#WeAreAllExeter** campaign,

with the Students' Guild, which are aimed to demonstrate these values. There will always be plenty of support available to you throughout your time here from the University, Students' Guild and local community, as your wellbeing is of the utmost importance. Large numbers of alumni also volunteer their time to help current students via societies or with careers advice – do make the most of the opportunities they offer you.

On behalf of everyone at the University I hope you will have a wonderful time here. We look forward to supporting you to achieve the highest academic standards and to make the most of the wealth of other opportunities on offer to you.

Steve Smith

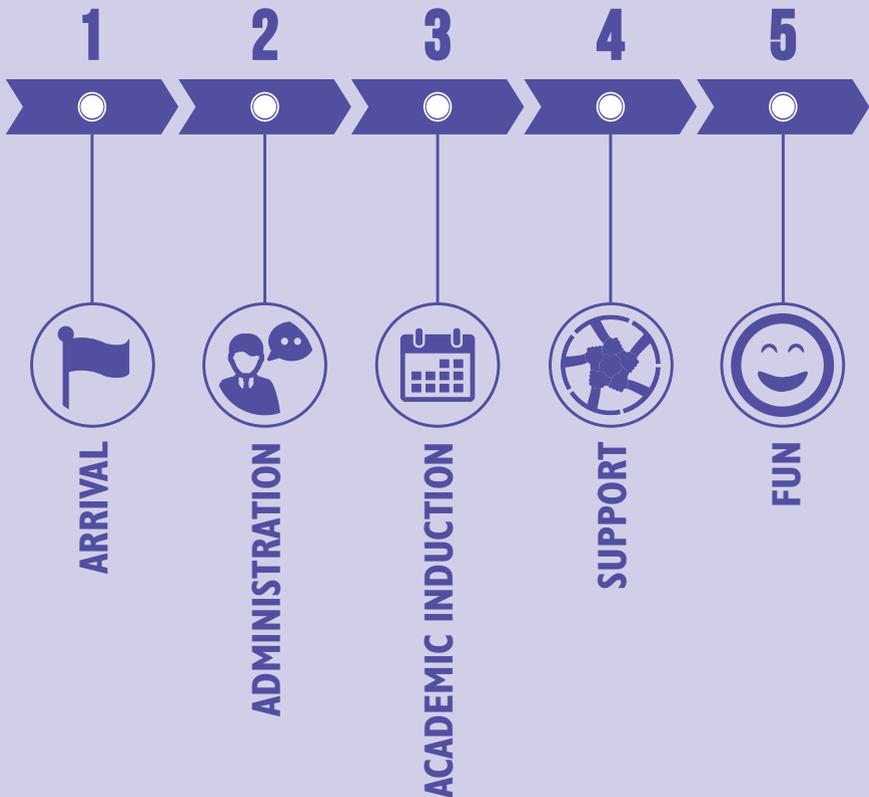
PROFESSOR SIR STEVE SMITH
VICE-CHANCELLOR AND CHIEF EXECUTIVE

We believe that the time you spend with us will be rewarding, exciting and fun. This New Students' Guide is designed to help you navigate the first few weeks. Please take time to read it and we recommend you work through the checklist inside the back cover. We also suggest you take time to look at our webpages www.exeter.ac.uk/newstudents which has lots more information for you.

Welcome from the Vice-Chancellor	1	Sport at the University of Exeter	14-15
Your First Week	2-7	Exeter city and the South West	16
International students	8-9	Student Services Directory	17-19
Education at Exeter	10	The best routes into the city - map	20
Jargonbuster	11	Checklists	21
Student finance	12-13		

YOUR FIRST WEEK

There is lots to organise when starting a new course or joining a new university. Whatever your particular course and interests, the things you need to do during the week fall roughly into five areas:



This list isn't exhaustive, but it's a good starting point.

There is a handy tear-off checklist on the back page of this booklet and on iExeter, too.

I. ARRIVAL

The first few days with us will be about settling into your new environment. For many people university is the best time of their lives but they too will have arrived with a mix of emotions of excitement, expectations, as well as some apprehension. It sometimes appears that everyone around you knows what they're doing but everyone is in the same situation.

Here are a few tasks you'll need to complete:

- Collect your accommodation keys
- Collect your UniCard
- Get to know your accommodation and neighbours
- Take a self-guided campus tour
- Register with a Health Centre
- Plan your Freshers' Week

Just remember, you'll make friends throughout the year and you don't need to have all of your timetable and classes sorted straightaway. You certainly don't have to know everything by the end of your first week – getting used to university takes time.



There will be lots of people on hand to help answer any questions you may have and ensure you have an enjoyable, safe and productive time. You can find a full list at the back of this guide.

Download the iExeter app to get your timetable and other useful information onto your smartphone.

All the information in this booklet and more is available at www.exeter.ac.uk/newstudents

2. ADMINISTRATION

There is some administration that you'll need to complete when you join us.

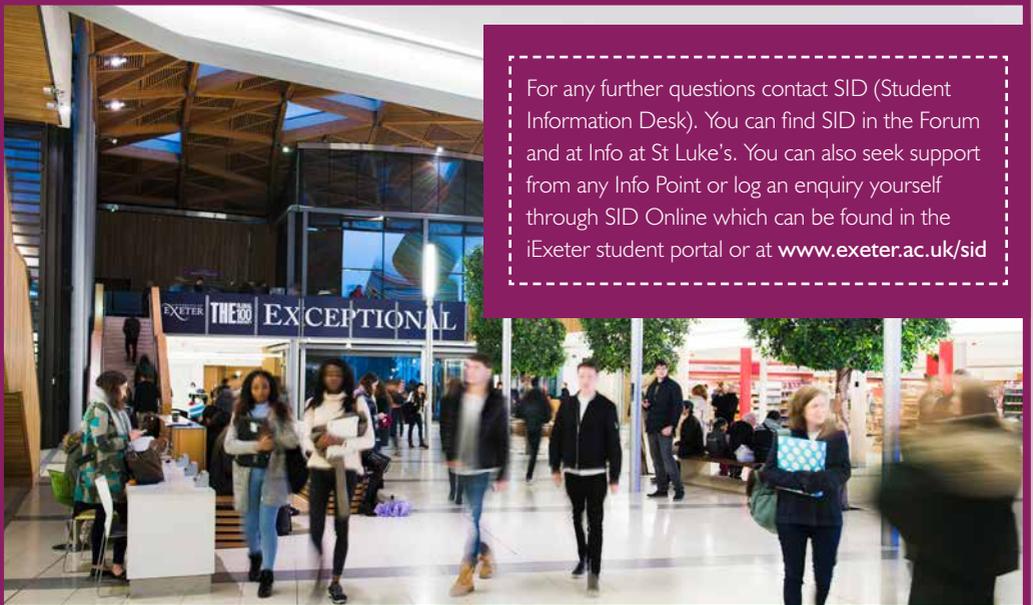
You are not officially a student at the University of Exeter until you complete our online registration. If you didn't complete registration before you arrived, please ensure you do so on arrival.

In addition, you will need to:

- Pay your fees
- Activate your IT account
- Complete and return your room inventory
- Download iExeter to your smartphone

Keeping healthy whilst at University is very important and therefore we recommend you register with your nearest Health Centre (*for a list see Student Services Directory at the back of the guide*).

For any further questions contact SID (Student Information Desk). You can find SID in the Forum and at Info at St Luke's. You can also seek support from any Info Point or log an enquiry yourself through SID Online which can be found in the iExeter student portal or at www.exeter.ac.uk/sid



3. ACADEMIC INDUCTION

Each subject at Exeter is part of a wider Academic College. To remind yourself of your College, look at your Welcome email.

In your first few days you should:

- Check your timetable (on iExeter)
- Complete Library Induction
libguides.exeter.ac.uk/libraryinduction
- Explore the study spaces on campus
- Complete module selection if you haven't already done so

You can view your personal academic timetable via iExeter. If there are any issues with your timetable please contact your Info Point www.exeter.ac.uk/students/infopoints.

Your Info Point will also be able to provide information on:

- Academic support and representation in your College
- Understand your programme structure and the year ahead
- Meet your Academic Personal Tutor
- Meet your fellow students
- Finalise your modules
- Familiarise yourself with your academic building

There is more information on each of the College's websites:

The Business School

www.exeter.ac.uk/business/ugfreshers

www.exeter.ac.uk/business/pgfreshers

College of Humanities

www.exeter.ac.uk/humanities/freshers

College of Social Sciences and International Studies

www.exeter.ac.uk/socialsciences/freshers

College of Life and Environmental Sciences

www.exeter.ac.uk/lifesciences/freshers

College of Engineering, Mathematics and Physical Sciences

www.exeter.ac.uk/emp/freshers

The University of Exeter Medical School

www.exeter.ac.uk/medicine/freshers

Flexible Combined Honours

www.exeter.ac.uk/fch/freshers

4. SUPPORT



We have lots of support services available to help you with your studies and wider life at university. Figuring out who can help with what can seem a bit daunting, but SID can always point you in the right direction. We've included a full list of support services for you at the back of this booklet.

- Get to know our support services
- Register with Wellbeing if you need to
- If you want to work while studying, set your preferences in My Career Zone
- Familiarise yourself with iExeter

Student Information Desk (SID)

SID is your first point of contact for central support services, such as finance, emotional wellbeing, disability, accommodation and international student support. Opening hours and locations for SID can be found online: www.exeter.ac.uk/sid

Your College

Colleges support your learning whilst at Exeter. College teams include a Pro Vice Chancellor/Head of Department, support offices, academics and Student/Staff Liaison Committees to ensure your views are represented. Your Academic Personal Tutor is a named academic contact who supports your academic, personal and professional development. You will meet with your tutor regularly, and additional meetings are available upon request.

Accommodation

The Accommodation Office, Residence staff and Residence Life Team can help with any issues you may have with University Accommodation. If you are living in non-University accommodation our Community Wardens are there to support you.

Hubs

Hubs are in the largest academic buildings on campus. You can eat, socialise, study and access support from the Info Point on modules, programmes, mitigation, assessments, attendance, health and wellbeing and careers.

5. FUN



Taking part in activities on campus is a great way to meet new people, make friends, build networks, and maybe even add some new skills and experiences to your CV. We have a huge number of events taking place across the University throughout the year, organised by the 260 societies and 50 sports clubs here.

You may wish to:

- Join societies and sports clubs online at the Students' Guild or Sports Centre
- Join the Sports Centre
- Get involved in arts and culture
- Take some time out to get to know your neighbours

Societies and sports clubs are run by students and these are affiliated to either the Students' Guild or the Athletic Union. Societies charge varying membership fees to join.

You can join a student society online throughout the year at www.exeterguild.com/societies. Join sports clubs at the Sports Centre.

INTERNATIONAL STUDENTS



- International Student Clearance
- Police Registration
- Open a bank account
- Register with Student Health Centre

Studying abroad can be challenging as well as exciting. Our International Welcome Programme is designed to help new students settle in at Exeter. All presentations from September are available at www.exeter.ac.uk/internationalstudents/newstudents/whenyouarrive-exeter

Settling in often goes beyond your first week. To help why not request a Global Chum mentor to introduce you to Exeter life and answer any questions you might have. Sign up online at www.exeter.ac.uk/globalchums. Connections Cafe is a space to meet new friends and is held each week during term time in Exeter. There will be more information in Your International News that will be emailed to you.

INTERNATIONAL STUDENT CLEARANCE

Your Welcome email will state whether you need to present original documentation to the University prior to completing online registration. Please follow instructions in that email where to present your documentation.

At this point you will also collect your UniCard and your BRP (unless you stated you wanted to collect it from a different location).

POLICE REGISTRATION

Your visa will state if you need to register with the Police. See www.exeter.ac.uk/newstudents/whenyouarrive for more information.

ERASMUS, EXCHANGE AND STUDY ABROAD STUDENTS

Erasmus, Exchange and Study Abroad students should arrange to meet their Study Abroad Coordinators shortly after arrival. A full list can be viewed on the [Study Abroad webpages](#).

Erasmus students: once you have completed online registration, you may take your Certificate of Arrival to the Student Information Desk (SID) for signature. Your Study Abroad Coordinator will sign your Learning Agreement once your modules have been finalised.

SUPPORT THROUGHOUT THE YEAR

You will receive a monthly e-newsletter called 'Your International News' to your university email account. Please read it for updates and news relevant to non-UK students. There are lots of opportunities for you to get involved and meet people at Exeter as well as join in our exciting cultural programme on campus. www.exeter.ac.uk/internationalstudents



EDUCATION AT EXETER



The University of Exeter is an ambitious international university. We have a strong tradition of providing education of the highest quality, inspired by world-leading research, which we deliver from our campuses in the South West of England and with partners around the world.

At the heart of our approach is a supportive community and strong partnership between our staff and our students that influences every part of the Exeter experience and is central to our success.

Teaching is delivered by your Academic College, and teaching sessions may be timetabled between 08.30 and 18.30, Monday to Thursday, and 08.30 to 17.30 on Friday. We try to keep Wednesday afternoons free from teaching to allow you to participate in extra-curricular activities.

You should expect to be an active contributor in seminars, tutorials and online learning environments. In return, you will be guided and supported by tutors to become increasingly independent in your learning. If you're an undergraduate student it might take time to get used to this more 'self-directed' style of learning, which may be very different from your previous experience, but your college is there to help. Your Academic Personal Tutor and the Academic Skills and Student Engagement Team are on hand to help you adjust.

Access Exeter's extensive collection of digital library resources, as well as the Library's range of online LibGuides to support you in your learning. as.exeter.ac.uk/library

Term 1	24 September – 14 December
Term 2	7 January – 29 March
Exam period	7 – 12 January
Term 3	29 April – 14 June
Exam period	7 May – 14 June
Grand Challenges	4 – 8 June

JARGONBUSTER

You will almost certainly come across some of these terms and acronyms during your first days and a longer list is available at www.exeter.ac.uk/newstudents/yourstudies

SID	Student Information Desk. Available in the Forum, South Cloisters (St Luke's Campus) and online.
ELE	Often pronounced 'Ellie'. ELE is the University's online Virtual Learning Environment. Each module has an ELE page which can include a course outline, key resources, discussion forums and other e-learning activities.
iExeter	A free app that provides all students with personalised information and services. The app can be downloaded for free from the iTunes App Store and Google Play. There is also a web version of the app.
My Progress dashboard	View your academic progress including grades data and record meetings with your tutor on the My Progress Dashboard that is available through iExeter.
Turnitin	Plagiarism checking system.
Formative	Formative assessment does not contribute to your final mark given for a module, but provides feedback that is an integral part of your learning.
Digital Check In	The digital system used to sign-in to teaching sessions.
Summative	Assessment that contributes to your final mark for a module.
Fresher	Informal term for a student who is new (or 'fresh') to their course.

Find out more about your studies here
at www.exeter.ac.uk/newstudents

STUDENT FINANCE: WHAT DO I NEED TO DO?

During your first few weeks you will need to pay your tuition and accommodation fees. Most of this is completed online, however if you have any questions or concerns, please visit or contact SID.

TUITION FEES

- A Tuition Fee Invoice will be displayed during online registration.
- Once you have completed online registration, you can check what you need to pay by accessing your Financial Statement (<https://srs.exeter.ac.uk>).

ACCOMMODATION

- If you have not completed online registration, the amount to be paid can be found on your accommodation contract.
- Once you have completed online registration, you can check what you need to pay by accessing your Financial Statement (<https://srs.exeter.ac.uk>).

HOW CAN I PAY?

Credit or debit card

- Online at: www.epay.ex.ac.uk
- Telephone: 0300 555 0444 (UK calls) or +44 (0) 1392 724724 (International calls)

Bank transfer – International students only

- Via Western Union Business Solutions at: www.geoforeducation.com/exeteruni

Bank transfer – UK and EU only

- If you wish to pay from a UK or EU bank account, please visit the University's 'How to Pay' webpage at www.exeter.ac.uk/students/finance/howtopay, where you will be able to obtain the University's bank account information.

WHEN DO I NEED TO PAY?

+ The figure stated in your accommodation contract

applies to 51 week contracts only

TERM	TUITION FEES	ACCOMMODATION FEES
Autumn (Term 1)	8 October 2018 (50 per cent)	8 October 2018 +
Spring (Term 2)	14 January 2019 (50 per cent)	14 January 2019 +
Summer (Term 3)	N/A	6 May 2019 +
Vacation (Term 4)	N/A	24 June 2019 + #

UK cheque or bank draft

- Mail: please make cheques and drafts payable to the 'University of Exeter' and send to: Cashiers Office, Northcote House, The Queen's Drive, Exeter, Devon, EX4 4QJ

FAQS

What do I do if I haven't received my government funding?

(Tuition fee loan, maintenance loan, maintenance grant, etc.)

- Ensure you have registered with the University of Exeter
- Ensure you have returned your 'Student Declaration' to the relevant student funding body www.gov.uk/student-finance
- Contact the relevant student funding body www.gov.uk/student-finance

What if I'm sponsored or have a scholarship?

Sponsor (not the Student Loans Company)

- Please provide the University of Exeter with a copy of your financial letter or guarantee by emailing sid@exeter.ac.uk

Scholarship

- Once your scholarship award has been confirmed by your College, it will be available to view on your Financial Statement (<https://srs.exeter.ac.uk>). If your scholarship does not appear within 10 days of accepting your award, please contact sid@exeter.ac.uk

How do I ensure my bursary or scholarship is paid?

- Ensure that you have given consent to share your household income details with the relevant student funding body; to check you have given permission please call 0845 6034016
- Ensure you register online
- Ensure you add your bank details during registration or via iExeter and click on the Finance tab

** Please ensure the bank details you provide are correct as the University of Exeter cannot be held responsible for payments to incorrect bank accounts.*

What financial support is available?

www.exeter.ac.uk/students/finance/studentfunding

- Hardship Funding
- The Access to Exeter Bursary
- National College for Teaching and Leadership Bursary (NCTL) – PGCE students only
- The National Scholarship Programme
- University of Exeter scholarships
- Part time work: speak to the Career Zone

SPORT AT THE UNIVERSITY OF EXETER

Outstanding facilities and opportunities – whatever level of sport you enjoy. Providing excellence in sport and a wide range of opportunities for all students is at the core of what we do. This was recognised when we were awarded Sports University of the Year in The Times and Sunday Times Good Universities Guide 2016.

FACILITIES

In excess of £20 million has been invested in the sport on offer at the University. Facilities include: three gyms (200 station Russell Seal gym & Athlete Development Centre at the Sports Park and a 30 station gym at St Luke's Sports Centre), fitness class studios, water-based astro, sand-based astro, two 3G astro pitches, sports halls, squash courts, Exeter Tennis Centre, Devon Cricket Centre, indoor pool, outdoor pool, grass pitches and a boat house.

MEMBERSHIP

The choice is yours with memberships open to everyone. Three options are available - Pay-As-You-Go (discounted rates); Gym (unlimited use of the Russell Seal gym and St Luke's gym as well as discounted rates for other activities) and Inclusive (unlimited use of

the Russell Seal gym and St Luke's gym, fitness classes, squash, badminton and table-tennis). Sign-up online or by visiting the Sports Park or St Luke's Sports Centre.

STUDENT SPORT

We have a reputation for sporting excellence and are currently 6th in the British Universities and Colleges Sports (BUCS) rankings. There are 50 sports clubs at the University which are open to all abilities, of which 9 performance sports. The clubs cater for all standards and offer coaching, practice, games and lots of activities to experience. You can get involved in the popular social sport programme as well as one-off events on offer. Enter a team from your halls, your course or between your friends. Also look out for coach education courses and qualifications throughout the year at discounted rates for students.



WELLBEING

We organise many activities for students in halls of residence with our Healthy Halls project to broaden the opportunities on offer. Activities include running groups, cycling initiatives, walking tours, yoga, tai-chi and much more. Our link with wellbeing services through our GP referral programme also offers support to students within the sports facilities. Student wellbeing is at the forefront of our sporting programme as we aim to use physical activity to improve and maintain positive mental health.

Sports Park: 01392 724452 /
exetersport@exeter.ac.uk

St Luke's Sports Centre: 01392 724940 /
stlukessportscentre@exeter.ac.uk

www.exeter.ac.uk/sport

EXETER CITY AND THE SOUTH WEST

Exeter is a modern city with a rich cultural history. Set in the heart of the beautiful Devonshire countryside, Exeter is consistently rated as one of the best places to live, work and study in the UK.

Do explore the city during your first few weeks. We have award winning museums, independent cinemas and theatres. Beyond the city, we are a stone's throw away from rolling countryside, expansive National Parks and miles of beautiful beaches. Finding parking spaces around our Exeter campuses is a particular challenge, and we strongly advise you not to bring a car. There are excellent bus and train links to help you explore the city and beyond.

CONSIDERING OUR NEIGHBOURS

While we want you to have the very best possible time during your studies, please do respect our neighbours. There are maps at the back of this booklet showing the best routes into the city, but noise late at night can make life difficult for local residents and fellow students so please think about noise you create when travelling to and from the city centre in the evening. If you are living off-campus in a residential area, please introduce yourself to your neighbours. Getting to know your neighbours will help you to connect with the community you are living in.

More information to help you explore Exeter City and the South West can be found at www.exeter.ac.uk/thesouthwest/exeter



STUDENT SERVICES DIRECTORY



STUDENT INFORMATION DESK (SID)

Contact SID for appointments and information on the following services:

AccessAbility, Accommodation, International Students Support Office,

IT Help Desk, Registry Services, Student Finance, Wellbeing Services.

You can also order official student letters, pay your fees, ask a question and much more in person or online.

Opening hours and locations for SID can be found online: www.exeter.ac.uk/sid

HOW TO ACCESS SID:

sid.exeter.ac.uk ● iExeter App ● 0300 555 0444 ● In person ● sid@exeter.ac.uk

ACADEMIC SKILLS AND ENGAGEMENT TEAM

The Academic skills and engagement team offers support for all students who wish to improve their personal, professional and academic skills, through lectures, workshops and peer support programmes in Colleges and interactive online resources on Exeter's Learning Environment (ELE).

www.exeter.ac.uk/student-engagement-skills

01392 725721

ACCESSABILITY (disability support)

AccessAbility offers individual support for students with specific learning or physical difficulties or ongoing health conditions;

the service also offers screening for dyslexia and dyspraxia and diagnostic and support needs assessments. In addition, AccessAbility also provides support in applying for the Disabled Students' Allowance and open access PC software.

Please register at:

www.exeter.ac.uk/accessability

0300 5550444 or through iExeter

ACCOMMODATION AND RESIDENCE LIFE TEAM

If you are living in University residences, please read the Residents' Information on our website – this contains important information which you will need throughout your stay. The Residence Life Team is available to help you throughout your time here – look out for their

regular visits or feel free to contact them with any questions or problems. If you are still looking for accommodation, contact us for up-to-date information about the options available to you in both University and private accommodation.

www.exeter.ac.uk/accommodation

0300 5550444 or through iExeter

ARTS AND CULTURE

Get involved with theatre, art, music and dance on campus through a programme of student and public engagement. Find out what's on at the University on our website:

www.artsandcultureexeter.co.uk

CAREER ZONE

Search for jobs online, sign up for employability events, find volunteering and internship opportunities, book appointments with careers consultants, and much more.

www.exeter.ac.uk/careers

Ask a question via My Career Zone
www.exeter.ac.uk/mycareerzone

CHAPLAINCY

The Multifaith Chaplaincy Team serves all members of the University, staff and students, regardless of their faith background, offering pastoral listening, confidential support and hospitality throughout the year.

www.exeter.ac.uk/chaplaincy
01 392 723649/725858
m: **07501 512855** or
email chaplaincy@exeter.ac.uk

COMMUNITY RELATIONS

Our Community Liaison Officer and Student Community Wardens offer support for students living off campus in private accommodation. Collect a copy of our 'Community Guide' from the Student Information Desk in the Forum. It's important that we respect our neighbours and be aware of late night noise as this can be a real problem for young families.

www.exeter.ac.uk/communitywardens

01 392 726252 or email
streetwise@exeter.ac.uk

COUNSELLING

(see *Wellbeing Services*)

DIGNITY AND RESPECT ADVISORS

Everyone should be treated with dignity and respect and the University's network of Dignity and Respect Advisers can provide a safe space to listen and talk through the options available.

www.exeter.ac.uk/equality/dignity

ESTATE PATROL AND SECURITY

University security is available 24 hours a day

01 392 723999
(internal phone: **3999**)

EXETER STUDENT NIGHTLINE

A listening and information service, run by students for students. 8pm-8am every night during term time.

exeterstudentnightline
text service: **07786 209309**
exeternightline@gmail.com
exeter.nightline.ac.uk

FOREIGN LANGUAGE CENTRE (FLC)

The FLC offers a wide range of credited undergraduate modules and non-credit-bearing evening classes. You can even get 'with proficiency in...' your language named in your degree.

www.exeter.ac.uk/flc
01 392 724306 or email
languages@exeter.ac.uk

INTERNATIONAL STUDENT SUPPORT OFFICE (ISSO)

ISSO can help with immigration and visa advice, working during and after your studies, bringing your family to the UK and living in Exeter, as well as assisting in cultural events on campus.

www.exeter.ac.uk/internationalstudents

0300 5550444 or through iExeter

IT SUPPORT

For IT support, contact SID.
sid.exeter.ac.uk, iExeter App,
0300 555 0444, in person

LIBRARY

The Library is here to support your learning and research. It offers extensive digital and print resources, historic special collections and a range of online support guides. Exeter libraries also provide a variety of study spaces; with the Forum Library offering 24/7 access to resources, computers, printing and Wi-Fi.

www.exeter.ac.uk/library
01 392 723867 or email
library@exeter.ac.uk

NURSERY

Childcare is available on the Streatham Campus. For more information, to arrange a tour and to make an application, please visit the website www.exeter.ac.uk/staff/stafflife/childcare.

Please note places are limited.

REPORTING DISCRIMINATION

The University is an inclusive community. Harassment, bullying, intimidation and discrimination will not be tolerated. If you experience or witness any of the above we encourage you to report it and get the support you might need using our reporting tools: www.exeter.ac.uk/speakout

www.exeter.ac.uk/reportingdiscrimination

RETAIL AND FOOD

Details and opening times of where to eat and shop on campus.

www.exeter.ac.uk/retailoutlets

SPORT

The superb sporting facilities and services are open to everyone regardless of ability, experience or ambition. Join a student sports club, enter the intramural programme, sign-up to coach education, join the gym, attend fitness classes or book facilities - the choice is yours!

www.exeter.ac.uk/sport
01 392 724452 or email exetersport@exeter.ac.uk

STUDENT FINANCE

Information on tuition and accommodation fees, payment due dates, making payments to the University of Exeter, and details of the financial support you may be eligible to receive.

www.exeter.ac.uk/students/finance

0300 5550444 (UK calls) or +44 (0)1392 724724 (International calls) or through iExeter

STUDENTS' GUILD

The Students' Guild is the students' union for the University of Exeter. The Guild exist to represent your voice and help you get the most out of your time at Exeter.

www.exeterguild.org

STUDENT HEALTH CENTRES

Streatham Campus: Reed Mews

www.exeterstudenthealthcentre.co.uk

01 392 676606 or email studenthealth@exeter.ac.uk

St Luke's Campus: Heavitree Health Centre, South Lawn Terrace, Exeter.

www.theheavitreepractice.co.uk
01 392 222099

TRAVEL AND SUSTAINABILITY

We live in a beautiful part of the UK and we need to keep it that way. Advice and information on sustainable and cheaper travel options, recycling, events and volunteering.

www.exeter.ac.uk/sustainability
01 392 725604

WELLBEING SERVICES

Our Wellbeing team, made up of therapists and mental health practitioners, are all highly skilled and experienced in recognising how psychological

and mental health difficulties can affect your studies.

www.exeter.ac.uk/wellbeing
01 392 724381 or through iExeter

EMERGENCY CONTACT NUMBERS

If you are experiencing a serious, genuine emergency only, contact the Police, Fire, Ambulance or Coast Guard by phoning: 999. Alternatively, contact Estate Patrol on 01 392 723999 for assistance on campus.

NHS Medical Advice Line 111

Gas leak

Transco: 0800 111999

Electrical supply failure

Western Power Distribution:
0800 365900

Water supply failure

South West Water: 0800 1691144

Samaritans

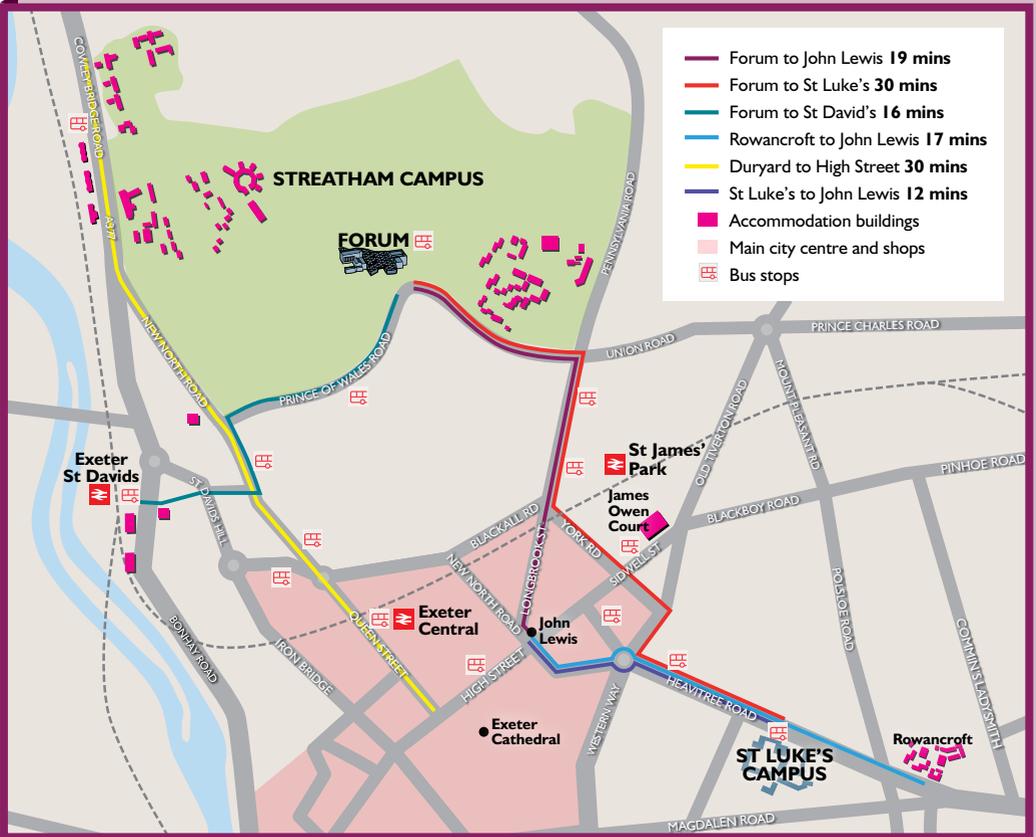
If you are feeling depressed, despairing or suicidal for whatever reason, the Samaritans are available to talk and provide support.

08457 909090

OUTSIDE AGENCIES

Student Finance England.
www.sfgland.slc.co.uk

THE BEST WALKING ROUTES INTO THE CITY



CHECKLISTS

This list is also available
on iExeter

First few days

- Collect room key
- Collect your UniCard from the Forum or Info @ St Lukes
- Activate your IT account
- Download iExeter to your smartphone
- Complete online University registration
- Visit your College Info Point
- Pay your University fees
- Take a self-guided campus tour
- Call home

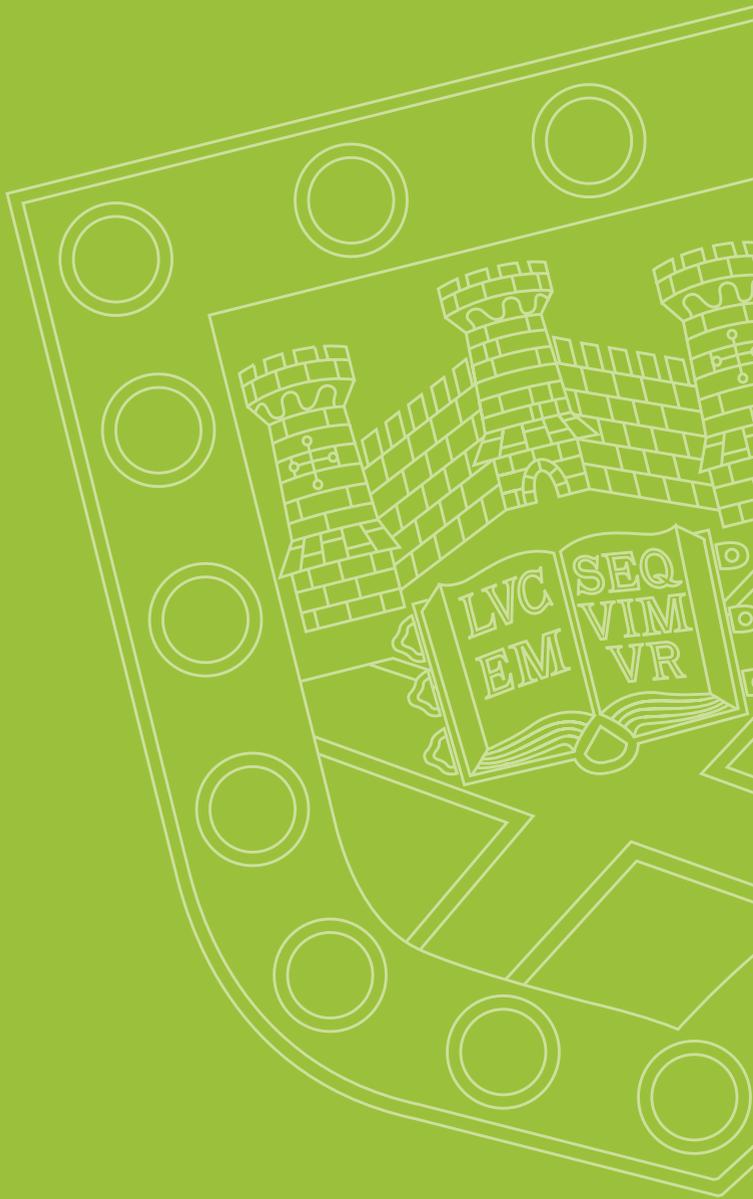
First week

- Enrol on your modules (if you haven't done so already)
- Complete library induction
- Set your preferences in My Career Zone
- Register with the Health Centre
- If not yet vaccinated, contact Health Centre for ACWY Meningitis Vaccination (under 25s only)

- Check your computer for virus protection
- Join the Sport Centre
- Contact AccessAbility if you need disability support
- Use iExeter to check your University email account
- Provide the University with your term time address (if in private accommodation)
- Schedule a meeting with your Academic Personal Tutor

International Student extras

- Attend International Student Clearance (stated if required in Welcome email)
- Attend Police Registration (if required on your visa)
- Open a bank account
- Meet your Study Abroad Coordinator (Erasmus, Exchange and Study Abroad students where relevant)
- Book a Global Chum mentor



www.exeter.ac.uk/newstudents



Find us on Facebook and Twitter:
www.facebook.com/exeterunistudents
www.twitter.com/Exeter_Students