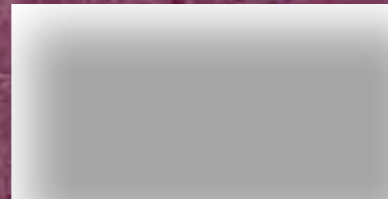


KITCHEN/LIVING/DINING ROOM

Day	Time
Monday	
Tuesday	
Wednesday	
Thursday	
Friday	

We will aim where practically possible to clean on the specified day or time. If this is not possible you will be informed. (We will try and keep the same cleaner unless they are absent from work.)

Your cleaning staff member is:



As part of our commitment to provide you with clean and hygienic living spaces, our Facilities Management team will:

- Ensure that before your arrival, your living space has been cleaned, inspected and audited.
- Provide friendly, helpful and qualified cleaning staff to guide you on how to keep your accommodation clean and safe during your contract.
- Ensure that cleaning staff introduce themselves to you in Freshers' Week. They will show you to the communal cleaning equipment and explain what you can expect from them.
- Clean to a specified schedule and standard within your flat and communal areas.
- Not turn up for work if displaying symptoms of COVID-19.
- Provide hand sanitizer and sanitizer wipes to aid with touch point cleaning.
- Undertake termly flat visits to check if any maintenance repairs or cleaning is needed. Cleaning advice will be offered if required.

In return we ask you to please:

- Note when your cleaning day and time is. Where possible, please vacate the kitchen / lounge area to allow the cleaning staff member to work.
- Remove as many items as possible from the kitchen surfaces so that the staff member can clean.
- Follow the touch-point guidance notice within your flat and use the sanitizer wipes provided to keep touch-points clean.
- Ensure that your bedrooms, communal areas and kitchens are kept in a clean, safe and tidy condition.

- Remove rubbish and recycling daily to the external bin stores provided on site. Please separate your recycling into the appropriate waste bins.
- Use the sanitizing wipes to clean kitchen surfaces and appliances before and after use.
- Refer to the Cleaning Guide provided on the website for ideas and tips to ensure you maintain a clean and hygienic kitchen.
- Ask for a disposal box at your reception to dispose of any sharp objects, such as razors or needles.
- Keep the rooms ventilated by opening a window, remembering to close it when you go out if it is on ground floor level.
- Note that cleaning equipment, supplied by the University, must only be used in your accommodation for the use for which it is intended. Return the equipment to the storage area after use to allow other residents access to it. **DO NOT** use the vacuum cleaner to pick up liquids.

Maintenance

If maintenance is required, please vacate your room or communal area, taking your door fob/key with you. We will lock the door once the work has been completed.

Where possible, the University will provide notification in advance of any planned maintenance works. We do not provide notice of responses to fault reports.

Further information is available at exeter.ac.uk/accommodation/students/currentstudents/cleaning

SCAN ME



TOILETS/SHOWER ROOMS (STANDARD ACCOMMODATION AND TOWN HOUSES ONLY)

YOUR CLEANING DAYS ARE:

Day	Time
Monday	
Tuesday	
Wednesday	
Thursday	
Friday	

We will aim where practically possible to clean on the specified day or time. If this is not possible you will be informed. (We will try and keep the same cleaner unless they are absent from work.)