

Calling the police – scripted role play

Four people – Gina, Leon, Kofi and the police Call Handler - each to read a part. CH can read the BT Operator line too. First, read the description of the situation.

Gina has recently split up with her controlling and abusive boyfriend, Leon. She thinks he is stalking her, and has expressed her concerns about him and has moved into a shared house with Kofi and other friends. She has told Kofi that if Leon comes round, to say she's out and not to let him in.

[Doorbell rings]

Leon: I need to see Gina.

Kofi: Well, she's actually not here.

Leon: Well I know she is, cos I saw her come in and she hasn't gone out again.

Kofi: She's got a headache and she's in bed, she doesn't want to be disturbed.

Leon: She'll want to see me, let me in.

Kofi: No mate, you can't come in.

[Leon pushes Kofi out of the way roughly and hurts Kofi's arm and runs up the stairs. He tries the door but it is locked from the inside]

Leon: Gina I need to talk to you.

Kofi: Leon, you need to get out

Leon: **** off, it's none of your ***** business, she's my girlfriend.

[No reply from Gina]

Leon: Gina I know you're in there, I saw you go in, open the door you bitch, I really need you.

Gina: You need to leave.

Leon: *[shouting]* If you don't open the door I'll break it down!

Gina: I'll call you tomorrow I promise. I don't feel well, I can't deal with this right now.

Leon: *[shouting]* Is there another bloke in there? Open the door you ***** bitch!

[Leon starts kicking and punching the door]

Kofi knows that it is not safe to intervene. He needs to call the police. He locks himself in his room and dials 999. The call is answered by the BT Operator (BT) and the local police Call Handler (CH).

CH: *[addressing the BT operator]* Police Emergency, Go ahead operator.

BT: Connecting mobile/landline 07554*****

CH: Thank you, go ahead caller you are through to the police, what is the address or location of your emergency?

Kofi: 123 Smith Street.

CH: 123 Smith Street in which area?

Kofi: Frenchay, Bristol.

CH: Thank you, can I take your name please?

Kofi: Kofi Egwu.

CH: Ok Kofi, what is the nature of your emergency?

Kofi: My housemate's ex-boyfriend has turned up and is kicking off.

CH: And is this happening inside the property?

Kofi: Yes he's pushed past me and is inside trying to smash her door down.

CH: Ok, have you or anyone else been injured at all? Is an ambulance required?

Kofi: No, I'm alright but I'm worried what will happen if he gets into her room.

CH: Right, can you take yourself to a place of safety so I can hear a bit better and get some details from you?

Kofi: Yeah, I'm in my room, I'll move away from the door.

CH: Thank you Kofi, now tell me exactly what is happening?

Kofi: My housemate Gina has been having problems with her ex-partner Leon, he turned up a few minutes ago, I told him that Gina wasn't in but he wouldn't believe me, he's barged me out of the way and is upstairs trying to get into her room.

CH: And is Gina in at the moment?

Kofi: Yes, he's talking to her through the door.

CH: Have any weapons been used or mentioned?

Kofi: No.

CH: Are there are children present?

Kofi: No.

CH: How many people are involved?

Kofi: Just him.

CH: Ok, do you know Leon's surname and date of birth?

Kofi: I think his surname is Tucker, I don't know his date of birth.

CH: How old is he roughly?

Kofi: About 21.

CH: Thank you, Can you describe Leon to me please starting with his Race.

Kofi: He's white but quite tanned, about 6ft tall, slim build, short dark hair.

CH: Good Kofi, thank you, and what is he wearing?

Kofi: He's got a White t-shirt on, jeans and white trainers.

CH: Perfect, and did he arrive on foot?

Kofi: I'm not sure, he does have a car but I don't know if he has it.

CH: What type of car?

Kofi: A Saxo, Citroen Saxo, It's blue.

CH: Do you know the reg?

Kofi: No sorry, are the police coming? It sounds like he might have broken the door, I can hear Gina screaming.

CH: Yes we have a unit making their way to you as fast as they can, they will be there as soon as they can.

Kofi: Ok great.

CH: Has anyone involved been using alcohol or drugs?

Kofi: No I don't think so.

CH: Has Leon ever done anything like this before?

Kofi: Not that I know of, I know that he has been hassling Gina since they broke up.

CH: Ok, and what has he said today?

Kofi: He's shouting and swearing at her, saying that he wants to talk to her about something, I think I can hear the police...

CH: Good, can you open the front door and make yourself known to the officers please?

Kofi: Yes, I'm with them now.

CH: Ok Kofi, you have done really well, I will leave you with the officers.
[Line clears]