



University
of Exeter

Overview of Support Services



University
of Exeter

Introduction to the Education Welfare team in Penryn

RESTRICTED

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University of Exeter
Penryn
ay.ie

Who we are

- Alex Lewis Education Welfare manager
 - Fiona Williams Education Welfare adviser
 - Sally Wears Education Welfare adviser
 - Tracey Watts Education Welfare officer
-
- We are part of Exeter University Wellbeing services and are based in Penryn where we work alongside a wide range of Wellbeing and specialist teams from [FXPlus](#)
 - We are a confidential service and will ask you to complete a Consent to Liaise form ahead of or at a meeting with us.

education
welfareteam



What can we help with?

- Concerns about the impact of health or welfare issues on your studies.
- Dedicated 1-1 support for students as part of the Exeter Cares team.
- Advice and assistance with support available internally and externally. Bespoke inductions.
- Advice and assistance with [mitigation](#) alongside long term support and adjustments through “[Health Wellbeing and Support for Study](#)” procedures.
- Field trip support and adjustments.
- **If you are worried about an element of your studies impacting upon your health or welfare please get in touch as we are here to help!**



How can we be accessed?

- Opening hours are 09:00 – 17:00 Monday to Friday
- Appointments will need to be booked in advance by self-booking a drop in on our [webpage](#) or by emailing welfare.penryn@exeter.ac.uk
- Options include: - Video meetings, Telephone meetings and in person meetings.

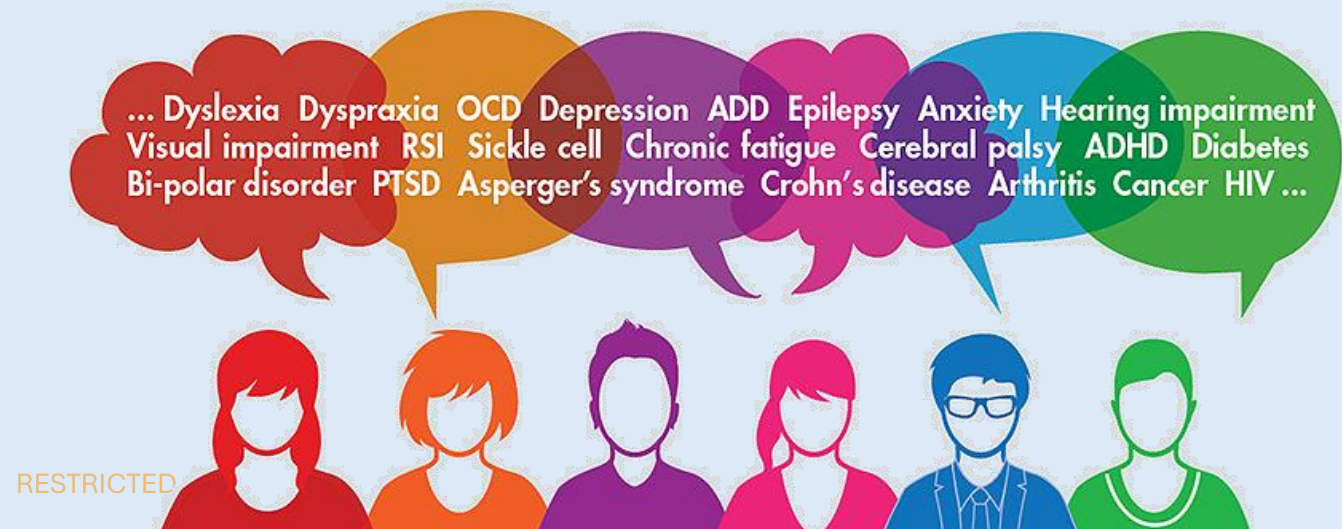


What do Accessibility do?

Individual Learning Plans - Create ILPs which are shared with your course team put reasonable adjustments in place, such as: permission to record lectures, extensions to deadlines, exam adjustments etc.

Disabled Students' Allowance (DSA) - Help with applying for DSA provides a package of support for students with diagnosed disabilities, learning differences, long-term health & mental conditions.

Your Accessibility Advisor can also help you with any disability related issues that arise. You can book online and in person appointments with us.



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DSA

Financial support for extra study-related costs caused by a disability, health condition, autism, or specific learning difficulty such as dyslexia, dyspraxia or ADHD.

Eligibility: You generally need to: Be a UK resident

- Be studying an undergraduate or postgraduate course lasting at least 1 year
- Be eligible for Student Finance
- Have a condition/disability that affects your ability to study

What it can cover

- Specialist study support, mentors or study-skills tutors
- Specialist equipment, such as a laptop and assistive software
- Additional disability-related travel costs
- Extra printing/photocopying and other study-related costs

If a laptop is provided through DSA, you must contribute **£200**. You can pay extra if you want to upgrade it.

What it doesn't cover: Personal care isn't funded through DSA, although Adult Services may be able to help.

Application process: It differs depending on whether you live in **England, Scotland, Wales or Northern Ireland**.

Contact Accessibility



E-mail: accessibility@fxplus.ac.uk



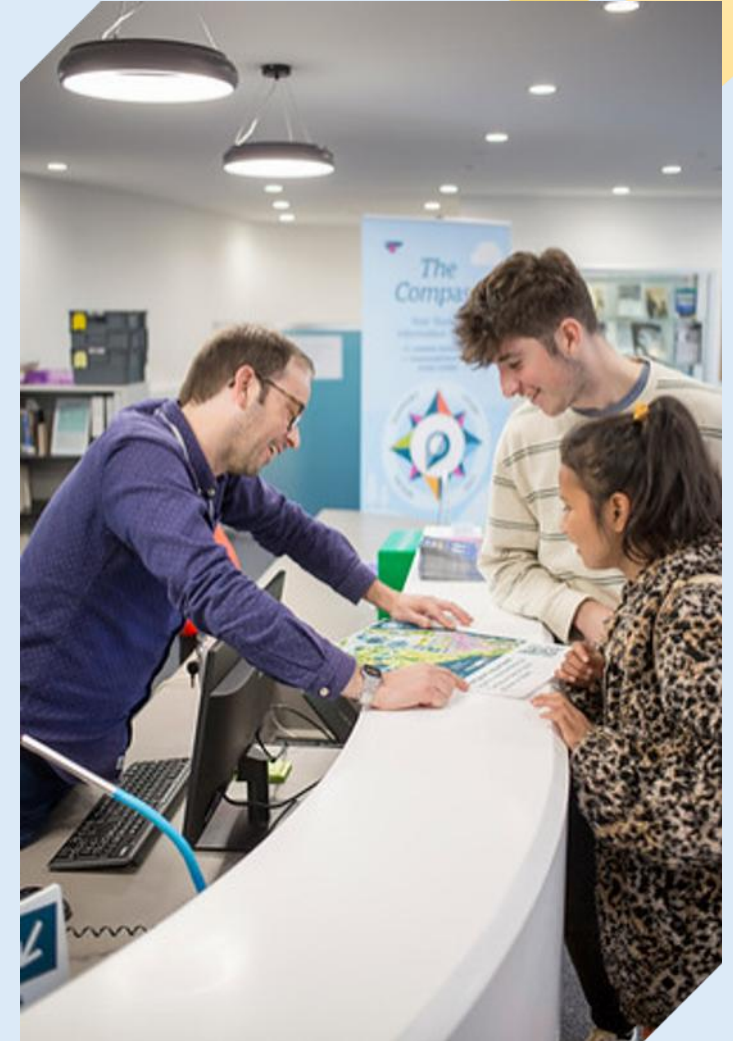
Telephone: 01326 370460 (via Student Helpdesk)



Accessibility Appointments: [Book an Online or In-Person appointment](#)



Website: [Disability Support](#)-search disability Cornwall on the Exeter website

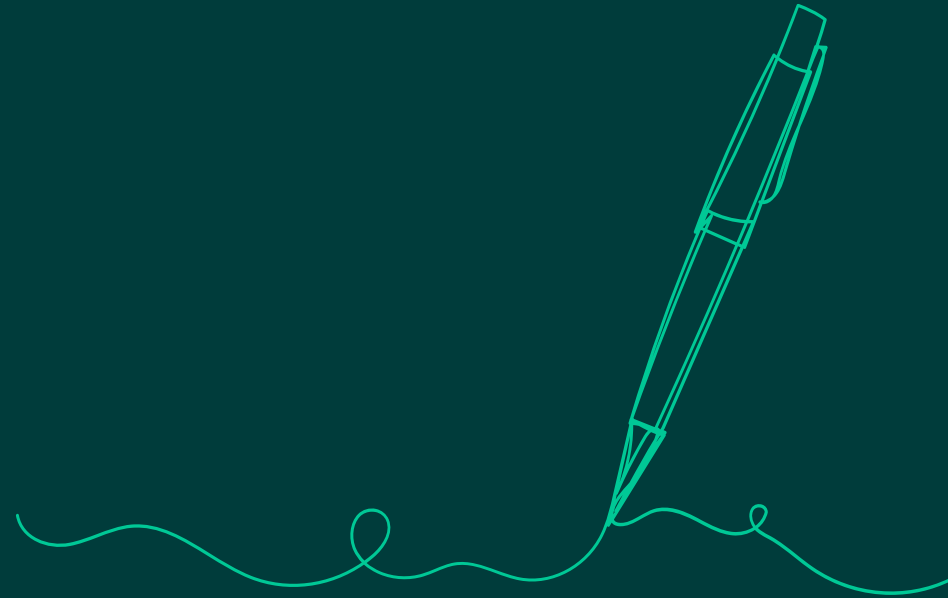
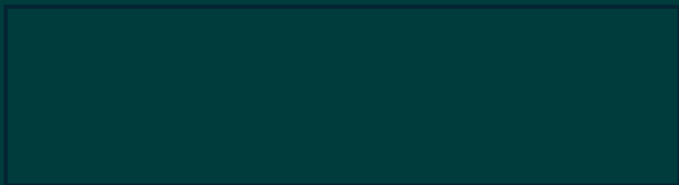




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Skills & Engagement: Support for your studies

e: studyskills@fxplus.ac.uk



Meet the Skills & Engagement team

You have a team of people to support you with developing the academic skills needed to succeed in your studies.

Academic Liaison Librarians

Using the library, research skills and digital literacy.

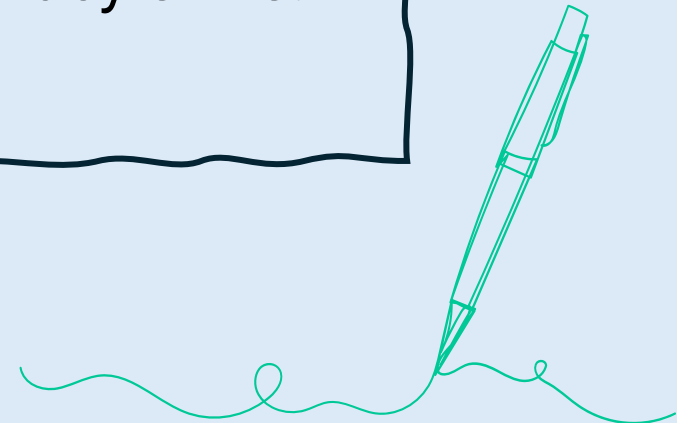
Academic Skills Advisors

Supporting writing, referencing, and study skills.

EAP Tutors

English for Academic Purposes

Developing academic English and literacy skills.



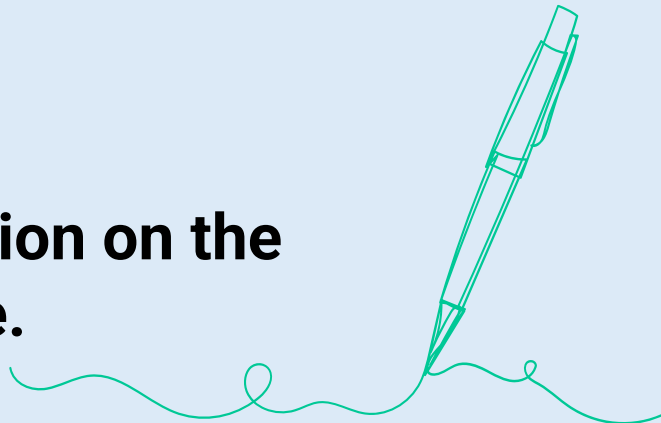
Support on offer

- Taught session arranged by your lecturers

See your timetable for details

- Bookable online workshops
- 1 to 1 appointments
- Drop-ins
- Email

More information on the library website.



Rosie Enys (Cornwall)



Email Me
Book a 1:1
Chat in Teams

My Guides

- Applied Data Science Subject Guide 116
- Environmental and Marine Science Subject Guide 135
- Environmental Studies Subject Guide 199
- Geology and Geoscience 189
- Geology and Geoscience: Dissertations & Research Projects 721
- Geology and Geoscience: finding and using library resources 495
- Mining and Minerals Engineering Subject Guide 124
- Mining and Minerals Engineering: Dissertations & Research Projects 797

My Subject Specialties

- Environmental and Marine Science
- Geography
- Geology and Geoscience
- Mining and Minerals Engineering
- Renewable Energy
- Sustainability

Subjects:
Environmental and Marine Science, Geography, Geology and Geoscience, Mining and Minerals Engineering, Renewable Energy

University of Exeter Library

Library Skills Events

Search for event... Date Calendar Category Audience Campus Show All Events Search Clear All

Filters applied: Calendar: Library Skills Events; Include Events: Show All Events

Time Zone: UK, Ireland, Lisbon Time (change) Change View: [Grid] [List] [Calendar] [Bookmarks]

SEP 17 Thu, 14:00 - 16:00 In-Person Special List
Streatham Campus, Forum Library: C...

SEP 18 Fri, 10:00 - 11:00 In-Person Special List
Streatham Campus, St Luke's Libr...

SEP 21 Mon, 10:00 - 11:00 In-Person Special List
Streatham Campus, Forum Library: C...

Study Space Tour Streatham Campus
Not sure where to study on Streatham campus?
Where can you find group or silent study spaces?
Where can you find hot water or a microwave?
Come along to a Study Space Tour where you will...

Study Space Tour St Lukes Campus
Not sure where to study on St Lukes campus?
Where can you find group or silent study spaces?
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Study Space Tour Streatham Campus
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Book A Librarian (Online) - University of Exeter (Penryn campus)

Select service

Earth and Environmental Sciences (C... 40 minutes Free	Humanities and Social Sciences Corn... 40 minutes Free
Centre for Ecology and Conservation 40 minutes Free	Business School 40 minutes Free

Upcoming Events

SEP 29 11:00	AI Guidance Drop-in @ St Luke's Library St Luke's: Library Helpdesk View Details View Calendar
SEP 29 13:30	Planning your time and your studies 8 attending View Details View Calendar
OCT 6 10:00	AI Guidance Drop-in @ Streatham Library Forum Library: Library Lounge / Foyer View Details View Calendar
OCT 6 13:30	Improving your critical writing (level 2&3) 7 attending View Details View Calendar
OCT 12 11:00	Academic reading & note-making 3 attending View Details View Calendar
OCT 21 17:00	Referencing - The Basics (Essential Skills) 4 attending View Details View Calendar
OCT 27 11:00	AI Guidance Drop-in @ St Luke's Library St Luke's: Library Helpdesk View Details View Calendar
NOV 3 10:00	AI Guidance Drop-in Forum Library: Library Lounge / Foyer View Details View Calendar
	g (level 1) View Calendar



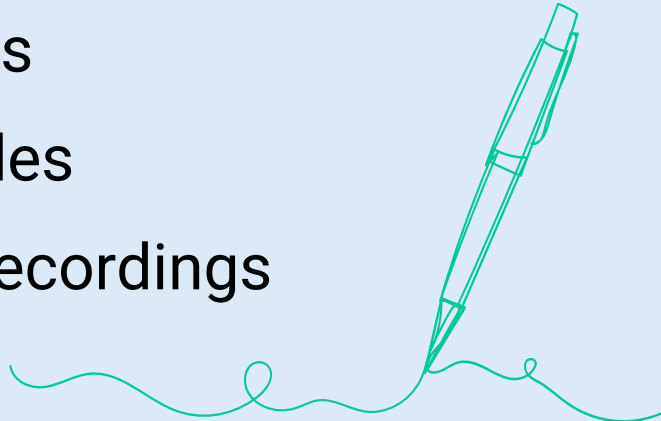
Online Resources

Subject guides

- Contact your librarian
- Key databases and resources
- Library & research guidance

Study skills guides

- Key contacts
- How to guides
- Workshop recordings



Get in touch

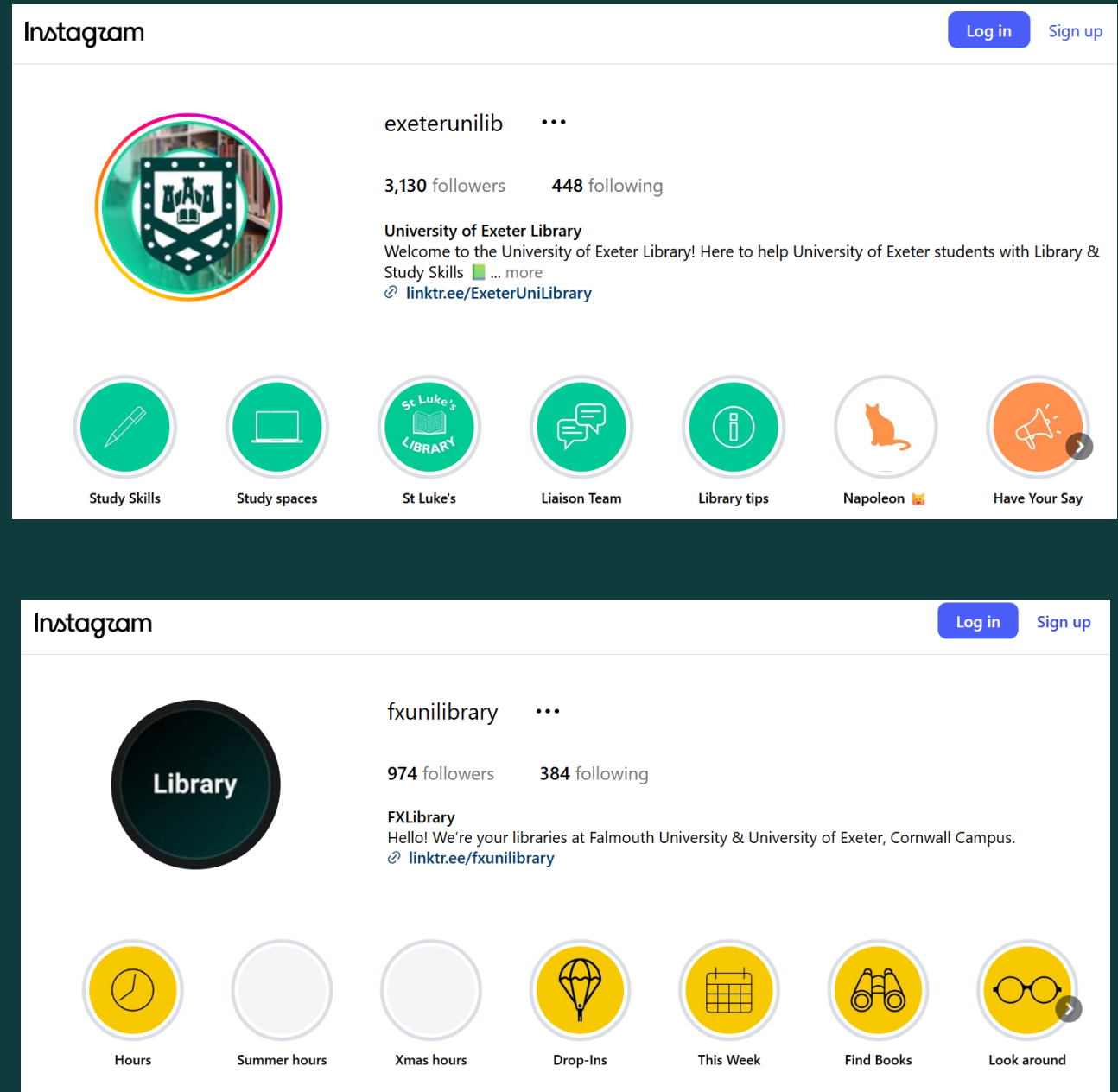
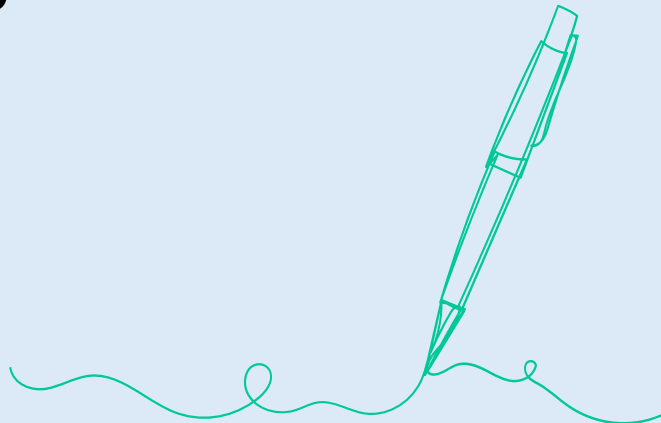
Skills & Engagement,
The Study,
Penryn campus library

w: library.exeter.ac.uk.

e: studyskills@fxplus.ac.uk

 exeterunilib

 fxunilib



SUPPORTING YOUR WELLBEING

Multifaith Chaplaincy

A welcoming space for students and staff of all faiths and none

- **Space for everyone:** a place to study, relax, chat or spend time with others.
- **Someone to talk to:** pastoral and spiritual support when you need it.
- **Come and make yourself at home:** tea, coffee and a warm welcome.
- **Meet, connect and belong:** events, groups and activities throughout the year.
- **Make something, grow something, share something:** crafts, gardening, book groups and more.
- **Explore faith and belief:** conversations, resources and connections with local faith communities.
- **Spaces** for prayer, meditation, reflection or simply some quiet time.
- **A dedicated Muslim Prayer Room:** open 24/7 at Penryn, with washing facilities.



Multifaith Chaplaincy

A home-from-home for students and staff from every background.

Find us at **Tremough Barton Cottage 8, Penryn Campus**, or in our cosy Chaplaincy room in the Lower Fox Building, Falmouth Campus.

Drop in **Monday–Friday, 9am–5pm** for a cup of tea, a quiet place to pause, conversation, study, prayer or simply some space away from the busyness of campus.

Come on your own or bring a friend. Come as you are.

If you have any questions, or would like
find out more, send us an email or pop
into the Chaplaincy cottage on Penryn campus.

chaplaincy@fxplus.ac.uk



Meet our Advisors



Who are we?

A team of 3 advisors – Jo B, Katie, and Jo R



We offer appointments via Teams, in person, or over the phone. We also have regular open drop-in sessions on Falmouth and Penryn Campuses.

You can reach us by:

- Booking an appointment on our [website](#)
- Emailing us on advice@thesu.org.uk

What can we do for you?

Free, independent, confidential, impartial advice about:

- Academic issues – Appeals, Complaints, Academic and Non-Academic Misconduct
- Student Finance issues - Student loans and tuition fees
- Housing Issues – How to secure accommodation, tenancy agreements, deposits, disrepair, housing safety, housing rights, housing costs, advice for living with others.





- Money and Budgeting worries - Bursaries, grants, tuition fees, welfare benefits, income tax, council tax, financial hardship, debt problems, debt management and budgeting.
- Consumer Rights - What you can expect as a consumer/student.
- Employment rights.

We have a range of advice guides on our [website](#) too, check these out if you want quick answers to common questions

You can also reach out to your reps for support!

- Course reps can help support with **academic issues that are impacting a significant number of students on your course.**
- If you would like to become the rep for your course, sign-ups will be open from Monday 14th September!
- No previous experience necessary; if you are passionate about your course and how it's run or just want to support your peers – you'd make a great rep!

You can find us opposite the Stannary on Penryn
Campus.

Our space is open Monday - Friday, 10am-4pm



www.thesu.org.uk

Falmouth & Exeter Students' Union is a registered charity in England and Wales No.1145405