

# Streetwise

Dear Residents,

As the end of term approaches we wanted to highlight some of the schemes that our Student Community Wardens will be supporting and share some of the messages we are communicating to students at this time of year.

Social media messages will be sent to students regarding the need to socialise safely, responsibly and with consideration for neighbours. We will also be reminding students to plan ahead for their last grey-waste collection before departing for Christmas.

The Student Community Wardens will be working with the Students' Guild to encourage students with accumulations of bottles (and no access to a vehicle) to dispose of their glass before Christmas. The 'glass-caddy' scheme will be in operation during the last few weeks of term.

Student Community Wardens have also been undertaking the following activities:

- Bicycle stop-checks to deter students from cycling without lights
- Burglary awareness messaging
- Food collections for Exeter Food Bank

We would like to remind residents that Estate Patrol can attend off-campus noise disturbances (pending on-campus emergencies) if direct contact from neighbours is not possible. Estate Patrol can be contacted 24 hours on 01392 723999. Our Community Liaison team will make follow-up contact with any addresses that are visited by the patrol.

If you have any questions about our off-campus activity or you wish to discover more about accessible events and activities on-campus, please contact us:

Email: [streetwise@exeter.ac.uk](mailto:streetwise@exeter.ac.uk)  
Tel: 01392 726252

I look forward to hearing from you,

**Rory Cunningham**  
Community Liaison Officer

## Carols at St James Park

The Evangelical Christian Union (ECU) warmly invite Exeter residents to come and join them at St James Park Football Stadium for an evening of Carol singing, free mince pies and guest performances from 'Semi-toned', 'Sweet Nothings', Newtown Primary School, The Salvation Army and Exeter Royal Academy for Deaf Education. This free, student-run event will take place on Tuesday 5 December from 7-9pm.

## Christingle

The University's Chaplaincy team will be running a free 'Christingle' event in the University Forum building – also on Tuesday 5 December. This is an all-day family friendly event that will include carol singing at 4.30pm with free mince pies and mulled wine. This event is open to the community, so please join us.

## Chinese New Year

**University of Exeter Chinese New Year celebrations are the biggest in the city and are regularly attended by over 2,500 people. The celebrations are presented by the Chinese Student Scholars Association (CSSA) and supported by University of Exeter, Students Guild and the Streetwise Fund.**

The University of Exeter will celebrate the Year of the Dog on Saturday 3 March. The celebrations will begin in the city centre with Dragon Dancing in Bedford Square – leading a parade to Streatham Campus.

There will be a Chinese Market, craft activities and traditional music and dancing, all leading to a fantastic firework display.

Parking is free so we hope you can join us.  
For further details closer to the event please visit this website: [www.exeter.ac.uk/chinesenewyear](http://www.exeter.ac.uk/chinesenewyear)



## Exeter Food Bank Appeal

**Over 40 teams across the University are each doing a 'Reverse Advent Calendar' for Exeter Food Bank. Team members will be bringing in an item of food each day with the aim of filling a box with food that can be donated to help those in need.**

The Student Community Wardens will also be seeking donations from students living in the community, before they vacate their premises for Christmas.

Exeter food bank relies on the goodwill and support of local people, if you would like to donate please see the website for a priority list and food donation points: [www.exeter.foodbank.org.uk](http://www.exeter.foodbank.org.uk)



# Key contacts

## Estate Patrol:

deal with matters of security and safety and provide a 24-hour presence on-campus. Estate Patrol can sometimes visit student premises out of hours and can be contacted at any time: **01 392 723999** or email: [e.patrol@exeter.ac.uk](mailto:e.patrol@exeter.ac.uk)

## StreetWise Helpline:

for highlighting community issues direct to the University phone: **01 392 726252** or email: [streetwise@exeter.ac.uk](mailto:streetwise@exeter.ac.uk)

## Devon Highways:

to report any issue relating to the repair and maintenance of most public roads – Devon Highways can also remove illegal signage (flyposting) in appropriate areas: **0845 1551 004**

## PC Ian Lugg:

is the Neighbourhood Beat Manager (NBM) for the Exeter University Community and the St James/ Duryard  
Phone: **101**  
Email: [ian.lugg@devonandcornwall.pnn.police.uk](mailto:ian.lugg@devonandcornwall.pnn.police.uk)

## Exeter City Council's Community Patrol:

if you are bothered by noise from premises that requires investigation phone: **01 392 265 147**

## Police switchboard:

to report incidents of public disorder phone: **101**, or for emergencies call **999**

## Exeter City Council's Cleansing Services:

for missed bin collections, to request additional bins or to make recycling enquiries phone: **01 392 665010**

## Exeter City Council's Environmental Health team:

to report accumulations of rubbish likely to harbour or attract vermin phone: **01 392 265 193**

## Parking Enforcement:

to report parking offences phone: **0345 155 1004**

## Term Times 2017 – 18

**Autumn Term:** Mon 25 September – Fri 15 December

**Spring Term:** Mon 8 January – Thurs 29 March

**Summer Term:** Mon 30 April – Fri 15 June



## PCSO Ben Turner

We are pleased to be working with **Ben Turner, the newly appointed Police Community Support Officer for the St James Ward.**

As an Exeter University graduate, Ben has a strong connection with some of the community challenges we are jointly addressing. The

Student Community Wardens have already been assisting PCSO Turner with some crime/safety awareness raising.

We look forward to collaborating with Ben throughout the year and will value his input with the planning for Freshers' Week 2018.

## New Queue Checking App

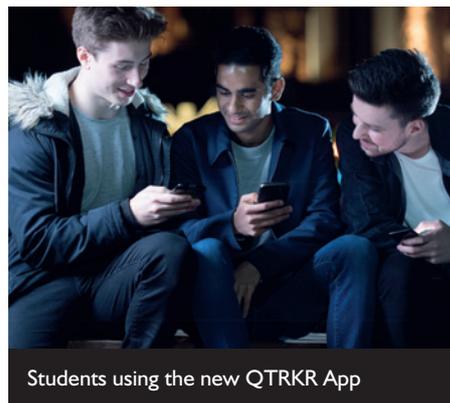
A new 'app' to help beat long queues for nightclubs has been developed by students at the University of Exeter. The app allows clubbers to avoid queues of several hours, while helping nightclubs control crowds and potential anti-social behaviour.

The queue tracker (QTRKR) mobile friendly website, which operates like an app, has been successfully trialled with 1,500 clubbers who have used it to plan their nights out. The 'app' gives real-time updates on waiting times, and shows them which clubs have the shortest queues.

The QTRKR site was invented by Shaan Mangat, a student at the University of Exeter with his two housemates who study computer science, Mark Berrow and Rhys Bennett. The three students developed it on their kitchen table with funding and advice from the University of Exeter's scheme to support student startups.

Shaan hopes QTRKR will reduce any antisocial behaviour that might break out in long, unpleasant club queues. Club owners say it has helped reduce crowding.

Brian Philips, who runs Move nightclub in Exeter said: "Since we've been using the app, it staggers when people come to us, so that helps our security get people into the club in a more organised fashion. It's also very beneficial when we are quiet, as we can advertise no queues and an influx of people will come down."



Students using the new QTRKR App

## Spring Community Day – Save the Date!

Our second Spring Community Day takes place on Saturday 17 March 2018, 10.30am-2.30pm, on the Streatham Campus. We'll be throwing open the doors to everybody in Exeter, and celebrating our vibrant community with a variety of free events for all the family. Our world-class scientists will be on-hand to demonstrate weird and wacky experiments, and there will be exciting activities including sport, face painting, food stalls, and much, much more. Come along and join in the fun for all the family. More details will be available soon via the University website.



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Help us make less impact on the environment by receiving *StreetWise* via an email link to the University website. Please contact Rory Cunningham directly if you would like to receive this newsletter via email: tel: 01 392 726252 or email: [streetwise@exeter.ac.uk](mailto:streetwise@exeter.ac.uk)

We would also like to hear your ideas for future articles and features!

[www.exeter.ac.uk/businessandcommunity](http://www.exeter.ac.uk/businessandcommunity)