

VPN – IOS

VIA – Virtual Internet Access



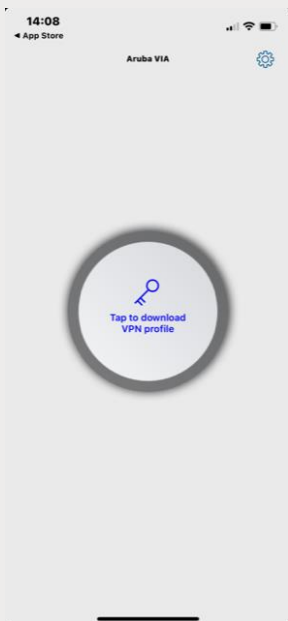
University
of Exeter

VIA Installation for Apple IOS – Pre-Requisite Multi-Factor Authentication must be installed first – see [MFA guidance](#)

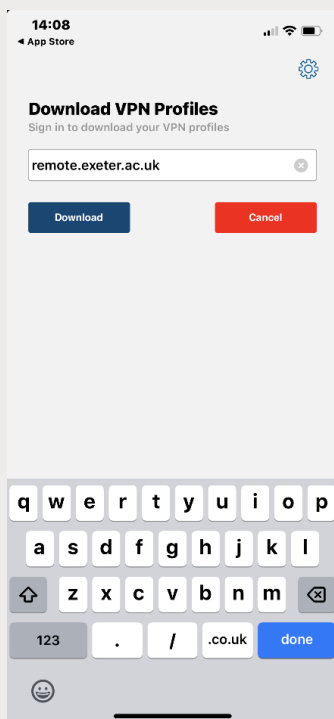
Download Aruba Virtual Intranet Access (VIA VPN Client) from your App Store, and open the App once installed



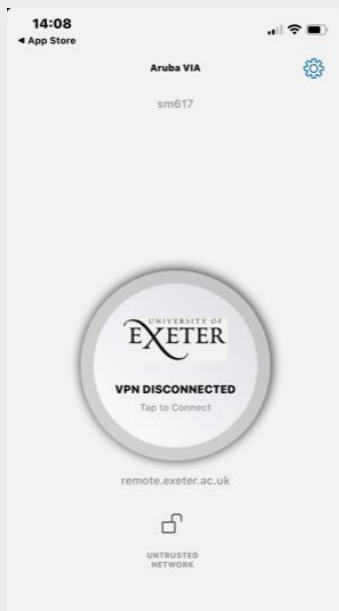
The following will appear to download VPN profile, tap in the circle.



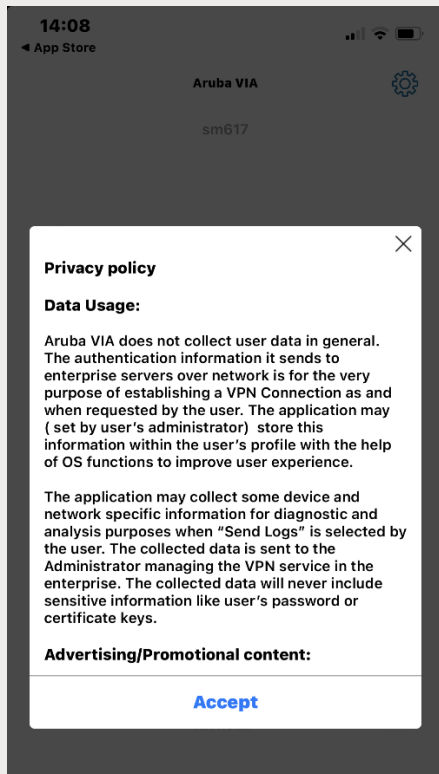
You will see the following, enter remote.exeter.ac.uk into the text box and click on the Download button, you will be then be required to enter your university username and password.



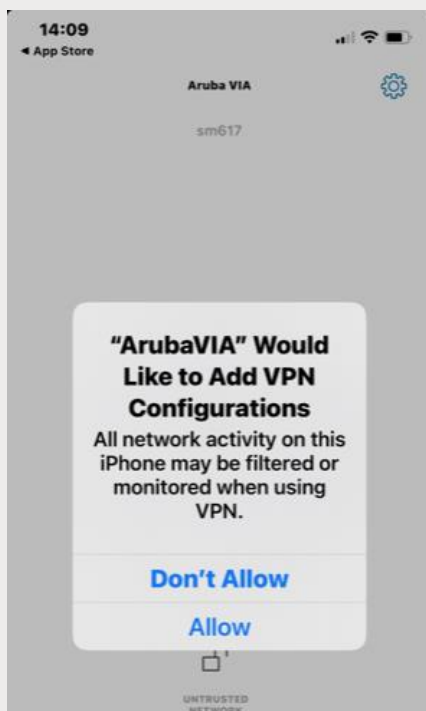
You will see the following and need to click within the circle where it says 'Tap to Connect' to make the connection



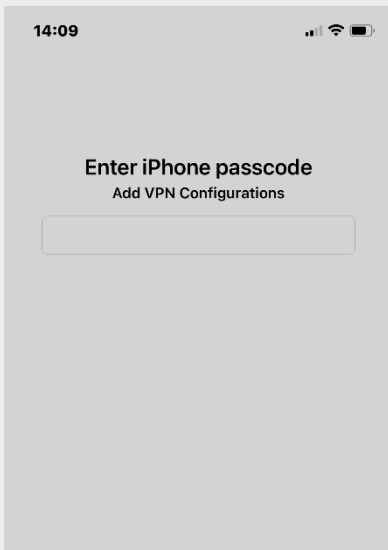
The following Privacy Policy dialogue box will appear, and you need to 'Accept' to continue



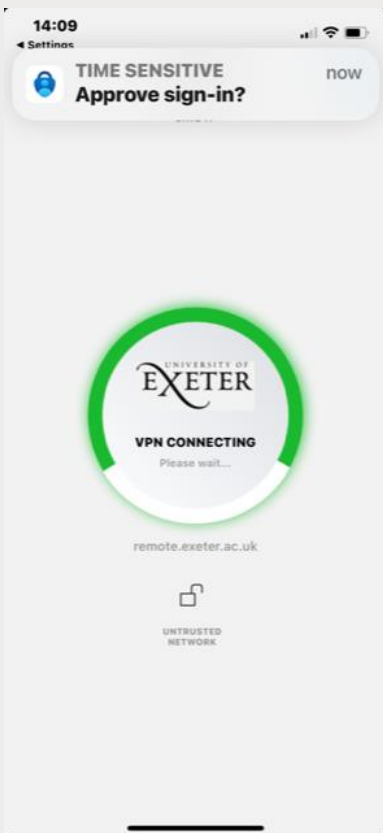
A prompt will appear that "ArubaVIA" Would Like to Add VPN Configurations and you will need to select 'Allow' to continue



You may then be prompted to enter your iPhone passcode to continue, this is your normal phone passcode



You should then see that the VPN is 'Connecting'



The client will attempt to connect and will trigger your chosen MFA method for confirmation, approve the MFA request.

IMPORTANT INFORMATION WHEN USING THE VPN SERVICE

Once connected, your device will have a secure tunnel to the University network and will be allocated a UoE network address. It will effectively be treated as directly connected to the University network. Unless specifically requested otherwise, all the network traffic your device generates during an active VPN session will travel via the secure tunnel and the University network. This is useful to know when accessing external resources that will only permit access from known University network addresses. Ensure you need to be using the VPN for the work you are doing. Many of the University's commonly used applications work without being connected to the VPN.