

# Digital and IT

## Professional Development

### Digital and IT

### Leadership

**Team Leader / Supervisor, Level 3**  
Managing teams and projects to meet a private, public or voluntary organisation's goals.

**Information communications technician, level 3**  
Deliver efficient operation and control of the IT.

**Digital Support Technician, Level 3**  
Maximising the effective use of digital office technologies, productivity software and digital communications in organisations.

**IT Solutions Technician, Level 3**  
Develop, implement and maintain complete IT solutions such as networks, operating systems and applications.

**Data technician, level 3**  
Source, format and present data securely in a relevant way for analysis.

**Network cable installer, Level 3**  
Installing, terminating, testing and certifying network cable infrastructure components

**Software Development Technician, Level 3**  
Building simple applications for use in larger software developments.

**Cyber security technician, Level 3**  
Provide first line cyber security support.

**Operations/Departmental Manager, Level 5**  
Managing teams and projects in line with a private, public or voluntary organisation's operational or departmental strategy.

**Business analyst, level 4**  
Working with organisations to improve their information systems.

**Digital accessibility specialist, Level 4**  
Provide advice on accessibility best practice, helping organisations (externally and internally) to meet organisational, national and international accessibility standards.

**Applications support lead, level 4**  
Provide tactical advice, training and support on core technology applications.

**Data Analyst, Level 4**  
Collect, organise and study data to provide business insight.

**Network Engineer, Level 4**  
Designing, installing, maintaining and supporting communication networks within an organisation or between organisations.

**Software Developer, Level 4**  
Building and testing simple, high-quality code for software.

**Software Tester, Level 4**  
Carrying out tests to make sure computer software works as intended and is fit for purpose.

**Cyber Security Technologist, Level 4**  
Apply an understanding of cyber security to protect from attacks and unauthorised access.

**Chartered Manager Degree, Level 6**  
Taking responsibility for long-term organisational success, managing people, projects, operations or services.

**Digital user experience (UX) professional (integrated degree), level 6**  
Investigate, analyse and design the experience that people have with digital products and services.

**Digital & Technology Solutions Professional, Level 6**  
Maintaining digital and technology strategies through technology leadership.

**Data Scientist, Level 6**  
Working in a team to find ways to improve an organisation's processes.

**Cyber security technical professional, Level 6**  
Leading teams which manage cyber security risks.

**Senior Leader Master's Degree, Level 7**  
Provide clear, inclusive and strategic leadership and direction relating to their area of responsibility within an organisation.

**Digital & Technology Solutions Specialist, Level 7**  
Investigating, identifying and implementing technological strategic solutions.

**Artificial intelligence (AI) data specialist, level 7**  
Discover new artificial intelligence solutions that use data to improve and automate business processes.

Links to SFIA and BCS

#### Level 3 SFIA Level 3

NVQ, BTEC, Certificate or Diploma (QCF)  
Typical duration 18-24 months

#### Level 4 & 5 SFIA Level 3

HNC/HND, Fd  
Typical duration 24-36 months

#### Level 6 & 7

BSc (Hons), Ba, BEng, CILEx, CFA, MSc etc  
Typical duration between 4-6 years