

More than just a Room – A guide to living well with others.

Whether you are in a shared flat, catered halls or a single studio we will be looking at some of the challenges that come up, tips for success, what to do if there are issues & any questions you may have.

Supporting you to live well in student accommodation in Exeter.

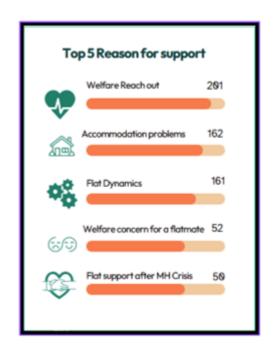




Residence Life Support



Mentors do rounds Monday, Wednesday 10-7pm & Thursday 10-5pm.





Residence Life Community Building





Residence Life Information





@exeterreslife

Studio



- Cook for yourself
- Your own private space



- Isolation and loneliness
- There still could be noise/smell
- Cost





- Effort into meeting people- Res life events, Exeter Connector Societies, Give it a go, academic
- Success for all fund/ Careers zone/Handshake
- Welcome Week Exeter Students' Guild

Shared flats



- 1
- Cook for yourself
- Social space with other people
- Ready formed group of people
- 1
- Other people are cooking in a small space
- Sharing jobs in keeping kitchen clean
- Noise
- Compatibility
- V
- Be considerate of others
- Communicate
- Raise up concerns



Catered Halls

University of Exeter

1

- Meals provided
- Lots of people to meet
- Social spaces



- Food to your taste at times to suit
- Corridor of rooms no social space
- Dining hall intimidation
- Noise



- Find your tribe- Effort into meeting people- Res life events,
 Societies, Give it a go, Exeter Connector
- Introduce yourself to people prep some general questions
- Smile
- Friendly sign on door



Noise



Noise cancelling headphones

Report it

- Accommodation concerns
- Residence Life
- Estate Patrol

Call Estate Patrol

- Available 24 hours a day
- 01392 723999
- E.Patrol@exeter.ac.uk
- Or contact via the <u>SafeZone app</u>



Conflict

Is conflict bad?

How do you deal with conflict- What's your conflict style?

- Avoid/resentment -
- Defensive/aggressive-

Types of conflict -

- Bins
- Cleanliness
- Guests
- Use of the kitchen
- Relationship breakdowns
- Differing values/political beliefs

What is bullying - Dignity and Respect Policy | Equality, Diversity and Inclusion | University of Exeter

Owls highly value both their goals and their relationships. They view conflict as a problem to be solved and seek a solution that achieves both their goals and the goals of the other person. Owls see conflicts as a means of improving relationships by reducing tensions between two persons. They try to begin a discussion that identifies the conflict as a problem, and strive to resolve tensions and maintain the relationship by seeking solutions that satisfy both themselves and the other person.

Collaborating

Avoidina

Turtles tend to value avoiding confrontation more than either their goals or relationships. They often find it easier to withdraw from a conflict than to face it. This might even include completely giving up relationships or goals that are associated with the conflict.

Sharks typically value their goals over relationships, meaning that if forced to choose, they would seek to achieve their goals even at the cost of the relationship involved. Sharks are typically more concerned with accomplishing their goals than with being liked by others. They might try to force opponents to accept their solution to the conflict by overpowering them.



Accommodating Teddy Bear

Teddy Bears typically value relationships over their own goals; if forced to choose, Teddy Bears will often sacrifice their goals in order to maintain relationships. Teddy Bears generally want to be liked by others, and prefer to avoid conflict because they believe addressing it will damage relationships. Teddy Bears try to smooth over conflict to prevent damage to the relationship.



Compromising

Foxes are moderately concerned with both their goals and their relationships with others. Foxes typically seek a compromise; they give up part of their goals and persuade the other person in a conflict to give up part of their goals. They seek a conflict solution in which both sides gain something; the middle ground between two extreme positions. They are willing to sacrifice part of their goals in order to find agreement for the common good.

What can help



- Having conversations early
- Everyone being considerate of each other
- Res Life Facilitated Conversation and support
- Room move
- Mindful mediation Control how you respond to others if you can't change them
- Phone chats and notes- Be careful

Having a difficult conversation – the more you have the better you get

Source of the conflict- Not doing the washing up

Time and Place -

Amicable approach –

Identify the behaviour that was a problem-critical words avoidance "always, never"

I felt ...

Solution v's compromise

Welfare

Worries about Flat mates and others



Wellbeing Services



Here to help you with your wellbeing and mental health while you're studying with us. We are made up of different specialist teams and can offer:

- Mental health and emotional support
 - Book a 20-minute Initial Consultation with a wellbeing practitioner, either online or in person, to discuss something that is affecting your mental and emotional health.
- Disability support

Support with academic adjustments via an Individual Learning Plan (ILP), information on funded disability support, and advice for temporary injuries/conditions.

- **Education support**
 - Support when your health or wellbeing is impacting upon your studies, or your studies are impacting upon your health or wellbeing.
- ⚠ Urgent support

If you're worried about your own safety or someone else's, support is available. In an emergency, please call 999.

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 Online support and resources
- Internal and external, workbooks, apps and more.





Aim of campaign:

- •Reduce the stress of finding 2nd year accommodation
- •Reduce the number of problems that come up later when students are stuck in contracts living with people they do not like and will have conflict with.
- •Prevent students feeling like they must sign in quickly and potentially make an unwise choice.
- •Prevent students feeling like they are failures at friends etc if they have not got their people to live with yet.
- •Let people know that there are more options available-i.e. PBSA (Purpose built student accommodation)

Messaging:

Take your time to find the right place for your accommodation next year. Move Smart campaign has information and advice to you find the right place, people and time for you to get your accommodation for next year.

The idea that you must find and sign into a legally binding document in October it bonkers and completely let by the agents who just want to get people signed up to contracts.

There is not a shortage of accommodation. If people wait, they will find something, but.... If you want an 8-bed house in Vic street these will go fast. Every city will have more smaller properties as most people could not afford an 8 bed.



Any Questions?