**Student Communications toolkit**

**12 May 2022**

Hi

This is your Student Comms toolkit for 12 May 2022. We send these every two weeks, providing you with information and messages you can use in your channels to students.

Further down the email you’ll find useful messages for staff, which will help them to signpost information to students.

We’d love to hear your feedback as to how to improve this to make it more helpful for you and/or if you have any further questions please contact [studentcomms@exeter.ac.uk](mailto:studentcomms@exeter.ac.uk)

**MESSAGES FOR STUDENTS**

**1. Subject: Grounds and gardens**

DEVON

**Newsletter article:**

**In need of a study break? Enjoy our Green Flag gardens and grounds**

It’s really important to make sure you take regular breaks when you’re studying and what better way than to explore our beautiful gardens and grounds.

To help you make the most of all the glorious features of our stunning Green Flag campuses, our webpages include guides and trails you can use. Try Streatham's Jubilee water walk or sculpture trail. Enjoy a horticultural walk or biodiversity trail around the grounds at St Luke's.

Take a moment to enjoy the gardens and all the wildlife that chooses to live and visit our wonderfully varied and biodiverse grounds. [Find out more on our website here.](http://www.exeter.ac.uk/grounds)

You can also hear more about our grounds in the Exeplore podcast ‘Grounds, gardening and green fingers’ available on [Spotify](https://open.spotify.com/episode/4oCTFjex8xf6Aeh2lYt5y2) and [Apple podcasts.](https://podcasts.apple.com/gb/podcast/grounds-gardening-and-green-fingers/id1551647032?i=1000509806940)

**Facebook**

Busy with exams? It’s really important build in some breaks. We are lucky to be surrounded by wonderful nature, so make sure to get some rest time by exploring the beautiful gardens and grounds.

To help you make the most of all the glorious features of our stunning Green Flag campuses, our webpages include guides and trails you can use. [Find out more here.](http://www.exeter.ac.uk/grounds)

You can also hear more about our grounds in the Exeplore podcast ‘Grounds, gardening and green fingers’ available on [Spotify](https://open.spotify.com/episode/4oCTFjex8xf6Aeh2lYt5y2) and [Apple podcasts.](https://podcasts.apple.com/gb/podcast/grounds-gardening-and-green-fingers/id1551647032?i=1000509806940)

**Twitter:**

Need a study break? Why not make the most of our beautiful campuses by exploring the beautiful gardens and grounds. Find out more about walking trails at [www.exeter.ac.uk/visit/campuses/gardens/](http://www.exeter.ac.uk/visit/campuses/gardens/)

**Instagram:**

Need a study break? Why not make the most out of our campuses by exploring the beautiful gardens and grounds.

Try Streatham's Jubilee water walk or sculpture trail. Enjoy a horticultural walk or biodiversity trail around the grounds at St Luke's. There are lots of places for you to explore.

Link in bio to find out more.

Link for linktree bio: [www.exeter.ac.uk/visit/campuses/gardens/](http://www.exeter.ac.uk/visit/campuses/gardens/)

Instagram hashtags to be included as the first comment on the post

[#Exeter](https://www.instagram.com/explore/tags/exeter/) [#ExeterUni](https://www.instagram.com/explore/tags/exeteruni/) [#ExeterUniversity](https://www.instagram.com/explore/tags/exeteruniversity/) [#LoveExeter](https://www.instagram.com/explore/tags/loveexeter/) [#ExeterForever](https://www.instagram.com/explore/tags/exeterforever/) [#UofE](https://www.instagram.com/explore/tags/uofe/) [#UniversityOfExeter](https://www.instagram.com/explore/tags/universityofexeter/)

**A picture containing brick, outdoor, building, stone

Description automatically generated**

Alt text: The Figure for Landscape sculpture by Dame Barbara Hepworth on the Streatham Campus

CORNWALL

**Newsletter Article:   
In need of a study break? Enjoy our Green Flag gardens and grounds**

It’s really important to make sure you take regular breaks when you’re studying and what better way than to explore the beautiful gardens and grounds of our Penryn Campus.

To help you make the most of all the glorious features of our stunning Green Flag campus, you can read more information about our gardens [online](https://fxplus.ac.uk/campus-information/sustainability/our-gardens/).

Enjoy a horticultural walk around the Tremough Heritage Gardens. Take a moment to enjoy this space and all the wildlife that chooses to live in and visit our delightfully varied and biodiverse grounds. [Find out more here.](https://fxplus.ac.uk/wp-content/uploads/2021/04/design-by-leap-tremough-heritage-gardens-final.pdf)

**Facebook**

Busy with exams? It’s really important build in some breaks. We are lucky to be surrounded by wonderful nature, so make sure to get some rest time by exploring the beautiful gardens and grounds of Penryn Campus.

To help you make the most of all the glorious features of our stunning Green Flag campus, you can read more information about our gardens on the FX Plus webpages. Find out more here: fxplus.ac.uk/campus-information/sustainability/our-gardens/

**Twitter:**

Need a study break? Why not make the most of Penryn Campus by exploring the beautiful gardens. Find out more at fxplus.ac.uk/campus-information/sustainability/our-gardens/

**Instagram:**

Need a study break? Why not make the most of our surroundings by exploring the beautiful gardens and grounds of Penryn Campus.

Enjoy a horticultural walk around the Tremough Heritage Gardens. Take a moment to enjoy this space and all the wildlife that chooses to live in and visit our delightfully varied and biodiverse grounds.

Link in bio to find out more.

Link for linktree bio: fxplus.ac.uk/campus-information/sustainability/our-gardens/

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[#ExeterUni](https://www.instagram.com/explore/tags/exeteruni/) [#ExeterUniversity](https://www.instagram.com/explore/tags/exeteruniversity/) [#LoveExeter](https://www.instagram.com/explore/tags/loveexeter/) [#ExeterForever](https://www.instagram.com/explore/tags/exeterforever/) [#UofE](https://www.instagram.com/explore/tags/uofe/) [#UniversityOfExeter](https://www.instagram.com/explore/tags/universityofexeter/) #Cornwall #PenrynCampus



Alt text: Tremough heritage walled garden

**Subject 2: Hub/Info Points**

DEVON

**Newsletter Article:**

**Need academic support?**

Our Info Point and Hub teams are here to help you with any questions you may have during your time at University. From queries about your course and timetable to advice on mitigation and more, they will provide friendly and practical guidance.

You can visit them in person on campus or contact them by email and phone. [Please visit this webpage](https://www.exeter.ac.uk/students/infopoints/contact/) to find the contact details for the Info Point for your course.

**Facebook copy:**

If you’ve got a question about academic support, please remember our Hub and Info Point teams are here for you at any time during your University journey. They can answer questions about a whole range of things from:

* exams and assessments
* mitigation
* welfare
* graduation
* IT queries
* module changes and programme queries
* registration and study support
* submitting coursework through eBART & ELE/Turnitin
* timetables

You can visit them on campus or contact them by email and phone. Find out more here: [www.exeter.ac.uk/students/infopoints/](http://www.exeter.ac.uk/students/infopoints/)

**Twitter:**

Do you have a question about mitigation or timetables? Maybe graduation? Our Hub and Info Point teams can help you find the answer. They offer practical guidance on a wide range of academic support services. Find out more: <https://www.exeter.ac.uk/students/infopoints/yourinfopointservices/overview/>

**Instagram:**

If you’ve got a question about academic support, please remember our Hub and Info Point teams are here for you at any time during your university journey. They can answer questions about a whole range of things from mitigation, graduation, module changes, registration, timetables and more.

You can visit them on campus or contact them by email and phone. Link in bio to find out more.

Link for linktree bio: [www.exeter.ac.uk/students/infopoints/](http://www.exeter.ac.uk/students/infopoints/)

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Alt text: Geoffrey Pope building

CORNWALL

**Newsletter Article:**

**Need academic support?**

The team at Penryn Info Point can help you with any questions you may have during your time at University. From queries about your course and timetable to advice on mitigation and more, they will provide friendly and practical guidance.

You can visit them in person in the Peter Lanyon Building or contact them by email at [info.penryn@ex.ac.uk](mailto:info.penryn@ex.ac.uk) or by calling **01326 371800.** [Please visit this webpage for more details.](https://www.exeter.ac.uk/students/infopoints/)

You can also [contact the Compass](https://fxplus.ac.uk/student-support/the-compass/), who can offer advice on any aspect of University life, whether you have a quick query or require specialist support.

**Facebook copy:**

If you’ve got a question about academic support, please remember your Penryn Info Point team is here for you at any time during your University journey. They can answer questions about a whole range of things from:

* exams and assessments
* mitigation
* welfare
* graduation
* IT queries
* module changes and programme queries
* registration and study support
* submitting coursework through eBART & ELE/Turnitin
* timetables

You can visit them on campus or contact them by email and phone. Find out more here: [www.exeter.ac.uk/students/infopoints/](http://www.exeter.ac.uk/students/infopoints/)

**Twitter:**

Do you have a question about mitigation or timetables? Maybe graduation? Your Penryn Info Point team can help you find the answer. They offer practical guidance on a wide range of academic support services. Find out more: <https://www.exeter.ac.uk/students/infopoints/yourinfopointservices/overview/>

**Instagram:**

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You can visit them on campus or contact them by email and phone. Link in bio to find out more.

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Alt text: Peter Lanyon Building Alt text: Info Point team

**SOCIAL MEDIA**

Key messages to share this week from the corporate and student channels:

* Exam reminders
* Graduation information

For the latest messages from the University and its partners, please like and share posts from our student and corporate social accounts. And tag our accounts in your posts so we can share yours too.

If you have questions about these, please contact the social media team on [Socialmedia@exeter.ac.uk](mailto:Socialmedia@exeter.ac.uk)

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| --- | --- | --- |
| Students  [www.facebook.com/exeterunistudents](https://www.facebook.com/exeterunistudents) [twitter.com/exeter\_students](http://twitter.com/exeter_students) [instagram.com/uniofexeterstudents](http://instagram.com/uniofexeterstudents) | Corporate  [www.facebook.com/exeteruni](https://www.facebook.com/exeteruni)  [twitter.com/UniofExeter](http://twitter.com/UniofExeter)  [Instagram.com/uniofexeter](http://instagram.com/uniofexeter) | Cornwall  [www.facebook.com/uniexecornwall](http://www.facebook.com/uniexecornwall)  [twitter.com/uniexecornwall](http://twitter.com/UniExeCornwall)  [Instagram.com/uniexecornwall](http://instagram.com/uniexecornwall) |

**MESSAGES FOR STAFF**

1. **Wellbeing services**

(Note different links for Exeter and Cornwall)

If any of your students need specific support, the Wellbeing team has put together information on their webpages to help identify the most appropriate service with links to information and contact details for the support available for students at our [Exeter](https://www.exeter.ac.uk/students/wellbeing/) and [Cornwall](https://www.exeter.ac.uk/students/wellbeing/cornwall-student-welfare/) campuses.

There is also information on a range of self-help and peer support resources.

Cornwall students can also contact [the Compass](https://www.fxplus.ac.uk/students/compass) or [Student Support](https://fxplus.ac.uk/student-support/support-wellbeing) who can guide them to the relevant support.

1. **Exam Support**

Exams are running throughout this month until Wednesday 1 June. If you need to support students during this period, please view the [Academic Personal Tutor’s Guide to Exams](https://sway.office.com/IxiCQdVSYZrwaMJS?ref=Link). This guide can be accessed and used by any staff member.

Need to explain APACs?

If you need to explain the role of APACs (Assessment Progression and Awarding Committees) to any students, please look at the short film contained on the web pages which you can share. [www.exeter.ac.uk/students/apac/](http://www.exeter.ac.uk/students/apac/)

1. **University Updates**

[See University Updates](https://www.exeter.ac.uk/students/news/inbrief/), the student e-newsletter. It is sent to students weekly (Mondays) during term time. If you have an event or possible story to include please email [studentcomms@exeter.ac.uk](mailto:studentcomms@exeter.ac.uk) (deadline is the Wednesday 5pm prior to the next newsletter going out)

1. **A-Z of student support and services**

Looking to signpost services or information to your students? Take a look at [our A-Z guide for students](http://www.exeter.ac.uk/students/az-services/), which is packed with relevant links and should help you find the info you are looking for. If you think there’s something missing, please contact [studentcomms@exeter.ac.uk](mailto:studentcomms@exeter.ac.uk)