Access Statement

We are committed to promoting access for all and have adapted ensuite rooms in our residences to cater for the needs of our guests. The adapted rooms have single beds and usually have a larger bathroom than other rooms. Rooms with particular facilities, such as fire alarms for those with impaired hearing will be allocated to guests who require them for health and safety reasons.

Your main responsibility as a guest is to ensure your own safety. Guests with a disability or who may require assistance during evacuation should ensure that they ask to speak to the duty manager when they check in so that a personal evacuation plan can be drawn up.

The following is a brief overview of services and facilities available across the campuses:

- Split level access
- Level landing ramps
- Wheelchair lifts
- Drop off points at receptions
- Muster points in buildings
- Designated accessible parking spaces
- Luggage and refreshment assistance

All buildings on campus have been audited with regard to accessibility and have been updated to comply with the Disability Discrimination Act. Although rare, where full access cannot be offered, this will always be advised at initial stage of contact, when we will be happy to discuss alternatives.

We would be happy to discuss individual requirements with guests who have a disability or who believe they would require assistance during an evacuation. Please contact us by emailing eventsteam@exeter.ac.uk or telephoning 01392 215566.