



Students in Cornwall

Where to get help/support/information about...

Personal		Academic/Professional	
<p>In an emergency or immediate risk of harm</p> <p>If you or someone around you is at immediate risk call 999</p> <p>Campus Safety and Support Team: +44(0)1326255875 24 hour emergency line: +44(0)1326254444 Glasney Lodge: 01326 253503</p> <p>Urgent Support related to Wellbeing</p>	<p>Interrupting or withdrawing from your studies</p> <p>Education Welfare Team page</p> <ul style="list-style-type: none"> Email welfare.penryn@exeter.ac.uk Call 01326 371847 or 01326 371875 Book an online meeting with Education Welfare advisor 		
<p>Mental Health and Wellbeing</p> <p><i>Non- Urgent</i></p> <p>Education Welfare Team page Student Support page</p> <p>Call 01326 370460 or email studentservices@fxplus.ac.uk</p> <p>Fill out this short form to be linked in with FX Plus Student Support</p>	<p>Timetabling</p> <p>Email: timetabling@fxplus.com</p>		
<p>Accommodation Team</p> <ul style="list-style-type: none"> Pop-in to Glasney Lodge Telephone: +44(0)1326253639 Email: accommodation@fxplus.ac.uk 	<p>IT/ Account Issues</p> <p>IT Service Desk:</p> <ul style="list-style-type: none"> Log an IT support request Call 01392 725 050 		
<p>International Students</p> <p>Immigration or Visa issues</p> <ul style="list-style-type: none"> Specialist advice: visaadvice@exeter.ac.uk Online drop-ins: Register here Digital appointments (for students currently inside the UK) 	<p>Module Changes</p> <p>Infopoint/Hub (Drop-in @ Peter Lanyon Building)</p> <ul style="list-style-type: none"> Email info.penryn@ex.ac.uk Call 01326 371800 		
<p>Accessibility</p> <p>Specific Learning Differences and long-term (mental & physical) health conditions</p> <p>Accessibility team:</p> <ul style="list-style-type: none"> Email accessibility@fxplus.ac.uk (or call via Compass helpdesk 01326 370 460) Book an online meeting with an Accessibility advisor 	<p>Appeals & Complaints</p> <p>SU Advice Service: email advice@thesu.org.uk or book appointment with an advisor</p>		
<p>Homesickness, conflict with friends/flatmates, social support</p> <p>Education Welfare Team page</p> <p>Reslife:</p> <ul style="list-style-type: none"> Email: reslife@fxplus.ac.uk Keep up to date with on ResLife Facebook & ResLife Instagram 	<p>Careers, Work Experience, Placements, Training</p> <p><i>(inc. part-time/ student jobs)</i></p> <p>Career Zone Resources & Support page</p> <ul style="list-style-type: none"> Career Zone Live Chat Call +44(0)1392 724493 Email: careers@exeter.ac.uk Check out Handshake; career development platform full of opportunities 		
<p>Bullying/harassment, victim of crime, abuse, sexual violence, drugs/alcohol</p> <p>Education Welfare Team page</p> <p>Exeter Speaks Out:</p> <ul style="list-style-type: none"> 3 ways to confidentially report an incident (informal, formal or anonymous) Support & Resources webpage 	<p>Reasonable adjustments to teaching and/or assessments</p> <p>E.g; ILPs (Individual Learning Plans)</p> <p>Accessibility team:</p> <ul style="list-style-type: none"> Email accessibility@fxplus.ac.uk Call via Compass helpdesk 01326 370 460 Book an online meeting with an Accessibility advisor <p>Education Welfare Team page</p>		
<p>Financial Support</p> <p>Contact SID Helpdesk through SID Online or iExeter (or call 0300 555 0444 (UK) / +441392 724724 (Int'l))</p> <p>SU Advice: Service: Email advice@thesu.org.uk or book appointment with an SU advisor</p> <p>Finance and fees webpage Financial Hardship/ Success for All fund</p>	<p>Screening for Specific Learning Differences</p> <p>Inclusive Learning Team page</p> <ul style="list-style-type: none"> Telephone: 01326 259 340 Email: dyslexia@fxplus.ac.uk (SpLD queries) inclusive@fxplus.ac.uk (inclusion queries) 		
<p>Community, spirituality, faith & religion</p> <p>Chaplaincy:</p> <ul style="list-style-type: none"> Email chaplaincy@fxplus.ac.uk or call 01326 370744 Keep up to date with Chaplaincy Instagram 	<p>Deadlines, mitigation, assignments, exams, coursework</p> <ul style="list-style-type: none"> Mitigation info Assessment info Exam dates E-mail: info.penryn@exeter.ac.uk (or call +44 (0)1326 371815) 		
	<p>Academic language skills (for non-native speakers)</p> <p>The Languages Team</p> <ul style="list-style-type: none"> Details of Languages Team workshops Book a 1-1 with Languages Team Email: languages@fxplus.ac.uk 		
	<p>Academic Study Skills E.g; writing, critical thinking, referencing etc...</p> <p>StudyZone and ASK Academic Skills Team:</p> <ul style="list-style-type: none"> StudyZone Support & resources Book 1:1 with an Academic Skills advisor Email: ask@fxplus.ac.uk 		
	<p>Library Research, readings, information skills</p> <p>Academic Liaison Librarian Team:</p> <ul style="list-style-type: none"> Support & resources page Book 1:1 with a Librarian Email: library@fxplus.ac.uk 		

[Click here for the A to Z of support and services for students](#)



University
of Exeter

Students in Exeter

Where to get help/support/information about...

Personal		Academic/Professional	
In an emergency or immediate risk of harm	<p>If you or someone around you is at immediate risk call 999</p> <p>Call Estate Patrol: +44(0)1392 722222</p> <p>Urgent support related to student wellbeing</p>	Interrupting or withdrawing from your studies	<p>For more information get in touch with the Education Welfare Team</p> <p>Information and guidance online</p> <p>Info Point team</p> <p>Education Welfare Team</p>
Mental Health and Wellbeing	<p>Telephone: +44(0)1392 724381</p> <p>Email: wellbeing@exeter.ac.uk</p> <p>Wellbeing resources</p> <p>Education Welfare Team</p>	Timetabling	Timetable team (Exeter Campuses)
Accessibility Specific Learning Differences, Long Term (mental & physical) Health Conditions	<p>AccessAbility (disability support Exeter)</p> <p>Telephone: 01392 723880</p> <p>Email: Accessability@exeter.ac.uk</p>	IT/ Account Issues	<p>IT Service Desk:</p> <ul style="list-style-type: none"> • Log an IT Support Request • Call 01392 725 050
Immigration or Visa issues	<p>Register for an International Student Support Online drop in</p> <p>Digital Immigration/VISA appointments (for students currently inside the UK)</p> <p>For specialised advice email visaadvice@exeter.ac.uk</p>	University Policies and Procedures (incl. module changes, appeals, complaints etc)	<p>Info Point and Hubs Education Support teams contact details:</p> <p>Exeter Guild Advice Appointments</p> <p>Email: advice@exeterguild.com</p> <p>Career Zone</p> <p>Career Zone Live chat</p> <p>Telephone: +44(0)1392 724493</p> <p>Email: careers@exeter.ac.uk</p> <p>Handshake careers app</p>
Accommodation	<p>Contracts and Residence Experience</p> <p>For day-to-day queries about your room or maintenance issues please speak to your Residence Reception</p> <p>Contractual queries via SIDOnline</p> <p>Contact the Accommodation Teams</p> <p>Information for current residents</p>	Careers and work experience (incl. placements and training)	<p>Hub Teams for advice on assessments, mitigation and more</p> <p>Exams Team</p> <p>Education Welfare Team</p>
Financial Support	<p>Fees and Finance</p> <p>Financial Help (Success for All Fund)</p> <p>Contact Student Funding & Accounts Receivable via SID</p> <p>Financial advice also available from the Exeter Guild</p>	Assignments, Mitigation, Exams, Coursework	<p>INTO</p> <p>English language skills development</p> <p>Telephone: +44(0)1392 724282</p> <p>Email: into@exeter.ac.uk</p>
Effects of bullying/harassment, victim of crime, abuse, sexual violence, drugs/alcohol	<p>Exeter Speaks Out:</p> <ul style="list-style-type: none"> • 3 ways to confidentially report an incident (informal, formal or anonymous) <p>Welfare Team</p> <p>Wellbeing resources</p>	Academic Language Skills (for non-native speakers)	<p>AccessAbility (disability support Exeter) page</p> <p>Telephone: +44(0)1392 723880</p> <p>Email: Accessability@exeter.ac.uk</p>
Homesickness, conflict with friends/flatmates, social support	<p>Residence Life Appointment Booking System</p> <p>Email: Residencelife@exeter.ac.uk</p>	Screening for specific learning differences	Reasonable adjustments to teaching and/or assessments
Community, spirituality, faith & religion	<p>Chaplaincy - Exeter</p> <p>Email: chaplaincy@exeter.ac.uk</p>	Reasonable adjustments to teaching and/or assessments	<p>Academic Study Skills (Study Zone)</p>
		Library Services	<p>Online Study Resources</p> <p>In-Person Support</p> <p>Exams Guidance</p> <p>Library Resources</p> <p>Email: library@exeter.ac.uk</p>

[Click here for the A to Z of support and services for students](#)