



Students in Cornwall

Where to get help/support/
information about...



Personal		Academic/Professional	
In an emergency or immediate risk of harm	If you or someone around you is at immediate risk call 999 Campus Safety and Support Team: +44(0)1326 255875 24 hour emergency line: +44(0)1326 254444 Glasney Lodge: 01326 253503 Urgent Support related to Wellbeing	Interrupting or withdrawing from your studies	Education Welfare Support - Email welfare.penryn@exeter.ac.uk - Call 01326 371847 or 01326 371875 Book an online meeting with Education Welfare advisor
		Timetabling	Email: timetabling@fxplus.ac.uk Or ask at the Student Helpdesk who can Teams message us
Mental Health and Wellbeing Non- Urgent	Education Welfare Support Wellbeing in Cornwall Call 01326 370460 or email wellbeing@fxplus.ac.uk Fill out this short form to be linked in with the Wellbeing Team. Contact your Pastoral Mentor	IT/ Account Issues	IT Service Desk: Log an IT support request - Call 01392 725 050
		Module Changes	Infopoint/Hub (Drop-in @ Peter Lanyon Building) Module Changes - Call 01326 371800
Accommodation Team	- Pop-in to Glasney Lodge - Telephone: +44(0)1326253639 - Email: accommodation@fxplus.ac.uk	Appeals & Complaints	SU Advice Service: email advice@thesu.org.uk or book appointment with an advisor
International Students Immigration or Visa issues	- Specialist advice: visaadvice@exeter.ac.uk - Online drop-ins: Register here Digital appointments (for students currently in the UK)	Careers, Work Experience, Placements, Training (inc. part-time/ student jobs)	Career Zone Resources & Support page Career Zone Live Chat - Call +44(0)1392 724493 - Email: careers@exeter.ac.uk My Career Zone; career development platform full of opportunities
Accessibility Specific Learning Differences and long-term (mental & physical) health conditions	Accessibility team: - Email accessibility@fxplus.ac.uk (or call via Student Helpdesk 01326 370 460) Book an online meeting with an Accessibility advisor	Reasonable adjustments to teaching and/or assessments E.g; ILPs (Individual Learning Plans)	Accessibility team: - Email accessibility@fxplus.ac.uk - Call via the Student Helpdesk 01326 370 460 Book an online meeting with an Accessibility advisor Education Welfare Support
Homesickness, conflict with friends/flatmates, social support	Education Welfare Support Reslife: - Email: reslife@fxplus.ac.uk - Keep up to date with on ResLife Facebook & ResLife Instagram	Screening for Specific Learning Differences	Specific Learning Differences (SpLDs) - Telephone: 01326 259 340 - Email: dyslexia@fxplus.ac.uk (SpLD queries) inclusive@fxplus.ac.uk (inclusion queries)
Bullying/harassment, including sexual harassment, victim of crime, abuse, sexual violence, drugs/alcohol	Support and Report Get support for, and/or report, an incident (informally, formally or anonymously)	Deadlines, mitigation, assignments, exams, coursework	Mitigation info Assessment info Exams team - Online: SID Online (or call +44 (0)1326 371815)
Financial Support	Contact SID Helpdesk through SID Online (or call 0300 555 0444 (UK) / +441392 724724 (Int'l)) SU Advice: Service: Email advice@thesu.org.uk or book an appointment with an SU advisor Finance and fees webpage Financial Hardship/ Success for All fund	English language skills (for non-native speakers)	Skills & Engagement team English Language Skills Development Details of Languages Team workshops Book a 1-1 with Languages Team - Email: studyskills@fxplus.ac.uk
		Academic Study Skills E.g; writing, critical thinking, referencing etc...	Skills & Engagement team: Study Skills Support & resources Book 1:1 with an Academic Skills advisor - Email: studyskills@fxplus.ac.uk
Community, spirituality, faith & religion	Cornwall Multifaith Chaplaincy: - Email chaplaincy@fxplus.ac.uk or call 01326 370744 - Keep up to date with Chaplaincy Instagram	Library Research, readings, information skills	Skills & Engagement team: Academic Liaison Librarian support Book 1:1 with a librarian - Research Support: studyskills@fxplus.ac.uk - General Library Enquiries: library@fxplus.ac.uk
MyExeter App	Find out more and download the app here	Student Cases and Conduct	Student Cases and Conduct Compliance and Risk University of Exeter

[Click here for the A to Z of support and services for students](#)