Professional Services Sustainability Plan 2025/26-27/28

Introduction

Sustainability is core to who we are at the University of Exeter, and within Strategy 2030 we have committed to leading meaningful action against the climate emergency and ecological crisis, and we have ambitious target to be net zero and nature positive.

This plan underpins our commitment and supports the implementation of our <u>Climate Emergency Policy</u> and supporting <u>strategies</u>.

As Professional Services we play a critical role in realising these commitments, from understanding our individual roles, to changing our systems, facilitating others to create change and changing how we do business.

Our professional services are made up of ten divisions:

- PS Connect
- Office of Senior Vice-President and Registrar & Secretary
- Education and Academic Services
- Research
- Exeter Innovation
- External Engagement and Global
- Human Resources
- Finance, Infrastructure and Commercial Services
- IT Services
- <u>Digital Transformation</u>

This plan is owned and delivered by all in <u>Professional Services</u> and the <u>Professional Services</u> <u>Sustainability Committee</u> is accountable for developing and revising this Plan, communicating and championing this Plan across Professional Service Divisions and monitoring and reporting progress.

This plan covers the 3-year period 2025/26 – 2027/28 and will be reviewed and adapted every year.

Commitments

As a collective of professional service areas, we are committed to realising our Purpose, "to use the power of education and research to create a sustainable, healthy and socially just future" and in doing so will continually improve our sustainability performance.

This means we will play our part in:

- reducing operational carbon emissions and energy use
- reducing our business travel emissions by 10% between 24/25 and 25/26 as part of our target under the University's Performance Framework
- becoming a nature positive university
- increasing our work with local sustainable suppliers
- embedding sustainability within our procurement practices
- supporting the implementation of our equality, diversity and inclusivity (EDI) initiatives;
- becoming a circular economy organisation.

To make a positive sustained change we must work collaboratively across professional services and also across the University. We will work with Faculties, linking this Plan with their own sustainability plans.

Guiding principles

Our approach to sustainability is guided by the following Principles, aligned with each of the University's values. These principles guide the trajectory, focus and decision-making associated with the professional services approach to sustainability.

We aim to bring to life our institutional philosophy; we are a global climate leading University, and we will live that in our Professional Service practices.

- We will CHALLENGE THE STATUS QUO by challenging existing behaviours and processes. (Discovery)
- Our activities and actions will be IMPACTFUL; they will make a real difference. We will move forward with pace but with sensitivity to our context. We will create momentum with small actions but also tackle the big impacts. (Excellence)
- We will be HOLISTIC in our scope and approach, taking into account the whole-life cost related to all of our decisions. (Discovery and Excellence)
- Our approach will be built on the foundations of COLLABORATION and EMPOWERMENT. We will work together across PS Divisions and Faculties, with external partners and suppliers. We will support everyone to have the right tools and knowledge to embed sustainability into their roles. (Community and Respect)
- We will be TRANSPARENT and EFFECTIVE, creating efficiency in our systems and processes. This Plan and subsequent work will provide CLARITY of direction and be ACCESSIBLE to all. (Inclusion)

This plan focuses on the areas which are of material impact within the scope of Professional Services:

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For ease of presentation and planning these areas have been outlined individually below. However, these areas do not exist in isolation and there is significant interaction between them. These interactions have been considered during the writing of this plan and will continue to be included as the plan develops.

Each area includes:

- University-wide actions the role of Professional Services in delivering university-wide initiatives supporting sustainability i.e. how can sustainability be embedded within service delivery?
- Local action enhancing the sustainability performance of Professional Services itself i.e. how we work, our policies and processes and how we make decisions.
- Culture change embedding sustainability into the culture of Professional Services and the wider university community.

Procurement

PS Sustainability Committee Lead: Dave Burchill

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
University- wide	Launch Responsible Procurement Strategy, comms rollout, embed	Strategic Procurement Team	Launch, comms & training	Monitor & review Measure impact	Ongoing improvement Measure impact	
	training & SLAs					
University- wide	Clarify approach to centralised purchasing and cost-recovery (which is possible)	Strategy Procurement Team	Speak to Research Finance Team to clarify what is allowed Work with Research Cluster Teams to communicate to research groups about what is possible.	Actions dependent on outcomes of work in year 1	Actions dependent on outcomes of work in year 1	We have centralised purchasing methods already in place for IT
			Ensure that we are efficient in current ways of working (faculty stores etc)			
University- wide	Embedding sustainability in the buying model for spend below £50,000	Strategic and Operational Procurement Teams	Continue review of current buying model Embed sustainability questions into quotation processes between £25,000 - £50,000 Flag sustainable products in Advance to encourage sustainable purchasing	Scale up to include lower value purchases	Fully centralised buying model with all requisitions filtering through ops team where reuse of current stock is prioritised	Monitor compliance and impact. Training needs to be addressed Change management required for cultural/behavioural change and staff education
			Consider excluding non- sustainable options from			

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
			Advance (price will be a factor on this)			
			Communication/case studies to bust the myth that the sustainable option is always more expensive			
University- wide	Achieve ISO20400:2017- Sustainable Procurement standard alignment	Strategic Procurement Team	Continue alignment activities - Integrate key principles (governance, process, enablers)	Work toward formal recognition or full alignment with external audit	Maintain alignment	Although certification isn't formalised, alignment strengthens overall approach and can support stakeholder confidence
University- wide	Deep-dive workshops with priority suppliers to understand their approach and how they align with our values. They will also be used to share experience and celebrate success stories	Strategic Procurement Team	Host quarterly webinars on RP Host Online Supply Chain Event Track social value delivery	Host quarterly webinars on RP Host In-person Supply Chain event Track social value delivery	Maintain engagement activities	Use lessons learnt to increase or decrease frequency and topic focus of events
Local action	Promote 'buying-less' across PS Links to Circular Economy section	PS Sustainability Committee	Promote Warp-It and the Repair Cafe Embedded into non-pay savings review Data analysis to identify trends and areas of purchasing that could be consolidated across PS	Promote Warp-It and the Repair Cafe	Promote Warp-It and the Repair Cafe	

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
Local action	Centralisation of stores for everyday products	Strategic Procurement Team	Scope current usage and storage patterns. Trial pilot store for stationery	Lessons learnt from stationery pilot, use to implement furniture store	Implement lab equipment store	Links to reduced deliveries, packaging, emissions, reduced spending, space saving

Energy and climate

PS Sustainability Committee Lead: Jo Chamberlain

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
University-	Delivery of University	Sustainability &	Decision on preferred	Delivery of heat	Delivery of heat	
wide	Infrastructure	Estates Teams	option for decarbonising	decarbonisation	decarbonisation	
	Decarbonisation		heat	programme.	programme.	
	Masterplan (IDM)					
			Penryn wind turbine	LED lighting replacement	LED lighting replacement	
	Links to Space and			programme	programme	
	Assets section		LED lighting replacement			
			programme	PV on roofs and car park	PV on roofs and car park	
				canopies programme	canopies programme	
			PV on roofs and car park			
			canopies programme	Metering upgrades	Metering upgrades	
			Metering upgrades			
University-	Implementing green	Technical	3-year plan for LEAF	Monitor percentage of	Monitor percentage of	
wide	accreditations in all	Strategy &	accreditation agreed.	space with relevant	space with relevant	
	relevant specialist	Operations		accreditations	accreditations	
	spaces from wet		Agreed accreditations for			
	laboratories to digital		other types of specialist		Target: All wet labs LEAF	
	spaces, dry labs and		space		Gold accredited by 2027	
	workshops					

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
University - wide	Delivery of Sustainable Labs Action Plan [Link to be added when published]	Technical Strategy and Operations	Delivery of action plan	Delivery of action plan	Delivery of action plan	
University- wide	Coordinate activity to deliver on commitments in the Concordat for the Environmental Sustainability of Research and Innovation Practice	Sustainability Team	Delivery of workplan Annual report to CEC Board and RIEC	Delivery of workplan Annual report to CEC Board and RIEC	Delivery of workplan Annual report to CEC Board and RIEC	
University - wide	Increase proportion of electric vehicles within the University's fleet.	Transport Team, CRC	69% of Exeter fleet currently electric Seek electric options as part of vehicle replacement programme	Seek electric options as part of vehicle replacement programme.	Target 100% of university fleet	Pool cars are being considered as part of non-pay savings review.
University- wide	Review of electric charging infrastructure	Transport Team, CRC Sustainability Team	Communication around existing charging infrastructure Review of charging infrastructure and analysis of options	Actions dependant on outcomes of review of charging infrastructure	Actions dependant on outcomes of review of charging infrastructure	
Local action	Promote reduction in electricity use by equipment, for example through: • Switch off protocol • High energy consuming equipment	PS Sustainability Committee	Switch off protocol in place, including understanding when to switch off – will be part of overall Culture Change Programme	Equipment replacement – as identified in programme Rationalise and reduce the number of applications in use across the estate Move some High-Performance Computing	Equipment replacement continues as appropriate	Centralisation of IT hardware budget and an individual's IT equipment is currently replaced every 6 years (recently extended from 5 years)

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
	replacement schedule Link to shared space activity and circular economy section		Develop equipment replacement programme (IT) Provide guidance and support on email and digital storage use IT kit return programme for leavers, including support for managers to ensure simple process Reduction of WEEE waste and review of WEEE disposal processes and contracts Communication to remind staff how to report issues with energy use in buildings	(HPC) to Cloud as part of a hybrid solution.		IT Services carbon impact assessment for all new solutions and technical suppliers Need visual representation of savings/ goal that is a consistent/ permanent celebration of what's achieved
Culture change	Engagement campaign promoting behaviours to save energy. Will also be embedded into university-wide culture change programme.	PS Sustainability Committee	Engagement campaign Hold PS-wide focus group to harness passion and commitment around how to reduce environmental impact of PS. Sharing local data and progress	Sharing local data and progress	Sharing local data and progress	

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
			Develop practical tips and			
			hints for staff			

Nature positive

PS Sustainability Committee Lead: Dave Evans

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
University- wide	Delivery of Nature Positive Strategy supported by the Nature Positive Task and	Sustainability Manager Biodiversity	Annual report on progress to CEC Board	Annual report on progress to CEC Board	Annual report on progress to CEC Board	Campus Biodiversity always goes very well with
	Finish Group.	(Ros Shaw)	Monitoring plan in place Review of campus specific	Delivery of campus biodiversity action plans	Delivery of campus biodiversity action plans	staff and students. Continue to highlight in
			action plans			corporate comms.
			Delivery of Lower Hoopern Valley project			
			Ensure that biodiversity is suitably reflected in revised Sustainable Design Standard			
			Biodiversity footprint assessment complete			
			Review the nighttime lighting on campus and take action to reduce it, or replace with wildlife-			
			friendly lighting, while still maintaining safety standards			

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
Local	Nature positive PS Team activities.	PS Sustainability Committee: coordinate with Sustainability Team & Grounds Team	Team-building activities that support achievement of Nature Positive Objectives (e.g. tree planting; RSPB Big Garden Bird Watch) Promote nature-based opportunity at local level across the University, including the use of community garden Outdoor spaces promoted via Grounds website and Instagram Promote, to staff and students, the link between green spaces and	Continuation of activities from year 1	Continuation of activities from year 1	Dave Burchill to explore potential tie in with procurement social value. There are increasing calls for formal outdoor learning spaces.
			Explore potential to link University Volunteering days to nature projects			

Travel

PS Sustainability Committee Lead: James Smith

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
University-wide	PS Connect Travel Project: review of end-to-end travel policies, processes and procedures.	PS Connect Team	Travel review set up by central Travel team, reviewing end to end process for travel arrangement (business & fieldtrips) bookings, policy and compliance Report settings out findings and recommendations	Delivery of agreed recommendations from Travel Project report. Measure impact of changes	Delivery of agreed recommendations from Travel Project report. Measure impact of changes	Action for central travel project to review: explore benefits and implications of funding rail cards PS Connect Travel project is considering embedding a carbon calculator to inform individual travel decisions. This calculator is also to be made available to students Tool to understand cost vs benefit of travel - business need is there in some cases but not all
University- wide	Global Strategy and Sustainability	Head of Global Partnerships (James Smith)	Paper developed for Global Engagement Committee and the Climate and Environmental Crisis (CEC) Board Move forward with implementation recommendations from this paper Share discussion/thoughts and demonstrate how	Ongoing support to exec and global team to understand & work through possible tensions Measure impact of any changes	Ongoing support to exec and global team to understand & work through possible tensions Measure impact of any changes	

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
			impacts decision-making across PS & Faculties			
University- wide	University wide data collection and dashboard	Sustainability Manager Data and Analysis (Tim Dennett)	Dashboard in place and shared with Faculties and PS Quarterly analysis of data and progress	Quarterly analysis of data and progress	Quarterly analysis of data and progress	
University- wide	Delivery of <u>Sustainable</u> <u>Transport Strategy</u>	Sustainability Manager Travel and Transport (Giovanni Currado)	Annual report on progress to CEC Board	Annual report on progress to CEC Board	Annual report on progress to CEC Board	
Local	Business travel emissions. Achieve reductions at least in line with target within University Performance Framework (10% in 25/26)	PS Sustainability Committee	Dashboard available to all PS Raise awareness across PS of target Identify high travel areas and users Discussion at PSDLT about potential to reduce travel emissions and determine actions Agree actions across PS teams, incorporating PWC Sustainability Advisory recommendations Share experience and good practice amongst PS staff and with faculties	Travel actions to be inserted as agreed in year 1 Share experience and good practice with faculties	Travel actions to be inserted as agreed in year 1 & 2 Reduction measured and reported. Share experience and good practice with faculties	Develop principles by rigorously check if business travel required and institutional approach to alternative at meetings/conferences

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
Local	Develop an efficient	PS	Being considered through			
action	process for arranging car	Sustainability	the non-pay savings review			
	sharing between Penryn	Committee				
	and Exeter					
Culture	Awareness raising and	PS	Travel incorporated into	Best practice updates	Best practice updates	
change	engagement relating to	Sustainability	induction			
	business travel and	Committee		Performance shared	Performance shared	
	commuting		Travel pop up events,	across PS	across PS	
			including active travel			
	Will also be embedded		breakfast, travel booking	Pop up events	Pop up events	
	into university-wide		trouble shooting			
	culture change			Measure knowledge and	Measure knowledge and	
	programme.		Travel incorporated into	understanding	understanding	
			staff training plan,			
			including understanding			
			what is needed, by who			
			and when			

People

PS Sustainability Committee Lead: Sam Campbell

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
University-	Creation of staff	Head of	Training developed and	Measure impact	Measure impact	Training to be
wide	sustainability training	Sustainability	piloted			interactive
		Engagement		Seek approval to make		
	Links to Culture Change	(Nikki Buckley)	Training made available to	training mandatory		
	Programme	& Dean of	all staff			
		Professional		Consider need for more		
		Education	List of daily activities	in-depth sustainability		
		(Stuart	people can do to make a	training		
		Robinson)	difference			
		,				

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
University- wide	Identify the need for role- specific sustainability training	Head of Sustainability Engagement (Nikki Buckley) & HR Team		Identify key roles and type of training (for example, procurers, lab users etc) Training developed and delivered	Monitoring attendance at identified training Review training effectiveness and in line with plan & commitments	Lab induction will include sustainability training to be launched summer 25
University- wide	Create a Sustainability Impact Assessment to sit alongside the Equality Impact Assessment	Sustainability Team working with Charlotte Woollam and Emma Hilton (HR)	SIA process developed and embedded within the process map for Policy Creation	SIAs undertaken with support from Sustainability Team as part of the creation/review of policies	SIAs undertaken with support from Sustainability Team as part of the creation/review of policies	
University- wide	Review of key people policies in relation to sustainability, for example, flexible working, promotion, reward and recognition, staff benefits)	HR Team / Sustainability Team	PS Sustainability Committee to identify key HR policies with material positive or negative sustainability impacts Understand when these key policies are due for review and discuss whether this should be bought forward (depending on current schedule and scale of sustainability impacts)	Policies reviewed in line with HR cycle	Policies reviewed in line with HR cycle	Should include consideration of SWARM allowance for sustainability roles
Local action	Consider how to embed sustainability into staff development programmes (e.g. TIDE, Leadership Difference)	L&D Team / Sustainability Team	Embedded into TIDE and Leadership Difference Programmes Use of TIDE Project Bank for Sustainability Projects	Consideration of other staff development where sustainability should be embedded		
Local action	Consider a mechanism for recognising PS staff for	PS Sustainability Committee	Identify and evaluate options for recognising PS			

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
	undertaking sustainability		staff for undertaking			
	roles		sustainability roles			

Space and assets

PS Sustainability Committee Lead: Helen Wallace

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
University- wide	Delivery of teaching space to enable C4C and student number growth by repurposing space within the existing estate	Estates & EAS	Project Tardis	Project Tardis	Project Tardis	Year 2 + we need to consider research space – approach TBC
University-	Understand and improve	Estates & IT	Roll out Kadence booking	Roll out Kadence booking		
wide	estate utilisation		system.	system.		
			Monitoring real time use of space			
University-	Optimise energy usage –	Estates &	Smart campus	Smart campus	Smart campus	To include review of
wide	generation and	Sustainability	programme	programme	programme	battery storage
	consumption					solutions and smart
						building systems linked to occupancy
Local action	Consider how PS space is used. Space design to support collaborative working, shared space, wellbeing and sustainability (energy and travel options).	PSDLT and Estates	Initial discussion at PSDLT to agree principles and approach.			How confidently can we plan our future workplace requirements in PS and establish a flexible roadmap?

Circular economy and resources

PS Sustainability Committee Lead: Peter Rayment

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
University- wide	Enhance University equipment reuse system, including electronics and furniture.	IT and Sustainability	Promotion of Warp It (staff and students) and Repair cafe	Share lessons from PS shared approach across university	Measure impact of changes	
			Uni green scheme. Continued exploration of the potential to deliver the objectives of Project RESCUE (covering all Exeter campuses)	Measure impact of changes		
University- wide	Delivery of Circular Economy and Sustainable Resource Management Strategy 2024-2030	Sustainability Manager Circular Economy (Nigel Morris)	Delivery of action plan and reporting of progress to ACT	Delivery of action plan and reporting of progress to ACT	Delivery of action plan and reporting of progress to ACT	
Local action	Increased sharing and reuse within PS.	PS Sustainability Committee	Equipment and stationery amnesty across PS. Sort and store ready for reuse	Set up central stationery store(s) of PS - Explore options for collaborative consumption	Measure impact Actions depend on outcomes of actions in years 1 and 2	Also need to focus on furniture – see what comes out of non-pay savings review before determining actions
University- wide	Review with the Research Cluster teams how we can incentivise re-use and sharing of equipment	PS Sustainability Committee	Discussions with Research Cluster Team to understand issues and then identify actions	Actions depend on outcomes of discussions in year 1	Actions depend on outcomes of discussions in year 1	

	Links to sustainable					
	procurement section.					
Culture	Awareness raising and	PS	Promotion of Warp It (staff	Promotion of Warp It (staff	Promotion of Warp It (staff	
Change	engagement relating to	Sustainability	and students) and Repair	and students) and Repair	and students) and Repair	
	reuse of resources	Committee	café	café	café	
	Will also be embedded into university-wide culture change programme.		Publicise success stories	Publicise success stories	Publicise success stories	

Food and events

PS Sustainability Committee Lead: Simon Law

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
University- wide	Delivery of University Sustainable Food Policy, aiming to provide healthy, seasonal, local and	Director of Catering, Retail Services and Commercial	Revise University Sustainable Food Policy Action Plan	Annual review of Action Plan including measuring impact	Annual review of Action Plan Implement Sustainable	Three key themes: Sourcing; Environment and Society
	responsibly sourced food	Development (Simon Law)	Implement Sustainable Food Policy Action Plan Include sustainability in approved suppliers' selection – for all campuses.	Implement <u>Sustainable</u> Food Policy Action Plan	Food Policy Action Plan	Further detail on commitments within our catering and achievements.
Local action	Improve sustainability of catering provided at PS events and meetings.	PS Sustainability Committee	Baseline/base activity identified (including high food users), and specific/focused actions agreed PSDLT to consider whether to have a PS policy to order	Measure and report progress Review actions	Measure and report progress Review actions	

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		standard for any internal			
		and external events			
		organised by PS. If meat is			
		to be offered, then			
		attendees need to opt-in			
		Guide to sustainable			
		events for PS, including			
		use of consumables,			
		avoiding food and other			
		wastes etc developed			
Awareness raising and	Director of	Greater awareness raising			Consider all
=	Catering, Retail	of what is already			behavioural economic
sustainable food	Services and	-			techniques- gamifying,
	Commercial				nudging, framing,
Will also be embedded	Development	-			social norming etc
into university-wide culture	(Simon Law)	Use Storytelling to share			_
•	Head of				Use of nudge-tactics
5 7 5	Sustainability	stories of events where			9
	Engagement	only vegan/vegetarian			Address over-ordering
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		Publicise the use of Too			
		engagement relating to sustainable food Services and Commercial Will also be embedded into university-wide culture change programme. Catering, Retail Services and Commercial Development (Simon Law) Head of	organised by PS. If meat is to be offered, then attendees need to opt-in Guide to sustainable events for PS, including use of consumables, avoiding food and other wastes etc developed Awareness raising and engagement relating to sustainable food Director of Catering, Retail Services and Commercial Services and Commercial Development into university-wide culture change programme. Organised by PS. If meat is to be offered, then attendees need to opt-in Guide to sustainable events for PS, including use of consumables, avoiding food and other wastes etc developed Greater awareness raising of what is already happening under the Sustainable Food Policy Use Storytelling to share experience. Publicise case stories of events where only vegan/vegetarian	Awareness raising and engagement relating to sustainable food Will also be embedded into university-wide culture change programme. Awareness raising and engagement (Nikki Buckley) Awareness raising and engagement (Nikki Buckley) Standard for any internal and external events or any internal and external events or any internal and external events or grained events for PS. If meat is to be offered, then attendees need to opt-in Guide to sustainable events for PS, including use of consumables, avoiding food and other wastes etc developed Greater awareness raising of what is already happening under the Sustainable Food Policy Development (Simon Law) Head of Sustainability Engagement (Nikki Buckley) Publicise the use of Too Good to Go App on	Awareness raising and engagement relating to sustainable food Will also be embedded into university-wide culture change programme. Birch and commercial Development (Nikki Buckley) Wilk is also be embedded only the change programme. Standard for any internal and external events organised by PS. If meat is to be offered, then attendees need to opt-in Guide to sustainable events for PS, including use of consumables, avoiding food and other wastes etc developed Greater awareness raising of what is already happening under the Sustainable Food Policy Use Storytelling to share experience. Publicise case stories of events where only vegan/vegetarian catering has been provided Publicise the use of Too Good to Go App on

Behaviour and culture change

PS Sustainability Committee Lead: Nikki Buckley

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
University-	Development and delivery	Head of	University-wide Task and	Delivery of Culture	Delivery of Culture	Recognise each
wide	of university-wide culture	Sustainability	Finish Group to develop	Change Programme	Change Programme	campus is at a different
	change programme					starting point + has

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
		Engagement	Culture Change	Develop processes and		different operating end
		(Nikki Buckley)	Programme.	training to above areas of		users especially
				material impact with		Cornwall/ FX Plus
				regards to identifying the		
				behaviour change needed		Link in with other
				and the comms and plans		change programmes
				to support it		
						Consider gamification,
						incentivisation and
						rewards as part of the
						Culture Change Task
						and Finish Group
Local	Run <u>Climate Fresk</u>	Sustainability	Run one workshop and	Run further workshops	Run further workshops	
action	workshop for PS staff.	Team (Sara	then review.	dependent on feedback	dependent on feedback	
		Agenbro is a		from earlier workshops.	from earlier workshops.	
		trained				
		facilitator)				

Governance, data and reporting

PS Sustainability Committee Lead: Jo Chamberlain

Area	Activity	Responsibility	Year 1 (25/26)	Year 2 (26/27)	Year 3 (27/28)	Commentary
University- wide	PS and Faculty Sustainability Plans to be published online. Public reporting of progress against plans to be included in the University's Annual Sustainability Report	Head of Sustainability Engagement (Nikki Buckley)	Publication of plans online Reporting of progress in Annual Sustainability Report	Reporting of progress in Annual Sustainability Report	Reporting of progress in Annual Sustainability Report	
Local action	Report to ACT (Verbally termly and written report annually in November)	Chair of PS Sustainability Committee	Plan agreed by PSDLT and presented to ACT Annual Report	Annual Report & Review	Annual Report & Review	

Local action	Termly reporting to PSDLT	(Donna Fitzgerald) Chair of PS Sustainability Committee (Donna	Termly report	Termly report	Termly report	
Local action	EEG Sustainability Committee	Fitzgerald) Chair of EEC Sustainability	Delivery of local actions	Delivery of local actions	Delivery of local actions	
		Committee (James Smith)	Verbal updates made to PS Sustainability Committee	Verbal updates made to PS Sustainability Committee	Verbal updates made to PS Sustainability Committee	
Local action	IT Sustainability Committee	Chair of IT Sustainability Committee (Peter Rayment)	Delivery of local actions Verbal updates made to PS Sustainability Committee	Delivery of local actions Verbal updates made to PS Sustainability Committee	Delivery of local actions Verbal updates made to PS Sustainability Committee	
Local action	Include business travel metric in PS dashboard	Director of PS Connect (Donna Fitzgerald)	Business travel metric included in PS dashboard. Dashboard is regularly reviewed by PSDLT	Business travel metric included in PS dashboard. Dashboard is regularly reviewed by PSDLT	Business travel metric included in PS dashboard. Dashboard is regularly reviewed by PSDLT	Consider how to segment different purposes for travel
Local action	PS representatives on Faculty Sustainability Committees to join up between faculty and PS activities	PS Sustainability Committee	Representatives in place and report verbally to PS Sustainability Committee	Representatives in place and report verbally to PS Sustainability Committee	Representatives in place and report verbally to PS Sustainability Committee	PS already on faculties committees