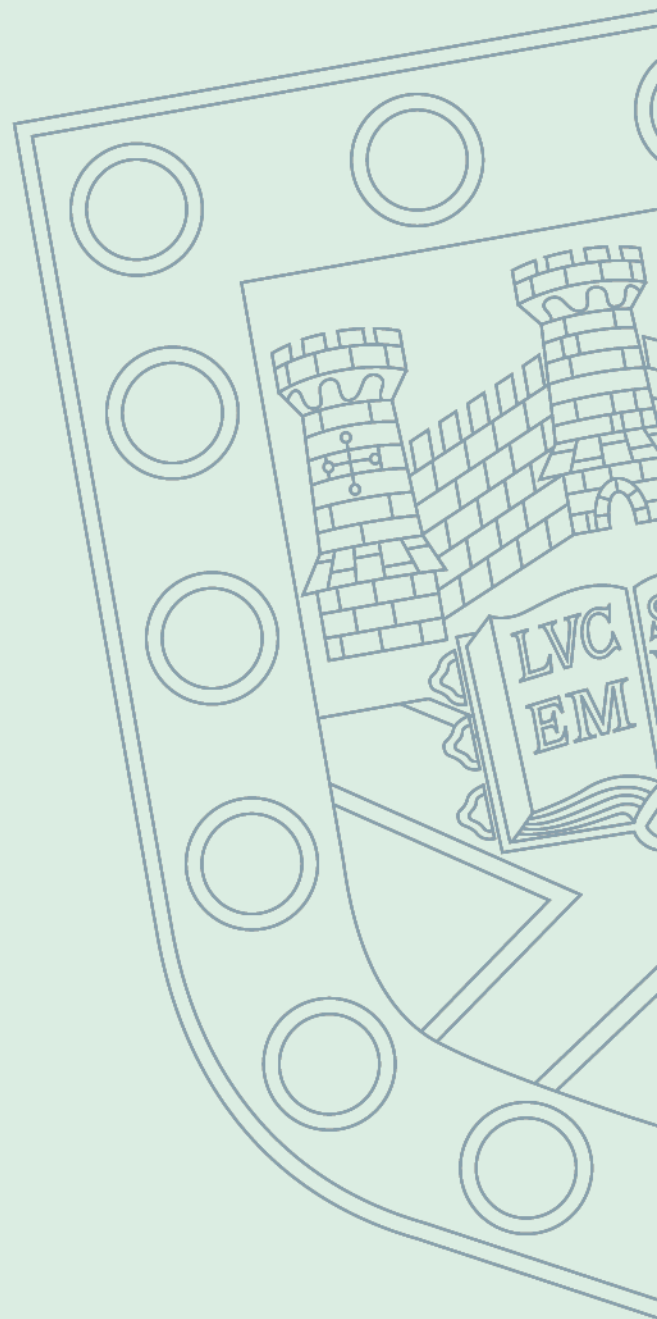




An introduction to the Penryn Welfare Team



Who we are

- Alex Lewis Education Welfare manager
 - Fiona Williams Education Welfare adviser
 - Tracey Burrell Education Welfare officer
 - Laura Palmer Education Welfare assistant
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- We are part of Exeter University Wellbeing services and are based in Penryn where we work alongside the [Student Services teams](#) run by Fxplus.
 - We are a confidential service and will ask you to complete a [Consent to Liaise form](#) ahead of or at a meeting with us.



What can we help with?

- Concerns about the impact of health or welfare issues on your studies.
- Advice and assistance with support available internally and externally. Bespoke inductions.
- Advice and assistance with [mitigation](#) alongside long term support and adjustments through “[Health Wellbeing and Support for Study](#)” procedures.
- Field trip support and adjustments.
- **If you are worried about an element of your studies impacting upon your health or welfare please get in touch as we are here to help!**



How can we be accessed?

- Opening hours are 09:00 – 17:00 Monday to Friday
- Appointments will need to be booked in advance by emailing welfare.penryn@exeter.ac.uk, calling on 01326 371847 or 01326 371875 or by self booking a drop in on our webpage.
- Options include: - Video meetings, Telephone meetings and in person meetings in our student support rooms. .
- Online chat drop ins accessed from [our webpage](#) between 10am and 12pm on Tuesday and Thursday morning from week 2 to 12 each term.



Additional Support information

Accessibility and Inclusive Learning teams – Work to support and advise students with disabilities, health conditions and Specific Learning Differences (dyslexia, dyspraxia and ADHD) – Access them [here](#)

The Student Support team – Support students who may be impacted by a wide range of issues and offer a range of key support including peer support groups, workshops online support and more – Access them [here](#)

We work collaboratively so don't worry about accessing the wrong service and if you're ever unsure about where to go or who to contact please do get in touch.

