

GUIDANCE FOR CANDIDATES 2019-20

CONDUCT IN THE EXAM HALL

1. You **must not talk or otherwise disturb other candidates** in the Exam Hall, before, during or after your exam
2. You **must not** do any of the following:
 - Sit an examination in the name of another candidate
 - Have in your possession any **unauthorised material**, including notes, electronic devices, mobile phones or exercise/fitness trackers; this includes items on or near your person
 - Have in your possession any **unauthorised equipment** which might give you an unfair advantage, this includes on or near your person
3. Possession of any unauthorised material/electronic device is breaking the rules and treated as a **strict liability offence**. This means that where a student is found to have taken unauthorised materials or an electronic device to their desk, the student is **guilty** of an offence, irrespective of that student's intent either to deceive or gain advantage
4. You must not take anything to your desk except those things permitted on the front of your exam paper
5. You must **leave all coats, hats, bags scarves etc. at the back of the exam hall**. If you take any of these items to your desk you will be asked to remove them to the back of the exam hall
6. You must not take any correction fluid or correction tape into the Examination Hall. Any corrections to the text on your examination answer sheets must be made by crossing out the error and rewriting
7. You must not attempt to look at the exam papers or start to write anything on the exam paper or the answer booklet, other than to complete the cover sheet of the answer booklet, before the exam has started
8. You must stop writing immediately at the end of the examination as soon as instructed
9. You must not try to communicate with any other candidate during the exam or try to look at any other candidate's work during the exam
10. You must **listen carefully and follow instructions** given to you by invigilators
11. You must not take your script or any rough workings out of the examination hall
12. At the end of the exam you should remain in your seat, until your script has been collected and the Invigilators then release you

IMPORTANT INFORMATION

1. You must read the full version of **Guidance for Candidates** below
2. Be on time for your exam, and bring your **Unicard** or (other photo ID) to every exam
3. Check the **seating plan** outside the hall, so you know which row you will be seated in (Seating plans are only provided for large exam halls)

4. Should you inadvertently bring a **mobile phone** with you to the exam hall, it must be **switched off** and left at the back of the hall or handed to invigilation staff. **Any device sounding or causing a noise will result in a minimum £50 fine being applied**, for the disturbance to other candidates. Ensure you have no pre-set alarms
5. You should **carefully read the instructions** on the front of your exam paper and answer booklet, and understand what you are required to do
6. Should you wish to go to the bathroom, or leave early, then please raise your hand and seek permission from an Invigilator
7. It is very important that you **read all of the following information carefully** as the key points given above are just an outline of the exams process; it offers help and guidance on the whole exams process and hopefully answers any questions you might have
8. Please note: Students are only permitted to use a completely clear case or clear plastic bag for their pens, pencils, etc in examination halls
9. Jackets, coats, bags, brief cases, handbags and non-essential headwear i.e. hats/caps/scarves, etc. are to be left in the designated area at the rear of the exam hall, together with books and notes not required for "open note", "open book" or "restricted note" exams

If you have problems accessing this information it can be made available in alternative formats on request. Please contact cc-exams@exeter.ac.uk

GENERAL INFORMATION

In addition to the exam dates published, in the case of unforeseen exam disruption an exam might be re-scheduled to be sat towards the end of the main examination period

Exam Rooms

Locations used for examinations are:

January and May Exams:

- Daphne du Maurier Lecture Theatres A & B
- Daphne du Maurier Seminar Rooms C, D, E, F, G, H, I, J, K, L, M & N
- Daphne du Maurier Tutorial Rooms O, P, Q, R, & S
- Exeter IT Suite (behind Library)

August Exams:

- Peter Lanyon Seminar rooms 2, 3, 4, 5, 7, 8, 9 & 10
- Exeter IT Suite (behind Library)

Personal Timetables

- You will receive an email containing a link to the exam timetable on your SRS account. Please check your timetable carefully so that you know where all your exams are
- If you have specific exam provisions you will be sent a separate email before each set of exams which lets you know which room your exam will be in and the arrangements made for you.

Times of Examinations

Exam start times will vary throughout the course of the exam period, so it is imperative that you check the start time on your exam timetable

Candidates requiring specific examination arrangements

If for some medical reason you are not able to write your answers in the usual way, or if you are disabled or suffer from any injury or condition that will require special exam seating preparation, you must book an appointment with Accessibility by:

- Friday 1st November 2019 for January exams
- Friday 14th February 2020 for May exams
- Friday 26th June 2020 for referred/deferred exams

Prior to the appointment you will need to obtain medical evidence which you will need to bring along to your appointment.

This will ensure that any required needs assessment can be carried out in time for your exams. We may not be able to accommodate any requests received after these dates, especially if the condition is a long-standing one.

PROCEDURE BEFORE AN EXAMINATION

Time of Arrival for an Examination

You should present yourself outside the exam hall at least fifteen minutes before the exams are scheduled to commence. You are strongly advised to allow for delays caused by traffic, weather conditions etc. when planning your journey to the exam hall. If you are unable to make the journey due to bad weather, please contact your College and the Exams Office to let them know, and they will advise on mitigation procedures.

If you arrive late you will be admitted to the exam hall without question during the first half-hour of the exam period, but you will not be allowed extra time in which to complete your exam. If you arrive after this time, or find you are not well enough to begin the exam, please report to your College who will be able to note your arrival time and advise you on mitigation procedures.

Bring to Every Examination

- Candidates should bring their **University (ID) Card** to each exam for checking by the invigilators and their personal examination timetable.

If you have lost your University card you may obtain a replacement from the Penryn Information Desk (PIP) at Peter Lanyon Building or via the [online store](#) (ensure you select Penryn Campus) at a charge of £10 or bring a current passport or some other form of ID which shows your name and photograph. If you fail to bring any form of approved identification, you will be required to complete an Identity Check Form, which will be checked against your registration documents.

- Students are only permitted to use a completely clear case or clear plastic bag for their pens, pencils, etc.
- Valuables should NOT be brought to the exam hall – no responsibility will be taken for their safekeeping
- Please note that **mobile phones, smart watches, fitness/trackers or any other means of sending/receiving messages are not allowed within the exam halls.**

- Any such devices accidentally brought into the Exam Hall must be switched off and handed over to supervisory staff. You must also ensure that no alarms have been programmed into the phone/device, if so the battery must be removed. No responsibility will be taken for their safekeeping.
 - **A minimum of £50 will be levied against a candidate should their mobile phone or electronic device cause disturbance during the course of the examination. Any such electronic device found on desks/about the person after the exam has commenced will be confiscated and a report sent to the Student Cases Office and a penalty will be applied.**
 - *Non smart watches are permitted but they must be removed and placed next to your desk card.*
- Reasonable quantities of soft/quiet drink/water and food may be brought to the exam hall. The consumption of these should not cause disturbance to other candidates
 - Any item considered to be causing a disturbance to other candidates will be confiscated by the Exam Hall Invigilator. Exceptions may be made for certain medical conditions; this must be previously agreed by the Exams Office

Entry into the Examination Room

Candidates will be told when to enter the exam hall, both verbal and non-verbal communication is strictly forbidden on entry and whilst in the exam hall.

SILENCE SHOULD BE OBSERVED THROUGHOUT THE EXAM SESSION.

Seating Arrangements for Main Exam Halls

In the exam halls for January and May exams your allocated desk can be identified as follows:

1. Look at the Exam Hall Seating Plan displayed outside the main exam hall
2. You will find your name and candidate number written on a desk card, laid on your desk with an exam paper, answer book etc. The desk cards within the area are set out from front to back in alphabetical sequence by surname for each module
3. If you have difficulty in finding your seat, ask one of the invigilators for help. On no account should you occupy any seat that does not have your candidate card on it
4. Once seated you should place your University Card on the desk where it can easily be seen and verified during the exam by an invigilator

Answer Booklets and Other Stationery

You will find answer booklets and other necessary stationery on your desk. You should read carefully the instructions on the answer booklet cover and complete details as requested including your registration number and candidate number for each booklet used. The top corner should be completed, signed and fully sealed. Failure to complete the corner flap will not invalidate any misconduct proceedings, if required.

Rough work may be written on the back cover of each booklet used.

"Open Note", "Open Book" and "Restricted Note" Examinations

These are exams which allow candidates the use of notes or reference books approved by the relevant College.

Dictionaries

The use of dictionaries during exams is NOT allowed unless specified on the exam paper. International and Erasmus students are allowed to use foreign language - English dictionaries provided they have written authorisation from their College (using the appropriate blue form). Candidates should bring a copy of the authorisation to the exam hall. Please note that the use of

Electronic Dictionaries in Exam Halls is not permitted. It is your responsibility to check that there are no notes/manual additions in the dictionary. If any are found further action will be taken. No student is permitted to use a dictionary in any exam set by the Business School.

Electronic Calculators

The use of authorised, silent, cordless non-programmable calculators is allowed in exams only if the question paper permits it. Such calculators may contain simple memory functions for use in the course of calculation.

You will need to **seek approval for your calculator** prior to your examinations by a representative of your College, who will identify approved calculators with a tamper-evident label.

It is the responsibility of the candidate to bring the calculator to the exam room and to ensure that a spare battery is available. In all cases calculators must be silent, and any cover removed and placed under the desk prior to commencement.

The use of any OTHER calculator or electronic device capable of carrying out the retrieval of stored numerical or textual information is strictly forbidden. This restriction does not apply to "Open Book" exams, but relates to the use of calculators only.

Failure to comply with these regulations may result in confiscation of your non-approved calculator, or, in extreme cases, exclusion of the candidate from the examination. Do not assume that a temporary replacement calculator will be supplied.

PROCEDURE DURING AN EXAMINATION

Starting the Examination

You will be told by the Principal Invigilator when you can start the exam. The question paper **MUST NOT** be turned over until this direction is given, a penalty will be imposed for anyone caught looking at papers prior to the start of the exam. You should read carefully the instructions on the front of the question paper before beginning to answer the questions.

Leaving the Examination Room

In order to minimise disruption to other candidates you may not leave the exam room during the last half-hour of the exam session unless you feel unwell. If you do need to leave the room urgently, you must seek the permission of an invigilator.

Toilet breaks are not permitted in the first half hour or the last half hour of the exam session. If you need to leave the examination room at other times during the exam for a toilet break please ensure that you take your candidate card with you. You will be subject to additional checks/searches.

If you have completed your paper before the specified time and wish to leave, do so as quietly as possible, so as not to disturb the other candidates, taking your completed exam script with you and hand it into the relevant invigilator, usually at the rear of the exam hall. Once your exam script has been logged permission to leave will be granted from the invigilator. If you remain in the hall for the full duration of your exam you must stay in your seat whilst scripts are collected, an invigilator will advise when you can leave.

Illness/Disruption during an Examination

If you feel ill during an exam you should inform an invigilator immediately. Similarly, any other form of distraction, e.g. excessive noise causing an adverse effect on your performance should also be reported at the time of occurrence. You will

subsequently be asked to complete a mitigation form by your College, who may wish to use this prior notification as part of the mitigation process.

Exam paper queries

Should you feel the need to raise a query concerning the content of an exam paper, you must first raise your hand to obtain an invigilator's attention, they will then liaise with the Exams Office who will ensure your query is addressed.

Emergency Exam Hall Procedures

In the event of a fire alarm or other emergency necessitating the evacuation of the examination room, the following procedure is to be followed:

1. On instruction from the Principal Invigilator all students will cease writing and leave their answer booklets on the desk.
2. Evacuate the examination hall as quickly as possible. Do not stop to collect bags/coats, etc.
3. Leave the building and assemble at the appropriate assembly point (follow the instructions of the Principal Invigilators or see blue and white 'Fire Action' notices in each building).
4. Do not return to the Examination Hall to collect personal items until advised by the Invigilators that it is safe to do so and until all examination papers have been collected by Examinations Office staff.
5. You will be sent an email within 24 hours confirming the incident and this will be followed within 3 working days with an official email notification giving details of the decision relating to the incident, providing further arrangements if required for that particular examination.

Misconduct in an Examination

A candidate may be liable to such penalties as the Senate may determine for:

- taking into the exam room, or possessing whilst in that room, any books, notes or other material or mobile device which has not been authorised
- aiding or attempting to aid another candidate, or obtaining or attempting to obtain aid from another candidate
- passing yourself off as another candidate
- such repeated behaviour as may in the view of the Principal Invigilator prejudice the performance of other candidates.

It should be noted that the Principal Invigilator is empowered to discontinue the exam of a candidate suspected of misconduct and to expel that candidate from the exam room.

All cases of suspected misconduct will be reported at once by the Principal Invigilator to the Student

Cases Office's representative. Any notes or similar unauthorised material introduced into the exam room by the candidate must be handed over to the Principal Invigilator who will attach them to the report.

Plagiarism/Cheating

Cheating in a University assessment is a very serious academic offence, which may lead ultimately to expulsion from the University. Cheating can take one of a number of forms, including:

- (i) The use of unauthorised books, notes, electronic aids or other materials in an examination
- (ii) Obtaining an examination paper ahead of its authorised release
- (iii) Acting dishonestly in any way including fabrication of data, whether before, during or after an examination or other assessment so as to either obtain or offer to others an unfair advantage in that examination or assessment
- (iv) Collusion, i.e. the representation of another's work or ideas as one's own without appropriate acknowledgement or referencing, where the owner of the work knows of the situation and both work towards the deceit of a third party

- (v) Plagiarism, i.e. the act of representing another's work or ideas as one's own without appropriate acknowledgement or referencing. There are three main types of plagiarism which could occur within all modes of assessment (including examinations)
- (vi) Direct copying of text from a book, article, fellow student's essay, handout, thesis, web page or other source without proper acknowledgement
- (vii) Claiming individual ideas derived from a book, article etc. as one's own, and incorporating them into one's work without acknowledging the source of these ideas
- (viii) Overly depending on the work of one or more others without proper acknowledgement of the source, by constructing an essay, project etc. by extracting large sections of the text from another source, and merely linking these together with a few of one's own sentences

(Colleges may wish to extend these definitions for specific subject areas and provide students with examples as appropriate. The correct referencing system for making quotations explicit and acknowledging sources should be available through personal tutors or supervisors, specific tutorial sessions in Colleges, and Colleges' student and research handbooks.)

Contravention of the above Regulations will be treated under the Procedures for Handling Cases of Suspected Cheating, including Plagiarism, in University Assessment which can be found on the [University Website](#).

Scripts/Legibility

It is your responsibility to provide a script that is clearly legible. Candidates who submit scripts which examiners are unable to read may be required to provide a word-processed transcript at their own expense.

PROCEDURE AFTER AN EXAMINATION

End of the Examination

At the end of the exam you will be told to stop writing by the Principal Invigilator. This should be done **IMMEDIATELY**, you should then remain seated and have made sure that you have completed all the details required on the exam answer booklet or answer book cover, and have fastened them together with any other material (e.g. graph paper etc) using the tag provided, inside the answer booklet, and that you have fastened all additional rough work to the back of the answer booklet. Please note failure to do this may result in un-attached work not being submitted for marking.

You should remain in your seat until you are told that you may leave the room. Your script will be collected while you are seated. Once you have been told that you may leave, you must exit the exam room as quickly and quietly as possible. Out of consideration to other students, you should not cause any noise disruption in the vicinity of Exam Halls.

Do not begin talking until you are well away from the exam hall.

You may not take any exam materials, used or unused, including scrap paper, out of the exam room other than:

- (a) the materials you brought to the exam, and
- (b) the question paper, unless the rubric states otherwise.

Lost Property

Property left behind in exam halls will be stored by the Contractors' Office at the Daphne Du Maurier Building for a period of one month, any labelled items will be traced to their owners if possible. After that time, property will be taken to a charity shop.

RESULTS & REFERRED EXAMINATIONS

Publication of Results

Your results are usually made available to you via iExeter. For further information and details of results you must contact your College, not the Examinations Office.

Referred/Deferred Examinations

Referred/deferred exams commence on Monday 12th August and end on Saturday 17th August 2019. Students will be required to sit their exam(s) in Exeter or Cornwall for Cornwall-based students during this time - students should make sure that these periods remain free from all other commitments, such as overseas travel/holiday/work. Should you miss referred/deferred examinations, you are likely to be deemed withdrawn from the University, unless you provide valid medical evidence confirming your inability to sit your exam.

ABSENCE FROM EXAMS AND AEGROTAT AWARDS

Absence from an Examination

In all cases, students must provide in writing to their College Office a note explaining any absence from an examination, which will be considered by the relevant Board of Examiners or Assessment, Progression and Awarding Committee (APAC). If you are absent due to illness you must supply medical evidence to your College as soon as possible. Where reason for absence is not provided, the candidate will normally be deemed withdrawn.

Circumstances Affecting Student Performance in Examinations

It is the responsibility of each individual student to inform their College Office of any circumstances affecting performance, by means of a deferral request/mitigation form, and e-mail it no later than one working day after the date of the exam. However, we would recommend that you apply to defer well before your exam, so that you can have a response from your College before your exam is due to take place. Documentary supporting evidence should be provided in every instance. For more information on mitigation, please refer to [Chapter 10 of the Assessment, Progression and Awarding Handbook: Taught Programmes](#).

STUDENT ACADEMIC APPEALS

Students have a right of appeal to the Senate of the University in respect of exam results and the consequences of academic failure.

Appeals procedures can be referred to on the University Website:

<http://www.exeter.ac.uk/staff/policies/calendar/part1/otherregs/appeals/>