



University
of Exeter

Students in Cornwall

Where to get help/support/information about...

Personal		Academic/Professional	
In an emergency or immediate risk of harm	<p>If you or someone around you is at immediate risk call 999</p> <p>Campus Safety and Support Team: +44(0)1326 255875 24 hour emergency line: +44(0)1326 254444 Glasney Lodge: 01326 253503</p> <p>Urgent Support related to Wellbeing</p>	Interrupting or withdrawing from your studies	<p>Education Welfare Support</p> <ul style="list-style-type: none"> Email welfare.penryn@exeter.ac.uk Call 01326 371847 or 01326 371875 Book an online meeting with Education Welfare advisor
		Timetabling	<p>Email: timetabling@fxplus.ac.uk</p> <p>Or ask at the Student Helpdesk who can Teams message us</p>
Mental Health and Wellbeing <i>Non- Urgent</i>	<p>Education Welfare Support Wellbeing in Cornwall</p> <p>Call 01326 370460 or email wellbeing@fxplus.ac.uk</p> <p>Fill out this short form to be linked in with the Wellbeing Team</p>	IT/ Account Issues	<p>IT Service Desk:</p> <ul style="list-style-type: none"> Log an IT support request Call 01392 725 050
		Module Changes	<p>Infopoint/Hub (Drop-in @ Peter Lanyon Building)</p> <ul style="list-style-type: none"> Email info.penryn@exeter.ac.uk Call 01326 371800
Accommodation Team	<ul style="list-style-type: none"> Pop-in to Glasney Lodge Telephone: +44(0)1326253639 Email: accommodation@fxplus.ac.uk 	Appeals & Complaints	<p>SU Advice Service:</p> <p>email advice@thesu.org.uk or book appointment with an advisor</p>
International Students Immigration or Visa issues	<ul style="list-style-type: none"> Specialist advice: visaadvice@exeter.ac.uk Online drop-ins: Register here Digital appointments (for students currently in the UK) 	Careers, Work Experience, Placements, Training <i>(inc. part-time/ student jobs)</i>	<p>Career Zone Resources & Support page</p> <ul style="list-style-type: none"> Career Zone Live Chat Call +44(0)1392 724493 Email: careers@exeter.ac.uk Check out Handshake; career development platform full of opportunities
Accessibility Specific Learning Differences and long-term (mental & physical) health conditions	<p>Accessibility team:</p> <ul style="list-style-type: none"> Email accessibility@fxplus.ac.uk (or call via Student Helpdesk 01326 370 460) Book an online meeting with an Accessibility advisor 	Reasonable adjustments to teaching and/or assessments E.g; ILPs (Individual Learning Plans)	<p>Accessibility team:</p> <ul style="list-style-type: none"> Email accessibility@fxplus.ac.uk Call via the Student Helpdesk 01326 370 460 Book an online meeting with an Accessibility advisor <p>Education Welfare Support</p>
Homesickness, conflict with friends/flatmates, social support	<p>Education Welfare Support</p> <p>Reslife:</p> <ul style="list-style-type: none"> Email: reslife@fxplus.ac.uk Keep up to date with on ResLife Facebook & ResLife Instagram 	Screening for Specific Learning Differences	<p>Specific Learning Differences (SpLDs)</p> <ul style="list-style-type: none"> Telephone: 01326 259 340 Email: dyslexia@fxplus.ac.uk (SpLD queries) inclusive@fxplus.ac.uk (inclusion queries)
Bullying/harassment, including sexual harassment, victim of crime, abuse, sexual violence, drugs/alcohol	<p>Support and Report</p> <ul style="list-style-type: none"> Get support for, and/or report, an incident (informally, formally or anonymously) 	Deadlines, mitigation, assignments, exams, coursework	<ul style="list-style-type: none"> Mitigation info Assessment info Exam dates E-mail: info.penryn@exeter.ac.uk (or call +44 (0)1326 371815)
Financial Support	<p>Contact SID Helpdesk through SID Online (or call 0300 555 0444 (UK) / +441392 724724 (Int'l))</p> <p>SU Advice: Service: Email advice@thesu.org.uk or book an appointment with an SU advisor</p> <p>Finance and fees webpage Financial Hardship/ Success for All fund</p>	English language skills (for non-native speakers)	<p>The Languages Team:</p> <p>English Language Skills Development</p> <ul style="list-style-type: none"> Details of Languages Team workshops Book a 1-1 with Languages Team Email: languages@fxplus.ac.uk
		Academic Study Skills E.g; writing, critical thinking, referencing etc...	<p>ASK Academic Skills Team:</p> <ul style="list-style-type: none"> Study Skills Support & resources Book 1:1 with an Academic Skills advisor Email: ask@fxplus.ac.uk
Community, spirituality, faith & religion	<p>Cornwall Multifaith Chaplaincy:</p> <ul style="list-style-type: none"> Email chaplaincy@fxplus.ac.uk or call 01326 370744 Keep up to date with Chaplaincy Instagram 	Library Research, readings, information skills	<p>Academic Liaison Librarian Team:</p> <ul style="list-style-type: none"> Support & resources page Book 1:1 with a librarian Email: library@fxplus.ac.uk
MyExeter App	Find out more and download the app here	Student Cases and Conduct	Student Cases and Conduct Compliance and Risk University of Exeter

[Click here for the A to Z of support and services for students](#)