



University
of Exeter

Students in Exeter

Where to get help/support/information about...

Personal		Academic/Professional	
In an emergency or immediate risk of harm	<p>If you or someone around you is at immediate risk call 999</p> <p>Call Estate Patrol: +44(0)1392 722222</p> <p>Urgent support related to student wellbeing</p>	Interrupting or withdrawing from your studies	<p>For more information get in touch with the Education Welfare Team</p> <p>Information and guidance online</p> <p>Info Point team Education Welfare Team</p>
Mental Health and Wellbeing	<p>Telephone: +44(0)1392 724381</p> <p>Email: wellbeing@exeter.ac.uk</p> <p>Wellbeing resources</p> <p>Education Welfare Team</p>	Timetabling IT/ Account Issues	<p>Timetable team (Exeter Campuses)</p> <p>IT Service Desk:</p> <ul style="list-style-type: none"> • Log an IT Support Request • Call 01392 725 050
Accessibility Specific Learning Differences, Long Term (mental & physical) Health Conditions	<p>AccessAbility (disability support Exeter)</p> <p>Telephone: 01392 723880</p> <p>Email: Accessability@exeter.ac.uk</p>	University Policies and Procedures (incl. module changes, appeals, complaints etc)	<p>Info Point and Hubs Education Support teams contact details:</p> <p>Exeter Guild Advice Appointments</p> <p>Email: advice@exeterguild.com</p>
Immigration or Visa issues	<p>Register for an International Student Support Online drop in</p> <p>Digital Immigration/VISA appointments (for students currently inside the UK)</p> <p>For specialised advice email visaadvice@exeter.ac.uk</p>	Careers and work experience (incl. placements and training)	<p>Career Zone</p> <p>Career Zone Live chat</p> <p>Telephone: +44(0)1392 724493</p> <p>Email: careers@exeter.ac.uk</p> <p>Handshake careers app</p>
Accommodation	<p>For day-to-day queries about your room or maintenance issues please speak to your Residence Reception</p> <p>Contractual queries via SIDOnline</p> <p>Contact the Accommodation Teams</p> <p>Information for current residents</p>	Assignments, Mitigation, Exams, Coursework	<p>Hub Teams for advice on assessments, mitigation and more</p> <p>Exams Team</p> <p>Education Welfare Team</p>
Financial Support	<p>Fees and Finance</p> <p>Financial Help (Success for All Fund)</p> <p>Contact Student Funding & Accounts Receivable via SID</p> <p>Financial advice also available from the Exeter Students' Guild</p>	Academic Language Skills (for non-native speakers)	<p>English language skills development</p> <p>Provided by INTO</p> <p>Telephone: +44(0)1392 724282</p> <p>Email: inseasonal@exeter.ac.uk</p> <p>Book a 1:1 Appointment (Student)</p> <p>Book a 1:1 Appointment (Staff on behalf of a Student)</p>
Bullying/harassment, including sexual harassment, victim of crime, abuse, sexual violence, drugs/alcohol	<p>Support and Report:</p> <ul style="list-style-type: none"> • Get support for, and/or report, an incident (informally, formally or anonymously) <p>Welfare Team</p> <p>Wellbeing resources</p>	Screening for specific learning differences Reasonable adjustments to teaching and/or assessments	<p>AccessAbility (disability support Exeter) page</p> <p>Telephone: +44(0)1392 723880</p> <p>Email: Accessability@exeter.ac.uk</p>
Homesickness, conflict with friends/flatmates, social support	<p>Residence Life Appointment Booking System</p> <p>Email: Residencelife@exeter.ac.uk</p>	Academic Study Skills	<p>Online Study Resources</p> <p>In-Person Support</p>
Community, spirituality, faith & religion	<p>Chaplaincy - Exeter</p> <p>Email: chaplaincy@exeter.ac.uk</p>	Library Services	<p>Library Resources</p> <p>Email: library@exeter.ac.uk</p>
My Exeter App	<p>Find out more and download the app here here</p>	Student Cases and Conduct	<p>Student Cases and Conduct Compliance and Risk University of Exeter</p>

[Click here for the A to Z of support and services for students](#)