

End of Year Planning:

As we come to the end of the term (June 14th) many students will be celebrating the end of year and the completion of exams. We appreciate this can lead to a rise in noise and house parties, so we have been communicating with students about the need to consult the community guide, socialise responsibly and consider their neighbours. Estate Patrol will also be working closely with Environmental Health and will be available to explore noise concerns after 5pm.

We are also preparing a range of initiatives to help students to dispose of increased amounts of waste and recycling as they leave their premises. Please see the article describing our 'Students on the Move' scheme for more details. We have also described a new range of initiatives to help boost student recycling rates, including our largest ever collaboration with British Heart Foundation.

Please feel free to contact me directly if you have any queries during the busy end of term period:
r.j.cunningham@ex.ac.uk / 01392 723721

- For concerns about noise from premises before 5pm call the Council on 01392 265147
- For concerns about noise from premises after 5pm call Estate Patrol on 01392 723999 (Estate Patrol can respond if there are no on-campus emergencies)

Rory Cunningham

Community Liaison Manager
01392 723721



Look out for the 'Students on the Move' stickers that mark additional refuse for collection.

'Students on the Move' 2019

The 'Students on the Move' scheme provides a series of University-paid refuse collections for students during June and July. The scheme was first piloted in 2009 because students living in the community expressed concerns about rarely finishing their tenancy contracts on the correct bin collection day. The council's move to a bi-weekly recycling cycle also made it less likely that students would leave on the correct grey/green collection cycle.

The Students on the Move scheme helps address this gap – by providing two extra refuse collections per week (each Monday and Friday) throughout June and July.

If you see any waste that appears to have been left out on the wrong day during June or July – It may have been placed outside deliberately as part of our subsidised scheme. If you have any queries about an address and can't make contact with the occupants – feel free to pass details to our community liaison team.

Our scheme also pays for two community clear-up days for twelve streets in the St James Ward. These will occur on June 8th and July 20th. Participating streets will receive an information leaflet closer to the time.

A Boost to Student Recycling

The Students on the Move scheme also comprises a range of ongoing initiatives to help increase student recycling rates as they prepare to leave their premises. Our 'Glass Caddy' scheme has been set up to provide students (without access to a vehicle) a means to transport their glass to the closest bottle bank. We will also be distributing British Heart Foundation bags to students again this year. Last year's British Heart Foundation donations were the highest we have ever recorded.

This year we are collaborating more closely with British Heart Foundation and positioning an additional four recycling banks in the city (in addition to the banks already sited on campus). These collection banks will be for good quality unwanted clothing, shoes, bags, accessories, books, computer games, CDs, DVDs, electrical items, crockery, cookware and homeware.

We will also be collaborating with the City Council to trial the use of clear plastic bags to gather extra recycling from student households as the term ends – reducing the amount of recycling that could be added to grey waste. Residents can already add extra bagged recycling to their normal collection cycle as long as it is clearly labelled 'Recycling', with the first line of their address. We will be monitoring this trial carefully and noting any increases in recycling quantities that are recorded.

Key contacts

Estate Patrol:

deal with matters of security and safety and provide a 24-hour presence on-campus. Estate Patrol can sometimes visit student premises out of hours and can be contacted at any time: **01392 723999** or email: e.patrol@exeter.ac.uk

StreetWise Helpline:

for highlighting non-emergency community issues direct to the University phone: **01392 726252** or email: streetwise@exeter.ac.uk

Devon Highways:

to report any issue relating to the repair and maintenance of most public roads – Devon Highways can also remove illegal signage (flyposting) in appropriate areas: **0845 1551 004**

PC Robert Deacock:

is the Neighbourhood Beat Manager (NBM) for the Exeter University Community. Phone: **101** general switchboard number and ask for PC Rob Deacock or email robert.deacock@devonandcornwall.pnn.police.uk

Exeter City Council's Community Patrol:

if you are bothered by noise from premises that requires investigation phone: **01392 265147**

Police switchboard:

to report incidents of public disorder phone: **101**, or for emergencies call **999**

Exeter City Council's Cleansing Services:

for missed bin collections, to request additional bins or to make recycling enquiries phone: **01392 265010**

Exeter City Council's Environmental Health team:

to report accumulations of rubbish likely to harbour or attract vermin phone: **01392 265193**

Parking Enforcement:

to report parking offences phone: **0345 155 1004**

Term Times 2019 – 20

Summer Term: Monday 29 April – Friday 14 June

Autumn Term: Monday 23 September – Friday 13 December

Spring Term: Monday 6 January – Friday 27 March

Funding Boost for Local Charities

University staff have raised £3,556 for three very deserving charities, through 73% of colleagues completing the last Employee Engagement Survey.

The University donated £1 for each completed survey to ensure the Employee Engagement Survey would have a positive impact for our local communities.

Here's how this money has impacted our chosen charities:

Hospices (shared between Hospiscare and Cornwall Hospice Care) £1,002

Both hospices provide care for local people with terminal illnesses, and help to support their families.

Tina Naldrett, Director of Care at Hospiscare, said:

"This sum will fund 12 visits by our community nurse team to patients in their own homes, where they can provide specialist care and advice to those living with a terminal illness, at a time in their lives when they need our help the most. On behalf of my colleagues here at Hospiscare, thank you to everyone at the University who took part in the survey and for helping to support our work across Exeter, Mid and East Devon."

Foodbanks (to be shared between Exeter and Penryn foodbanks) £1,437

The Exeter and Penryn foodbanks make sure that no one in our community faces going hungry. They provide three days of nutritionally balanced emergency food and support to local people who are referred to them in crisis.

Mark Richardson from Exeter Foodbank said:

"Thank you so much for thinking of us and please pass on our thanks to everyone involved. We are getting so much support from the University at the moment in so many ways and we are very grateful."

Cancer Research UK £1,117

Cancer Research UK fund scientists, doctors and nurses to help beat cancer and find kinder treatments. They also provide cancer information to the public.

Nikki Collins, Senior Local Fundraising Manager, Cancer Research UK, South West, said:

"We would like to say a huge thank you to the staff at the University of Exeter for your generous donation of £1,117 for Cancer Research UK's life-saving research."

The Employee Engagement Survey takes place every two years; this was the second survey that included charity fundraising. The funds raised beat the 2016 total by £250. Colleagues voted to select the charities from a longlist in October 2018 and could choose where their £1 donation went when completing their survey.

Student Volunteering Showcase: 'Summer Adventures'

Did you know that Exeter Students are providing respite for young carers in the city?

In this edition of our newsletter we describe one of the Students' Guild's most enduring volunteering projects.

Summer Adventures is a two week activity camp for young carers organised and run by student volunteers and it takes place in the summer holidays in Exeter at the end of July.

The first week is a residential camp for 12 – 15 year olds, and the second week is a day camp for 8 – 11 year olds. The project aims to give young carers a respite break from their responsibilities at home. The children take part in activities such as arts and crafts, outdoor games and day trips to local attractions.

The scheme is one of the many student-led volunteering projects contributing to the wellbeing of the city. For more details of this scheme and other Exeter Student Volunteer projects, visit: www.exeterguild.org/esv



Help us make less impact on the environment by receiving *StreetWise* via an email link to the University Website. Please contact Rory Cunningham directly if you would like to receive this newsletter via email: tel: 01392 726252 or email: streetwise@exeter.ac.uk

Rory would also like to hear your ideas for future articles and features!
www.exeter.ac.uk/businessandcommunity